Re: <Seek Mandate>QBE ref : VC013807// LKK Ref: CC3/QBE20007352/T1pa3q2 [ACCIDENT INVOLVING YN7127C(QBE) AND SHC 8775J(TP) ON 13/07/2020]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 25/11/2020 9:49 AM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$1,980.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received. Thanks.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim <andrew.lim@qbe.com> Sent: Friday, 20 November 2020 2:09 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate>QBE ref: VC013807// LKK Ref: CC3/QBE20007352/T1pa3q2 [ACCIDENT INVOLVING

YN7127C(QBE) AND SHC 8775J(TP) ON 13/07/2020]

Dear Hsiao Tong,

Please proceed as advised.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

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Website LinkedIn Twitte







Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

Winner of AustCham Singapore Business Awards 2020 - Digital Capability Award

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

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QBE ref: VC013807

LKK ref: CC3/QBE20007352/T1pa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN7127C(QBE) AND SHC 8775J(TP) ON 13/07/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$2,121.17(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,328.37	\$ 1,712.00 (\$1,600.00 +7%GST)
2. Loss of Rental (3days x \$110.67)	\$ 332.01	\$ 276.68 (2.5days x \$110.67)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 125.00 (2.5days x \$50.00)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 2,907.87	<u>\$ 2,121.17</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) ------ IMPORTANT NOTICE: The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.