# Mei Kwan (LKKAuto)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Tuesday, 25 August, 2020 9:33 AM

Mai Kwan (LKKA) Khanshaa (LKKA)

**To:** Mei Kwan (LKKAuto); Khanchna (LKK Auto)

**Cc:** Admin A; claims-singapore

Subject: RE: Direct Settlement - Accident Involving YN7127C (OI : QBE - VC013807) and

SHC8775J (TP: LKK REF - CC3/QBE20007352/T1ka3) on 13/07/2020

**Attachments:** YN7127C-130720.PDF

Categories: HMK

Dear Mei Kwan,

As requested.

## **Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

Website LinkedIn Twitter



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Monday, 24 August 2020 5:40 pm

**To:** Andrew Lim <andrew.lim@qbe.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com> **Cc:** Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: Direct Settlement - Accident Involving YN7127C (OI: QBE - VC013807) and SHC8775J (TP: LKK REF -

CC3/QBE20007352/T1ka3) on 13/07/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

# Dear Andrew,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Monday, 24 August, 2020 4:21 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: Direct Settlement - Accident Involving YN7127C (OI: QBE - VC013807) and SHC8775J (TP: LKK REF -

CC3/QBE20007352/T1ka3) on 13/07/2020

Hi Khanchna,

We received the attached LOD from TP on 22/07/2020.

Please advise on the status.

Thank you.

#### **Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

Website LinkedIn Twitter



From: Andrew Lim

Sent: Friday, 17 July 2020 11:23 am

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

**Cc:** Khanchna (LKK Auto) < <u>khanchna@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>; claims-singapore < <u>claims-singapore@qbe.com</u>>

**Subject:** RE: Direct Settlement - Accident Involving YN7127C (OI: QBE - VC013807) and SHC8775J (TP: LKK REF - CC3/QBE20007352/T1ka3) on 13/07/2020

Dear Mei Kwan,

Our insured has not reported the accident.

We will update you again.

### **Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

Website LinkedIn Twitter



From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

**Sent:** Thursday, 16 July 2020 4:39 PM

To: Jenny Toh < jenny.toh@qbe.com >; Andrew Lim < andrew.lim@qbe.com >

Subject: Direct Settlement - Accident Involving YN7127C (OI: QBE - TBA) and SHC8775J (TP: LKK REF -

CC3/QBE20007352/T1ka3) on 13/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8775J at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email:  $\underline{\text{MeiKwan@lkkauto.com}}$  | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by

reply email or telephone. You should also delete this email and destroy any hard copies produced.