

Cecilia Chong (LKK Auto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Thursday, 13 August 2020 12:29 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: DM20HO01035 - SJN 7337R - OUR REF: CC3/EQI20007342/Qga3 ***
ACCIDENT INVOLVING SJN 7337R & SHB 1722M ON 08/07/2020 ***

Hi Cecilia

Our insured has undertaking for this case.

Please advise TP workshop to submit their claim to our insured directly.

Kindly inform SMRT Taxis to write to my office address below:

Attention: Mr. Simon Tee

50 Tuas Avenue 11#02-22

Singapore 639107

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Regards

Janice Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Janice Goh
Sent: Thursday, August 13, 2020 12:17 PM
To: 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>

Subject: RE: YOUR REF: SJN 7337R - OUR REF: CC3/EQI20007342/Qga3 *** ACCIDENT INVOLVING SJN 7337R & SHB 1722M ON 08/07/2020 ***

Hi Cecilia

Please submit your report WP.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Thursday, August 13, 2020 12:00 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Subject: YOUR REF: SJN 7337R - OUR REF: CC3/EQI20007342/Qga3 *** ACCIDENT INVOLVING SJN 7337R & SHB 1722M ON 08/07/2020 ***

Hi Janice,

OI strongly dispute on the amount.

Kindly refer to attached for the conversation between myself and OI in whatsapp.

And thereafter he called me and mention that he will write in to EQI to inform bout the handling the matter personally himself .

Kindly advice if we may proceed to submit WP.

Thanks