

RE: [PROPOSED LIABILITY] Re: SURVEY ASSESSMENT - D20002731MFSH/1 // EXPRESS SETTLEMENT // ACCIDENT INVOLVING SHB 2194E AND SMH 6253B ON 24/06/2020

Merina Chia <MerinaChia@msfirstcapital.com.sg>

Mon 7/20/2020 4:41 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Asher,

We are agreeable on your proposal on liability.

As spoken earlier, please kindly assist to liaise with workshop on necessary urgently.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, 20 July 2020 4:33 PM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [PROPOSED LIABILITY] Re: SURVEY ASSESSMENT - D20002731MFSH/1 // EXPRESS SETTLEMENT // ACCIDENT INVOLVING SHB 2194E AND SMH 6253B ON 24/06/2020

Claim No: D20002731MFSH

LKK Ref: CC4/FCI20007335/Kes3

Dear Sir/Madam,

ACCIDENT INVOLVING SHB 2194E AND SMH 6253B ON 24/06/2020

-

We refer to the above matter.

Liability: 100%

Remark: BOLA: NIL OID HIT TP PARKED

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, July 20, 2020 4:07 PM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002731MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20002731MFSH

LKK REF: CC4/FCI20007335/Kes3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMH 6253B on 15/07/2020 at M/s CHENG HOE MOTOR PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 13 July 2020 10:24 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>;
ASSIGNMENTS@LKKAUTO.COM; admin-a@lkkauto.com

Cc: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20002731MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 13 July, 2020 8:52 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;

MERINACHIA@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20002731MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.