



160 Sin Ming Drive #02-01 AutoCity Singapore
575722

TEL : 8468 9838, FAX : 6455 3290

Our Ref: SN-20-20008

Your Ref:

13/8/2020

Lonpac Insurance BHD

100, Beach Road
#19-00 Shaw Tower
Singapore 189702

Attention: Motor Claims Department

Dear Sir/Mdm:

ACCIDENT INVOLVING GBD5849R AND GBF5706J AND ON 11-Jun-2020 AT LOADING BAY, ROYAL SQUARE.

The accident was caused solely by the negligence of your insured and we had incurred the following costs and losses:

<u>Description</u>					<u>Amount</u>
Repair Costs (include 7%gst)					\$ 2,675.00
Loss of Rental	\$0.00	X	4	days	\$ -
Loss Of Use	\$120.00	X	4	days	\$ 480.00
Search Fees (LTA)					\$ 2.00
Surveyor fees					\$ -
Others Claim					\$ -
Claimed Amount:					<u>\$ 3,157.00</u>

We enclosed herewith the supporting documents for your perusal.

Please look into our client's claim and let us hear from you soon.

Thank you

chan

Regards,

Sarah Chan

Email:mtc@mega-auto.com.sg



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC05/023389
DATE : 20 Oct 2020

DISCHARGE VOUCHER

I/We, Federal Express (Singapore) Pte Ltd confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBF5706J the sum of Singapore Dollar Three Thousand Seventy Only (**\$3,070.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBD5849R and GBF5706J on 11 June 2020 along 101 Irrawaddy Road Royal Square at Novena-Loading Bay.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ DALE ENTERPRISE AND/OR TOH SOON KENG FELIX**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **Federal Express (Singapore) Pte Ltd.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



11/11/2020

.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date



TAX INVOICE

Federal Express (S) Pte Ltd
(Co. Reg. No. 198402740W)
90 Alps Avenue
Singapore 498746
GST Number: MR-8500398-9

INVOICE: OPS-001-010-2020
DATE: OCTOBER 5, 2020

TO:
Lonpac Insurance Bhd
100 Beach Road #19-00
Shaw Tower
Singapore 189702

ATTN:

To the person in charge,

S/NO	DESCRIPTION	TOTAL
1	Repair cost of vehicle GBD5849R	\$2,500.00
SUB TOTAL		\$2,500.00
GST 7%		\$175.00
TOTAL AMOUNT DUE (SGD)		\$2,675.00

Please make all checks payable to Federal Express (S) Pte Ltd.

Signature:

Name:

NRIC:

Date:

Dennis Ho

S7536064I



Third Party Insurer Enquiry

Our Ref No: GR-20-072839
Date of Request: 19/06/2020

Your Ref No: Online Purchase

Mega Auto Pte Ltd
160 Sin Ming Drive #02-01 AutoCity
Singapore 575722

Dear Sir/Madam,

Enquiry Date 19/06/2020
Enquiry By Chan Pui San
TP Vehicle No. GBF5706J
Accident Date 11/06/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF5706J	Lonpac Insurance Bhd	20/04/2020-19/04/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-20-072839
Date of Request: 19/06/2020

Your Ref No: Online Purchase

Mega Auto Pte Ltd
160 Sin Ming Drive #02-01 AutoCity
Singapore 575722

Dear Sir/Madam,

Enquiry Date 19/06/2020
Enquiry By Chan Pui San
TP Vehicle No. GBF5706J
Accident Date 11/06/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 2 October 2020 10:12 AM
To: 'KENNY LIM CHING GHEE'
Cc: MT_Claim_SG; Admin A
Subject: RE: <Seek Mandate> Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

Hi Kenny,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$3,070.00(all-in) with third party.

We are currently pending for signed DV from third party and will proceed to close file once DV received.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 30 September 2020 12:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate> Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as recommended.

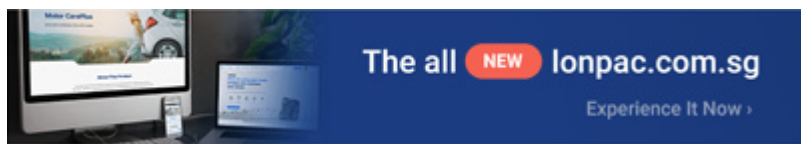
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 30 September 2020 8:48 am
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: <Seek Mandate> Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

Hi Kenny,

We refer to our mandate request dated 10/09/2020.

Kindly advise as third party is asking for offer. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 10 September 2020 8:40 AM
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

Your ref : **20/20/20/VC05/023389**

Our ref : CC4/LPC20007328/Kpa3n2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF5706J(LONPAC) AND GBD5849R(TP) ON 11/06/2020

We refer to the above matter.

Our insured driver reversed and collided onto third party parked vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "MEGA AUTO PTE LTD " at **\$3,157.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,055.57	\$ 2,675.00 (\$2,500.00 +7%GST)
2. Loss of Use (4days x \$120.00)	\$ 480.00	\$ 480.00 (4days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,537.57	<u>\$ 3,157.00</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 20 July 2020 5:37 PM

To: 'KENNY LIM CHING GHEE' <kennylin@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

YOUR REF: 20/20/20/VC05/02338

LKK REF: CC4/LPC20007328/Kpa3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBD 5849R on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 15 July, 2020 4:06 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Type text here

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 15 July, 2020 3:50 PM

To: 'assignments' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

Lonpac External - Confidential

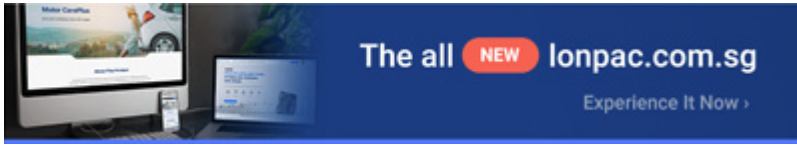
Dear team

Please refer to the email below and to arrange a PRS with Mega Auto.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: MTC <mtc@mega-auto.com.sg>
Sent: Wednesday, 15 July 2020 3:23 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: Arrange for Pre repair inspection - GBD5849R

Dear Sirs,

Attached herewith the GIA report and Estimate report for GB5849R.

Kindly arrange for pre repair inspection for third party claims against your insured GBF5706J.

Our Location : 160 Sin Ming Drive #02-01 Auto City Singapore 575722 (16 July 2020 , After 1PM)

Thank you

Sarah Chan
Mega Auto Pte Ltd
Tel : 8468 9838 Fax : 6458 5884