

Hsiao Tong (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 30 September 2020 12:41 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <Seek Mandate> Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

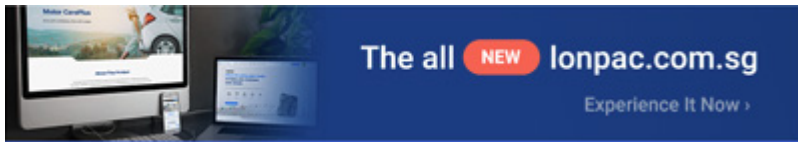
Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as recommended.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 30 September 2020 8:48 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: <Seek Mandate> Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

Hi Kenny,

We refer to our mandate request dated 10/09/2020.

Kindly advise as third party is asking for offer. Thanks.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 10 September 2020 8:40 AM
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

Your ref : **20/20/20/VC05/023389**
Our ref : CC4/LPC20007328/Kpa3n2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF5706J(LONPAC) AND GBD5849R(TP) ON 11/06/2020

We refer to the above matter.

Our insured driver reversed and collided onto third party parked vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "MEGA AUTO PTE LTD " at **\$3,157.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,055.57	\$ 2,675.00 (\$2,500.00 +7%GST)
2. Loss of Use (4days x \$120.00)	\$ 480.00	\$ 480.00 (4days x \$120.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,537.57	<u>\$ 3,157.00</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 20 July 2020 5:37 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

YOUR REF: 20/20/20/VC05/02338

LKK REF: CC4/LPC20007328/Kpa3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBD 5849R on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 15 July, 2020 4:06 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 15 July, 2020 3:50 PM

To: 'assignments' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident involving GBF 5706J & GBD5849R at Royal Square LB on 11/06/2020 - Oref: 20/20/20/VC05/023389 [External Confidential]

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Dear team

Please refer to the email below and to arrange a PRS with Mega Auto.

Thank you.

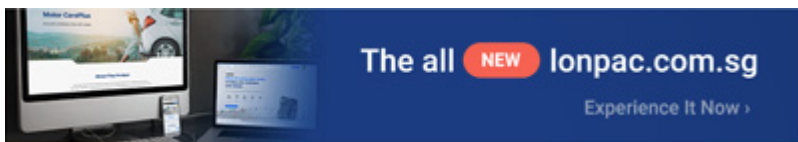
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: MTC <mtc@mega-auto.com.sg>

Sent: Wednesday, 15 July 2020 3:23 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Arrange for Pre repair inspection - GBD5849R

Dear Sirs,

Attached herewith the GIA report and Estimate report for GB5849R.

Kindly arrange for pre repair inspection for third party claims against your insured GBF5706J.

Our Location : 160 Sin Ming Drive #02-01 Auto City Singapore 575722 (16 July 2020 , After 1PM)

Thank you

Sarah Chan

Mega Auto Pte Ltd

Tel : 8468 9838 Fax : 6458 5884