

Our ref: SJJ6262A

Your ref: \_\_\_\_\_

Date: 20 AUG 2020

*Direct Settlement*

To: MS First Capital

Singapore \_\_\_\_\_

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SJJ6262A & SHA9526R  
At/Along in front of NHH Traffic Light On 6/7/20 @ 1345

I am the owner of vehicle no. SJJ6262A that was involved in an accident with your insured vehicle no. SHA9526R of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>25,575.57</u>
2. Loss of Use / Rental ( <u>13</u> days @ \$ <u>170</u> per day)	\$ <u>2210.00</u>
3. LTA/GIA Search Fee	\$ _____
4. GIA Report Fee	\$ _____
5. Others	\$ _____
<b>Total:</b>	<b>\$ <u>27,785.57</u></b>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714353 (Mr Yik Chan Hoe) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Mr Yik Chan Hoe/ Ms Amanda Ang  
E-mail: chanhoe.yik@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg  
Fax No. 67795383

POSTED  
- 8 OCT 2020

LETTER OF AUTHORIZATION

To: MS First Capital  
\_\_\_\_\_  
Singapore \_\_\_\_\_

Attn.: Motor Claims Department

Dear Sir / Mdm,


MOTOR ACCIDENT INVOLVING 8556262A (OWNER'S  
VEHICLE NO.) AND 3HA9526R (3RD PARTY'S VEHICLE NO.)  
ON 6/7/2020 (DATE) AT 1345 (TIME)  
AT/ALONG in front of NUH traffic light. (ROAD)

I am the registered owner of 8556262A (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3<sup>rd</sup> party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

  
\_\_\_\_\_  
Registered Owner's Signature  
(Company stamp & authorized signature if it is a company-registered vehicle)  
Name : Lim seo Hong  
NRIC No. : S 518D  
Date : 16/07/2020



**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20002687MFSH  
ACCIDENT DATE : 06/07/2020  
ACCIDENT LOCATION : INFRONT NUH TRAFFIC LIGHT  
INSURED : CITYCAB PTE LTD  
INSURED DRIVER : WONG KEE HUEN  
INSURED VEHICLE : SHA 9526R  
INVOLVED PARTY : SJJ 6262A  
SETTLEMENT SUM : \$ 27,785.57



Type text here

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : LIM SEO HONG

Signature and Date :

WITNESS :

**AMANDA ANG**  
OFFICER - ADMIN  
BODY CARE & REPAIR CENTER  
DID: 6771 4304  
FAX: 6779 5383  
EMAIL: [amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)

Signature and Date :


28/10/2020



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

**TAX INVOICE**

Invoice Name & Address				Owner Name & Vehicle Info			
MS FIRST CAPITAL INSURANCE LIMITED				Cust No/Name	WCV35835/Lim Seo Hong		
MOTOR CLAIM DEPARTMENT				Reg No/Reg Date	SJJ6262A / 25/06/2018		
36 ROBINSON ROAD #16-01				Date In/Mileage	16/07/2020/ 41364		
CITY HOUSE				Chassis No	WDD2130422A402422		
SINGAPORE 068877				Engine No	27492031352453		
Contact No 65073848				Make/Model	MB/MB E 200 2.0 SEDAN (W213) "AVANTGARDE		
				Colour/Trim	029 997 Kallaitte Gr/ 042 214 LeatherHaze		
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WF001862	Credit	18/08/2020/ 09:39	YK	395 / Yik Chan Hoe	43648	28165833	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
Z REQUEST							
Customer Request							F.O.C.
M BPNSUN							
POLICY NO/ACC DATE : MT/00656669 // 06/07/2020							
DRIVE IN/EXCESS : 09/07/2020 // TP VEH NO SHA9526R FIRST CAP. INS.							
DATE IN/DATE SURVEY: 16-7-2020 1145 // Rasul - LKK							
BY/AUTHORIZED ON : DIRECT SETTLEMENT // ERIC WOO FIRST CAPITAL							300.00
S BPNSUB							
SUPPLY AND INSTALL 1 PC HUPER OPTIK WINDOW							
FILM ON: REAR WINDSCREEN							4800.00
A BPILAB							
PANEL BEATING TO REPAIR AFFECTED AREAS, REMOVE AND REPLACE WITH NEW							
BODY PANELS WITH REFINISH							2100.00
A BPIRES							
RESPRAY RIGHT REAR FENDER, RIGHT REAR DOOR, REAR BUMPER AND REAR							
END PANEL							
A BPILAB					0.10	380.00	
USING XENTRY SYSTEM TO CHECK CONTROL UNITS, RESET SYSTEM TO							
STANDARD SETTINGS. NETT							120.00
A BPILAB							
CHECK REAR LIGHTING SYSTEM AND CONDUCT WATER TEST FOR ANY LEAKAGE. NET							
A BPILAB					0.07	560.00	
RENEW REAR W/SCREEN							960.00
A BPILAB							
REMOVE AND REFIT REAR UPHOLSTERY, TRIMS GARNISHS, TRIMS BOARDS AND							
SEATS CUSHIONS FOR NEC. REPAIRS							420.00
A BPILAB							
REMOVE & REFIT FUEL TANK FILLING HOSE, DRAIN AND REFILL FUEL							
FOR NEC. REPAIRS. NETT							1920.00
A BPILAB							
REMOVE UNDERCARRIAGE FROM VEHICLE FOR THE REPLACEMENT OF COMPONENTS							

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

16/07/2020

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



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Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

**TAX INVOICE**

Invoice Name & Address	Owner Name & Vehicle Info
MS FIRST CAPITAL INSURANCE LIMITED	Cust No/Name WCV35835/Lim Seo Hong
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SJJ6262A / 25/06/2018
36 ROBINSON ROAD #16-01	Date In/Mileage 16/07/2020/ 41364
CITY HOUSE	Chassis No WDD2130422A402422
SINGAPORE 068877	Engine No 27492031352453
Contact No 65073848	Make/Model MB/MB E 200 2.0 SEDAN (W213) "AVANTGARDE
	Colour/Trim 029 997 Kallaitte Gr/ 042 214 LeatherHaze

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WF001862	Credit	18/08/2020/ 09:39	YK	395 / Yik Chan Hoe	43648	28165833	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
A BPILAB							540.00
INSPECT & CONDUCT OPTICAL WHEEL ALIGNMENT. NETT							60.00
S BPNSUB							
LABOUR TO REMOVE AND INSTALL 1PC TYRE FROM RIM,(RUN FLAT)							
WHEEL BALANCE AND INSTALL NEW VALVE HEAD							540.00
A BPILAB							
INSPECT & CONDUCT OPTICAL WHEEL ALIGNMENT (2ND INSPECTION)							
X	RIGHT REAR DISK WHEEL	1.00	759.71		759.71		
X	RIGHT REAR WHEEL CARRIER	1.00	1651.86		1651.86		
X	RIGHT REAR WHEEL FLANGE	1.00	470.99		470.99		
X	RIGHT REAR SPRING LINK ARM	1.00	249.19		249.19		
X	REAR W/SCREEN	1.00	1477.30		1477.30		
X	ONE-COMPONENT ADHESIVE	2.00	156.83		313.66		
X	RIGHT REAR FENDER	1.00	2296.77		2296.77		
X	REAR BUMPER	1.00	2021.87		2021.87		
X	TS TWO-COMPONENT ADHESIVE	1.00	776.81		776.81		
X	RIGHT REAR PUSHING STRUT ARM	1.00	107.87		107.87		
X	RIGHT REAR CAMBER ARM	1.00	237.62		237.62		
X	RIGHT REAR STRUT ARM	1.00	185.70		185.70		
X	RIGHT REAR TIE ROD	1.00	216.01		216.01		
X	COLLAR NUT	1.00	23.72		23.72		
X	SEAM SEAL	1.00	104.99		104.99		
X	[STR] TWO-COMPONENT ADHESIVE	1.00	102.00		102.00		
X	RIGHT REAR BUMPER SIDE STABILITY	1.00	83.62		83.62		
X	CLIP	1.00	1.26		1.26		
X	BLIND RIVET	6.00	1.35		8.10		
X	BLIND RIVET W CSK. HEAD	2.00	1.95		3.90		
X	SEAM SEAL	1.00	104.99		104.99		
X	MOUNTING CLIP	1.00	4.46		4.46		

*Guarantee Your Warranty, Maintain with Cycle & Carriage!*

Parts	11,202.40		Nett	23,902.40
Labour	12,340.00	7% GST on	23902.40	1673.17
Standard Menu	0.00			
Specialist Job	360.00		Total Payable	25,575.57
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	0.00		Total Due	25,575.57
Total(w/o GST)	23,902.40			

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www.mercedes-benz.com.sg



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# FLEXI-DRIVE ENTERPRISE

355662A

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875

Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg

H/Phone : 9667 5455 (24 Hrs)

## INVOICE

RA : 09226

V. A. No.	Vehicle Regn. No.	Model Type	Renting Location
	SKZ7839J	Toyota Camry	C&C Pandan Loop
Reference	Agreed Return Date	5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension)	
\$ 170/day X 13	KM In	Time Date In 29/7/2020 200pm	
\$ per Day	KM Out	Time Date Out 18/7/2020 11/150AM	
\$ per Week	KM Drvn	Total Time Chargeable	
\$ per Month			
Hirer's Name	Rental Charges	Dollars	Cents
Lim Seo Hong	Total 13 Days Rental	\$ 170/day X 13 Day	
Address			
Blk 75 Pasir Panjang			
Hill #05-01 9118885			
I/C No.			
817235181			
Reference Contact			
90723833			
Driver's Name	Passport / IC No. / Country		
AR ABOVE			
Address			
Driving Licence No.	Expiry	Issued by	
Additional Driver	Tel. No. (Home)		
Address	Passport / IC No. / Country		
Driving Licence No.	Expiry	Issued by	
Method of Payment			
Bill TO: CYCLE & CARRIAGE.			
IN P&H LTD.			
188 PANDAN LOOP.			
<p>- RATES QUOTED ARE FOR USE IN SINGAPORE ONLY.</p> <p>- THE HIRER IS SOLELY RESPONSIBLE FOR BREACH OF TRAFFIC LAWS AND ANY PARKING FINES OR SURCHARGES DURING PERIOD OF HIRE.</p> <p>Hirer's signature signifies acceptance of agreement</p>			
<p>X Hirer's Signature / Company Stamp</p>			
Remarks			
<p>Sub-Total</p> <p>Others</p> <p>Grand Total</p> <p>Prepayment Received \$</p> <p>By: (Name in Block Letters)</p> <p>Amount Due / Refundable</p> <p>Refund Received \$</p> <p>Out by</p>		<p>Outstanding Petrol will charge in every 1/4, 1/2, 3/4, F</p> <p>@ \$ 40 per 1/4</p> <p>Petrol Out E 1/4 1/2 3/4 F</p> <p>Petrol In E 1/4 1/2 3/4 F</p> <p>CASH</p> <p>CHEQUE</p> <p>by receiver X</p> <p>In by</p>	
<p>FRONT</p> <p>LH RH</p> <p>REAR</p> <p>CAR</p>		<p>FRONT</p> <p>LH RH</p> <p>REAR</p> <p>MPV</p>	

NB: Please notify our office should there be any accident involving this hired vehicle as soon as possible.

**RE: [MANDATE REQUEST] Re: Our Ref: D20002687MFSH // EXPRESS SETTLEMENT Accident involving motor vehicle nos. SJJ6262 A & SHA9526 R ON 06/07/2020**

Eric Woo <EricWoo@msfirstcapital.com.sg>

Wed 9/30/2020 3:12 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Asher,

You have our mandate to settle as per follow:

COR : \$25,575.57

LOR : \$ 2,210.00

To offer : \$27,785.57

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: [EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)

| Company Regn. No. 195000106C | TEL: 6507 3848

**A Member of MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to

<http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Tuesday, September 29, 2020 3:52 PM

**To:** Eric Woo <EricWoo@msfirstcapital.com.sg>

**Subject:** Re: [MANDATE REQUEST] Re: Our Ref: D20002687MFSH // EXPRESS SETTLEMENT Accident involving motor vehicle nos. SJJ6262 A & SHA9526 R ON 06/07/2020

Hi Eric,

We refer to the above matter.

Third party disagreed with our offer and counter proposed 13days x \$170.

Please kindly advise on the mandate.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Sent:** Monday, September 28, 2020 4:06 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: [MANDATE REQUEST] Re: Our Ref: D20002687MFSH // EXPRESS SETTLEMENT Accident involving motor vehicle nos. SJJ6262 A & SHA9526 R ON 06/07/2020

Without Prejudice

Dear Asher,

You have our mandate to settle as follow:

COR: \$25,575.57

LOR: \$120 - \$170 x 10 – 12 days = \$1200 - \$2040

To offer: \$26,775.67 - \$27,615.57

Please start offering \$120.00 / day rental to third-party first.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: [EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)  
| Company Regn. No. 195000106C | TEL: 6507 3848

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Monday, September 14, 2020 3:56 PM

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Subject:** [MANDATE REQUEST] Re: Our Ref: D20002687MFSH // EXPRESS SETTLEMENT Accident involving motor vehicle nos. SJJ6262 A & SHA9526 R ON 06/07/2020

Your ref :**D20002687MFSH**

Our ref : CC4/FCI20007323/R1ea3s2

Dear Sirs,

**ACCIDENT INVOLVING SHA 9526R (OI) AND SJJ 6262A (TP) ON 06/07/2020**

We refer to the above matter.

The accident occurred when our insured make a right turn at the control junction and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.



We seek your approval to offer repairer "**CYCLE & CARRIAGE INDUSTRIES (1986) PL**" at **\$ 27,785.57 (all-in)**.

-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 32,149.01	\$ 25,575.57
2. Loss of Rental (13days x \$170)	\$ 2,210.00	\$ 2,210.00 (13days x \$170)
<b>Total</b>	<b>\$ 36,569.01</b>	<b><u>\$27,785.57</u></b>

Surveyor recommended 11days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Sunday, September 6, 2020 2:07 PM

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Our Ref: D20002687MFSH // EXPRESS SETTLEMENT Accident involving motor vehicle nos. SJJ6262 A & SHA9526 R ON 06/07/2020

Hi Eric,

We acknowledge your email below.

We will generate our report and seek for your approval in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Sent:** Friday, September 4, 2020 10:41 AM

**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: Our Ref: D20002687MFSH // EXPRESS SETTLEMENT Accident involving motor vehicle nos. SJJ6262 A & SHA9526 R ON 06/07/2020

Without Prejudice

Dear Asher,

Attached LOD for necessary action.

Please let us have your recommendation soonest possible.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of Insurance Group

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-----Original Message-----

From: Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Sent: Tuesday, July 21, 2020 12:10 PM

To: Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

Cc: Serene Ler <[SereneLer@msfirstcapital.com.sg](mailto:SereneLer@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

Subject: RE: Our Ref: D20002687MFSH // EXPRESS SETTLEMENT Accident involving motor vehicle nos. SJJ6262 A & SHA9526 R ON 06/07/2020

YOUR REF: D20002687MFSH

LKK REF: CC4/FCI20007323/R1ea3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJJ 6262A on a WP basis and TP repairer proposed for express settlement.



Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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-----Original Message-----

From: Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

Sent: Wednesday, 15 July, 2020 5:04 PM

To: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

Cc: Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: Our Ref: D20002687MFSH // EXPRESS SETTLEMENT Accident involving motor vehicle nos. SJJ 6262 A & SHA 9526 R // Propose for Direct Settlement

Without Prejudice

Dear Mei Kwan,

Attached OI SAS as per request.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: [EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C A Member of Insurance Group

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-----Original Message-----

From: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Sent: Wednesday, July 15, 2020 3:50 PM

To: Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

Cc: Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: Our Ref: D20002687MFSH // EXPRESS SETTLEMENT Accident involving motor vehicle nos. SJJ 6262 A & SHA 9526 R // Propose for Direct Settlement

YOUR REF: D20002687MFSH

LKK REF: CC4/FCI20007323/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher,

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

-----Original Message-----

From: Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

Sent: Wednesday, 15 July, 2020 11:02 AM

To: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Cc: Yik Chan Hoe <[chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)>; Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>

Subject: RE: Our Ref: D20002687MFSH Accident involving motor vehicle nos. SJJ 6262 A & SHA 9526 R // Propose for Direct Settlement

Without Prejudice

Dear Lkk,

Please note that we are agreeable to Express Settlement.

Kindly assist to liaise with workshop as per email below on the survey.

Dear Chan Hoe,

Fyi.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: [EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C A Member of Insurance Group

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-----Original Message-----

From: Yik Chan Hoe <[chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)>

Sent: Wednesday, July 15, 2020 8:27 AM

To: Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

Cc: Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>

Subject: RE: Our Ref: D20002687MFSH Accident involving motor vehicle nos. SJJ 6262 A & SHA 9526 R // Propose for Direct Settlement

Dear Eric,

Kindly advise whether your insured had reported the accident, if yes, please let us have the liability asap.

16/07/2020  
16/07/2020



Thanks & Regards,

Yik Chan Hoe  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

-----Original Message-----

From: Yik Chan Hoe  
Sent: Monday, 13 July, 2020 7:59 PM  
To: Eric Woo  
Cc: Serene Ler  
Subject: RE: Our Ref: D20002687MFSH Accident involving motor vehicle nos. SJJ 6262 A & SHA 9526 R // Propose for Direct Settlement

Dear Eric,

We do not have the footage, our client mentioned in her report that she has a recording but in fact, the SD card dropped into the centre console of her car as mentioned in the report as well and we are unable to retrieve the SD card.

Thanks & Regards,

Yik Chan Hoe  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

-----Original Message-----

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]  
Sent: Monday, 13 July, 2020 7:13 PM  
To: Yik Chan Hoe  
Cc: Serene Ler  
Subject: RE: Our Ref: D20002687MFSH Accident involving motor vehicle nos. SJJ 6262 A & SHA 9526 R // Propose for Direct Settlement

This email was sent from outside of your organisation

Without Prejudice

Dear Chan Hoe,

Kindly assist to provide a copy of your client's in car video footage for our reference.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C A Member of Insurance Group

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<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.msfirstcapital.com.sg%2F&data=01%7C01%7C%7C803a763ea1c84288ae2608d8271da715%7C8b768fcc12ca4f4c9fde19e8afb863c6%7C0&data=jMgD2t7R0a1aocglWVBfycCZKmX6p0Bfm4Ho4Nw8evs%3D&reserved=0> for details of PDPA Personal Data Collection Statement.

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-----Original Message-----

From: Yik Chan Hoe <[chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)>

Sent: Thursday, 9 July 2020 4:20 pm

To: Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

Subject: Accident involving motor vehicle nos. SJJ 6262 A & SHA 9526 R // Propose for Direct Settlement

To: MS First Capital

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SJJ 6262 A & SHA 9526 R along infront of NUH traffic light junction, Accident date: 06/07/2020

Dear Sir/Mdm,

This email is with regards to the above accident which has been reported by our customer.

We have since been instructed by him/her (motor vehicle number SJJ 6262 A), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SHA 9526 R) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)

Thanks & Regards,

Yik Chan Hoe

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center

Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872

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16/07/2020