

Summer Lee (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 15 July, 2020 2:53 PM
To: Lua Siew Hui; 'assignments'
Cc: Wendy Jiang; Natalie Ng; SUR
Subject: RE: SNM20D202448/GBG2781E/TANKL / Y/R: SMD7331Z / FW: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SMD7331Z & GBG2781E ON 14TH JULY 2020 [RSS/2007-7664 (KW)(PD)] / BOON SEN
Attachments: 2020.7.15-PRI letter to China Taiping for SMD7331Z.pdf; GIA Report of our client SMD7331Z.pdf

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Siew Hui,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Lua Siew Hui <lua_siewhui@rssolomon.com>
Sent: Wednesday, July 15, 2020 2:24 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Wendy Jiang <wendy_jiang@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>
Subject: RE: SNM20D202448/GBG2781E/TANKL / Y/R: SMD7331Z / FW: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SMD7331Z & GBG2781E ON 14TH JULY 2020 [RSS/2007-7664 (KW)(PD)] / BOON SEN

Dear Kah Leong,

We refer to your email of even date.

We write to inform that our client will be appointing his own Surveyors.

In this respect, please arrange your surveyors to contact Mr. Kok of Kok Wang Car Grooming at Mobile No. 9183 9633 for a pre-repair survey of our client's vehicle located at 1 Soon Lee Street #06-40 Pioneer Centre Singapore 627603.

Thank you and Best Regards,

Lua Siew Hui | Legal Executive



R. S. SOLOMON LLC
ADVOCATES & SOLICITORS

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-03/04 Singapore 199555
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From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]
Sent: Wednesday, 15 July 2020 12:54 PM
To: Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>
Subject: RE: SNM20D202448/GBG2781E/TANKL / Y/R: SMD7331Z / FW: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SMD7331Z & GBG2781E ON 14TH JULY 2020 [RSS/2007-7664 (KW)(PD)] / BOON SEN

Without Prejudice

Dear Siew Hui,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, July 15, 2020 12:47 PM

To: lua_siewhui@rssolomon.com; wendy_jiang@rssolomon.com; Natalie Ng <natalie_ng@rssolomon.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R:SNM20D202448/GBG2781E/TANKL / Y/R: SMD7331Z / FW: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SMD7331Z & GBG2781E ON 14TH JULY 2020 [RSS/2007-7664 (KW)(PD)] / BOON SEN

Dear Kah Leong,

Please conduct PRS for SMD7331Z.

Note: officer in charge – Kah Leong 63896193.

***** Kindly quote our reference number when replying.**

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From: Lua Siew Hui <lua_siewhui@rssolomon.com>

Sent: Wednesday, July 15, 2020 11:38 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Wendy Jiang <wendy_jiang@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>

Subject: PRE-REPAIR SURVEY - ACCIDENT INVOLVING SMD7331Z & GBG2781E ON 14TH JULY 2020 [RSS/2007-7664 (KW)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SMD7331Z.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBG2781E at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair his vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: **Kok Wang Car Grooming**

Address : 1 Soon Lee Street #06-40 Pioneer Centre Singapore 627603

Contact : Mr. Kok at 9183 9633

Let us hear from you soonest.

Thank you and best regards,

Lua Siew Hui | Legal Executive



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