

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 26 August 2020 9:38 AM
To: GERALD POH WEE BIN
Cc: Admin A; 'MT_Claim_SG'
Subject: SEEK MANDATE / ACCIDENT INVOLVING GR9275L AND FL7080M ON 04 APRIL 2020 [External Confidential] / Your ref : 19/20/20/VC05/023295
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS 1.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver turning and collided with third party. PIR show insured driver committed offence.

Summary to offer to repairer **EROFIA MOTOR TRADING PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair	\$ 8,579.00	\$ 2,800.00
Loss of Use (\$30.00 x 6 days)	\$ 180.00	\$ 180.00
GIA Search Fee	NIL	NIL
Proposed Total	\$ 8,759.00	\$ 2,980.00

Breakdown of days is as follows:

Recommended days	4
Weekends / Downtime	2
CLAIM DAYS	6

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 17 July 2020 1:07 PM

To: 'MT_Claim_SG' <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: REQUEST PRE-REPAIR SURVEY FOR ACCIDENT INVOLVING GR9275L AND FL7080M ON 04 APRIL 2020 [External Confidential]

YOUR REF: 19/20/20/VC05/023295
LKK REF: CC4/LPC20007320/Ubs3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Wednesday, 15 July 2020 1:38 PM

To: Admin A

Subject: FW: REQUEST PRE-REPAIR SURVEY FOR ACCIDENT INVOLVING GR9275L AND FL7080M ON 04 APRIL 2020 [External Confidential]

Hi,

Kindly assist.

Talk to : Lee Lee

Veh : In

Sur : Marcus

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 15 July, 2020 1:35 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'erofia@singnet.com.sg' <erofia@singnet.com.sg>

Subject: FW: REQUEST PRE-REPAIR SURVEY FOR ACCIDENT INVOLVING GR9275L AND FL7080M ON 04 APRIL 2020 [External Confidential]

Lonpac External - Confidential

Our Ref: 19/20/20/VC05/023295

Dear Summer,

Kindly proceed as requested.

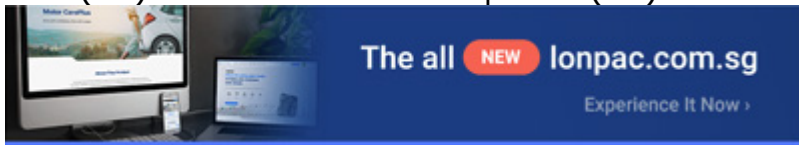
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Erofia Motor - LeeLee Tan [<mailto:erofia@singnet.com.sg>]

Sent: Wednesday, 15 July 2020 1:33 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: REQUEST PRE-REPAIR SURVEY FOR ACCIDENT INVOLVING GR9275L AND FL7080M ON 04 APRIL 2020 [External General]

Without Prejudice

Dear Sir

Kindly arrange Marcus Chua of LKK

Thank you

Regards

LeeLee Tan

Erofia Motor Trading Pte Ltd

Tel: 67527740

Fax: 67528669

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: 15 July, 2020 1:31 PM
To: 'erofia@singnet.com.sg' <erofia@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST PRE-REPAIR SURVEY FOR ACCIDENT INVOLVING GR9275L AND FL7080M ON 04 APRIL 2020 [External General]

Lonpac External - General
WITHOUT PREJUDICE

Our Ref : 19/20/20/VC05/023295

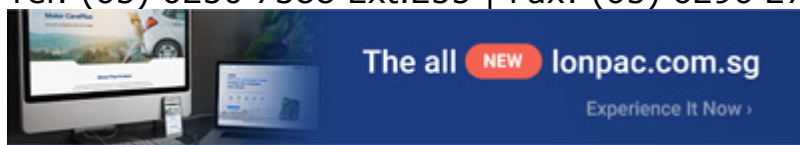
Dear LeeLee,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors below.

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Paul Thanpal - Quantum
4	Choo Beng Hai- Quantum
5	Andrew Aw - Quantum
6	Steve Chen- LKK
7	Kenneth Kong- LKK
8	Marcus Chua - LKK
9	Mohd Rasul -LKK
10	Adrian Ling - LKK

Please let us hear from you.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Erofia Motor - LeeLee Tan [<mailto:erofia@singnet.com.sg>]
Sent: Wednesday, 15 July 2020 1:03 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: REQUEST PRE-REPAIR SURVEY FOR ACCIDENT INVOLVING GR9275L AND FL7080M ON 04 APRIL 2020

Dear Sir

With reference to the above mentioned, attached necessary documents for your arrangement of pre-repair survey for our client's

Motorcycle no: FL7080M

Workshop:

Erofia Motor Trading Pte Ltd
1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883

Contact tel: 67527740

Thank you

Regards

LeeLee Tan

Erofia Motor Trading Pte Ltd

Tel: 67527740

Fax: 67528669