

## Denise Tay (LKKAUTO)

---

**From:** Sheekar, Vikneswaran <Viknes.Sheekar@sg.sedgwick.com>  
**Sent:** Tuesday, 12 January 2021 2:20 PM  
**To:** Denise Tay (LKKAUTO)  
**Cc:** Bryan Ang (LKKAUTO); assignments; SUR; Yeo, Jackson  
**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Denise,

III Ref: **LPL2020D0001225**

Please let us have the report soonest.

Best Regards

**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Manager

**Sedgwick Singapore Pte. Ltd.**

30 Cecil Street | Level 12 Prudential Tower | Singapore 049712

Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)

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**From:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>  
**Sent:** Tuesday, 12 January 2021 12:11 pm  
**To:** Sheekar, Vikneswaran <Viknes.Sheekar@sg.sedgwick.com>  
**Cc:** Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Yeo, Jackson <Jackson.Yeo@sg.sedgwick.com>  
**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Viknes,

Kindly provide III ref no.

We are preparing the report and will email to you before end of the day

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>  
**Sent:** Tuesday, 5 January 2021 3:12 PM  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>  
**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Denise,

We have yet to receive the Final Report.

The workshop is chasing us. Can you please provide it to us soonest?

Thank you.

**Best Regards**

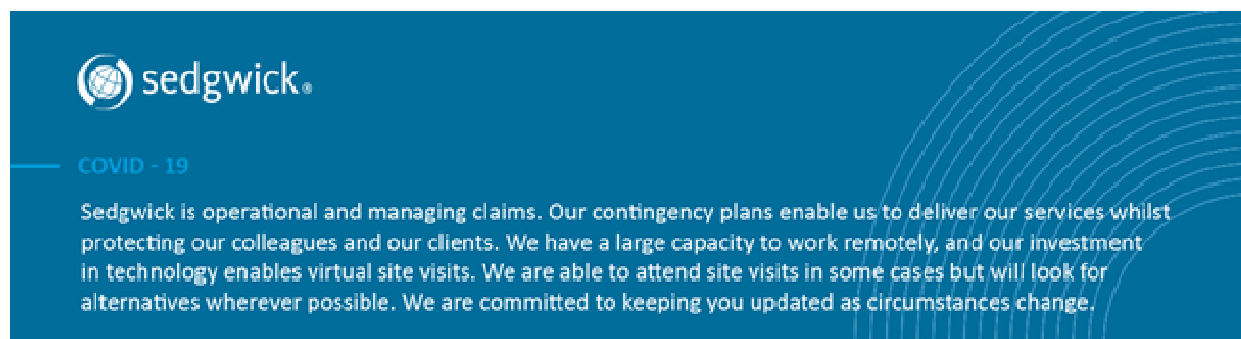
**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager  
**Sedgwick Singapore Pte. Ltd.**

30 Cecil Street | Level 12 Prudential Tower | Singapore 049712

Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)

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**From:** Sheekar, Vikneswaran  
**Sent:** Monday, 28 December 2020 9:58 AM  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>  
**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Denise,

We have yet to receive the final report.

Please expedite on this as it has been quite some time since we have given instructions on this matter.

Thank you.

**Best Regards**

**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager

**Sedgwick Singapore Pte. Ltd.**

30 Cecil Street | Level 12 Prudential Tower | Singapore 049712

Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)

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**From:** Sheekar, Vikneswaran

**Sent:** Thursday, 3 December 2020 7:34 pm

**To:** 'Denise Tay (LKKAUTO)' <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Cc:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Hi Denise,

Thanks for the prompt response.

We look forward to receiving the final report.

**Best Regards**

**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager

**Sedgwick Singapore Pte. Ltd.**

30 Cecil Street | Level 12 Prudential Tower | Singapore 049712

Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)

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Sedgwick is operational and managing claims. Our contingency plans enable us to deliver our services whilst protecting our colleagues and our clients. We have a large capacity to work remotely, and our investment in technology enables virtual site visits. We are able to attend site visits in some cases but will look for alternatives wherever possible. We are committed to keeping you updated as circumstances change.

---

**From:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Thursday, 3 December 2020 3:36 pm

**To:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>

**Cc:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Viknesh,

According to our surveyor, he has just received the part price verification from the solo agent he is currently looking into the matter.

Will submit our report within this few days

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>

**Sent:** Thursday, 3 December 2020 3:25 PM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Denise,

What's the update on this matter?

The workshop has been asking us on this and they have informed us that your surveyor has all the necessary documents.

Can we please have your final report on this.

Thanks.

**Best Regards**

**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager

**Sedgwick Singapore Pte. Ltd.**

30 Cecil Street | Level 12 Prudential Tower | Singapore 049712

Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)

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**From:** Sheekar, Vikneswaran

**Sent:** Friday, 25 September 2020 1:40 pm

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR

<[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Denise,

Thanks for your prompt response on this.

We await your further advice.

**Best Regards**

**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager

**Sedgwick Singapore Pte. Ltd.**

30 Cecil Street | Level 12 Prudential Tower | Singapore 049712

Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)

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Sedgwick is operational and managing claims. Our contingency plans enable us to deliver our services whilst protecting our colleagues and our clients. We have a large capacity to work remotely, and our investment in technology enables virtual site visits. We are able to attend site visits in some cases but will look for alternatives wherever possible. We are committed to keeping you updated as circumstances change.

---

**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Friday, 25 September 2020 8:35 AM

**To:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>

**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Viknesh,

We are in the midst of reviewing the finalization, according to our surveyor he in the midst of verifying the parts prices.

Will get him to expedite on this.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6741-3062 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>  
**Sent:** Thursday, 24 September 2020 10:56 PM  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>  
**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Denise,

We have yet to receive your final report on this.

Please advise.

Thanks.

**Best Regards**

**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager  
**Sedgwick Singapore Pte. Ltd.**  
30 Cecil Street | Level 12 Prudential Tower | Singapore 049712  
Main +65 6223 2008 | MOBILE +65 9335 2445  
EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)  
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#### COVID - 19

Sedgwick is operational and managing claims. Our contingency plans enable us to deliver our services whilst protecting our colleagues and our clients. We have a large capacity to work remotely, and our investment in technology enables virtual site visits. We are able to attend site visits in some cases but will look for alternatives wherever possible. We are committed to keeping you updated as circumstances change.

---

**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Tuesday, 21 July 2020 2:57 PM  
**To:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>  
**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Viknesh,

Thank you for your email.

We will follow up with the workshop.

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>

**Sent:** Tuesday, 21 July 2020 2:54 PM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Denise,

Thank you for returning our call and for your clarifications.

As discussed, we will await your full report on this matter in due course.

We will remind the workshop to call you for a reinspection of the those components not visible during the initial inspection.

Please also follow up with the workshop on your end.

Thank you.

**Best Regards**

**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager

**Sedgwick Singapore Pte. Ltd.**

30 Cecil Street | Level 12 Prudential Tower | Singapore 049712

Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)

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#### COVID - 19

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---

**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Monday, 20 July 2020 8:21 AM

**To:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>

**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR

<[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **WP1ZZZ9YZLDA04151**  
Number of days (estimated) : 10 days

Please we inform that the survey is on done on Without Prejudice, we do not give any authorization on TP cases.

Please advise at your end.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

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**From:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>

**Sent:** Saturday, 18 July 2020 2:44 PM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Denise,

Thank you for your call yesterday.

We look forward to receiving the Report soonest.

Please advise if your surveyor had informed the workshop to proceed with repairs.

Thank you.

**Best Regards**

**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager

**Sedgwick Singapore Pte. Ltd.**

30 Cecil Street | Level 12 Prudential Tower | Singapore 049712

Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)

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---

**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Friday, 17 July 2020 11:28 AM

**To:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>

**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Viknesh,

As spoken, We have done the survey on 15/7/2020. Our surveyor is currently reviewing on the estimate.

We will provide a preliminary report shortly to you.

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>

**Sent:** Friday, 17 July 2020 9:35 AM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** Re: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Hi Denise,

From your email, we take it that your surveyor has yet to make an attendance.

Please get your surveyor to call and make an appointment with the workshop. Thereafter, please write back to us and inform us of the appointment date. This assignment was passed to your office on Monday and it's already Friday now. The Third Party is constantly chasing for the survey to happen. We hope you can understand.

Thanks

Best Regards

**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager  
**Sedgwick Singapore Pte. Ltd.**  
30 Cecil Street | Level 12 Prudential Tower | Singapore 049712  
Main [+65 6391 1577](tel:+6563911577) | MOBILE [+65 9335 2445](tel:+6593352445)  
EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)  
[sedgwick.com](http://sedgwick.com) | Caring counts®

On 17 Jul 2020, at 8:39 AM, Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)> wrote:

Dear Viknesh,

Our surveyor is still reviewing the estimate, update you shortly.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>

**Sent:** Friday, 17 July 2020 12:00 AM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Denise / Bryan,

Sedgwick Ref: **6000872**

III Ref: To be advised

Please provide us with an update on this survey. Can the workshop proceed with the repairs or is there any issues?

Please let us know soonest.

Thank you.

Best Regards

**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager  
**Sedgwick Singapore Pte. Ltd.**  
30 Cecil Street | Level 12 Prudential Tower | Singapore 049712  
Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)

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<image001.gif>

<image005.png>

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Thursday, 16 July 2020 11:38 AM

**To:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Viknesh,

Please provide India International Insurance ref no. and your company ref no.

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Sent:** Wednesday, 15 July 2020 11:51 AM

**To:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Assignment Team

Please arrange surveyor as per below email request.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sheekar, Vikneswaran <[Viknes.Sheekar@sg.sedgwick.com](mailto:Viknes.Sheekar@sg.sedgwick.com)>

**Sent:** Wednesday, 15 July 2020 11:49 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** RE: Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

Dear Bryan,

Thank you for your call. Please find attached the quotation for the repairs.

The vehicle is located at SingTrade Audio Garage at 160 Sin Ming AutoCity, #08-02, Singapore 575722.

Please contact workshop representative, Wesley at 9787 4042.

Thank you.

**Best Regards**

**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager

**Sedgwick Singapore Pte. Ltd.**

30 Cecil Street | Level 12 Prudential Tower | Singapore 049712

Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)

[sedgwick.com](http://sedgwick.com) | Caring counts®

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<image006.png>

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**From:** Sheekar, Vikneswaran

**Sent:** Monday, 13 July 2020 10:26 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com); Yeo, Jackson <[Jackson.Yeo@sg.sedgwick.com](mailto:Jackson.Yeo@sg.sedgwick.com)>

**Subject:** Our Principal's Insured: AutoExport & EPZ Pte Ltd; Damage to Third Party vehicle on 30 June 2020

To Whom It May Concern,

We are the Loss Adjusters appointed by our Principal, India International Insurance (III) to investigate the above captioned matter.

We need your assistance to carry out an inspection/assessment of the Third Party vehicle that sustained damage on behalf of our Principal.

The Third Party vehicle is a 2020 Porsche Cayenne which is yet to be road registered. Chassis No.: WP1ZZZ9YZLDA04151.

Please confirm your availability soonest by email or you can call the undersigned directly.

We will provide the repair quotation upon your acceptance of this assignment.

We look forward to your prompt response.

Thank you.

**Best Regards**

**Viknesh** | Bsc(Hons) Biomedical Sciences, Cert CILA | Assistant Manager

**Sedgwick Singapore Pte. Ltd.**

30 Cecil Street | Level 12 Prudential Tower | Singapore 049712

Main +65 6223 2008 | MOBILE +65 9335 2445

EMAIL [viknes.sheekar@sg.sedgwick.com](mailto:viknes.sheekar@sg.sedgwick.com)

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