

Celine Fong (LKKAUTO)

From: Lim, Ryan <ryan.lim@sg.sedgwick.com>
Sent: Wednesday, 15 July 2020 12:27 PM
To: Bryan Ang (LKKAUTO); assignments
Cc: sg, cts
Subject: [IA2020-50628] / LER; Insured: MCST 2948; Re: Spalling concrete led to damage of 2 Third Parties' vehicles on 22 April 2020 (New assignment)

Dear Bryan

Our Principal is Tokio Marine Insurance Singapore Ltd.

Appreciate if you could forward us your bill and report directly to us for our onward submission to our Principal.

Thank you.

Best Regards,

Ryan Lim | ANZIIF (Snr Assoc) CIP | AICLA (Aff)
Senior Loss Adjuster
Sedgwick Singapore Pte. Ltd.
30 Cecil Street | Level 12 | Prudential Tower | Singapore 049712
TEL +65 6223 2008 | FAX +65 6226 2356
EMAIL ryan.lim@sg.sedgwick.com
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COVID - 19

Sedgwick is operational and working to manage claims. Our contingency plans are allowing us to continue to deliver our services whilst protecting our colleagues and our clients. We have a large capacity to work remotely, and our investment in technology is allowing us to offer virtual site visits. We are able to attend site visits in some cases but will look for alternatives wherever possible. We are committed to keeping you updated as circumstances change.

From: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Sent: Wednesday, 15 July 2020 11:50 am
To: Lim, Ryan <ryan.lim@sg.sedgwick.com>; assignments <assignments@lkkauto.com>
Cc: sg, cts <cts-sg@sg.sedgwick.com>
Subject: RE: [IA2020-50628] / LER; Insured: MCST 2948; Re: Spalling concrete led to damage of 2 Third Parties' vehicles on 22 April 2020 (New assignment)

Hi Assignment Team

Please carry out paper survey (2 cases). Will forward you the documents in another email.

Dear Ryan

My colleagues will revert in due course with our survey report. Meanwhile, please advise who is your Principal.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Ryan <ryan.lim@sg.sedgwick.com>

Sent: Tuesday, 14 July 2020 6:22 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: sg, cts <cts-sg@sg.sedgwick.com>

Subject: [IA2020-50628] / LER; Insured: MCST 2948; Re: Spalling concrete led to damage of 2 Third Parties' vehicles on 22 April 2020 (New assignment)

Dear Mr Bryan,

The above matter refers.

We have our Principal's instruction to appoint your office in carrying out a damage assessment of two vehicles with registration number as follow:

1. SMA2665J – Mr Wong (87953080)
2. SKW430

Kindly conduct your assessment on a "Without Prejudice" basis.

Vehicle number 2 had since been repaired and we believed that vehicle 1 had also been repaired by now. However, we appreciate if you could contact the vehicle owners to confirm the same. Should the vehicles had been repaired, we trust that desktop assessment may be sufficed for this instance.

The photographs and repair estimate of the affected vehicles are attached for your reference.

We shall now await your further advice and assessment report on the repair cost of the affected vehicles.

Please do not hesitate to contact the undersigned should you have any further enquires. Thank you.

Best Regards,

Ryan Lim | ANZIIF (Snr Assoc) CIP | AICLA (Aff)

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