

Summer Lee (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 15 July, 2020 1:55 PM
To: mars.ler@ccfulco.com.sg; chris.bulaclac@ccfulco.com.sg;
renemer.bagang@ccfulco.com.sg
Cc: assignments; Admin A
Subject: RE: SNM20D202431/GBD1670P/TAYHP / Y/R: GBF8801Y / FW: Re:Accident On 13/07/2020 Involving Our Insured GBF8801Y And Your Insured GBD1670P / BOON SEN

Dear Sir/Mdm (LKK),

We get your surveyor to liaise with the following to conduct survey.

Mars Ler
Senior Advisor - Motor Claims
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, July 14, 2020 5:34 PM
To: mars.ler@ccfulco.com.sg; chris.bulaclac@ccfulco.com.sg; renemer.bagang@ccfulco.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R:SNM20D202431/GBD1670P/TAYHP / Y/R: GBF8801Y / FW: Re:Accident On 13/07/2020 Involving Our Insured GBF8801Y And Your Insured GBD1670P / BOON SEN

Dear Irene,

Please conduct PRS for **GBF8801Y. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Irene Tay 63896192.

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

From: Mars Ler <mars.ler@ccfulco.com.sg>

Sent: Tuesday, July 14, 2020 4:01 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>; Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Subject: Re:Accident On 13/07/2020 Involving Our Insured GBF8801Y And Your Insured GBD1670P

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)

In view of the current COVID-19 situation , please bear with us should there be some service delay during this period .

Thank you,

Best regards

Mars Ler

Senior Advisor - Motor Claims

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566