

Veron Chen (LKKAuto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Tuesday, 21 July 2020 4:22 PM
To: Veron Chen (LKKAuto)
Subject: RE: SMN3284A-DOA:14/07/2020 (AIG REF: 8204760292SG)

Hi,



The collision is on the front portion how is the side mirror damage consistent with the accident?

Thanks & Regards

Victor Koh
AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, July 16, 2020 3:59 PM
To: Koh, Victor-CK; SUR
Subject: [EXTERNAL] SMN3284A-DOA:14/07/2020 (AIG REF: 8204760292SG)

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

We refer to the message.

Side mirror not consistent

According to surveyor, notice that there is a click sound when the mirror is extended outwards.

We have uploaded video in merimen.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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