

## Veron Chen (LKKAuto)

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**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Sent:** Wednesday, 15 July 2020 4:30 PM  
**To:** Veron Chen (LKKAuto)  
**Cc:** LEE KATIE  
**Subject:** FW: Survey request SGZ8999X \*Vehicle in

Without Prejudice

Dear Veron

Kindly proceed with OD repair .

OD excess is \$750.

No reference yet, please use the vehicle no.  
Thanks

Due to the COVID-19 situation, most of our staff are working from home.  
While we remain committed to serving you, there may be delay in our customer services.  
We thank you for your kind understanding under such challenging circumstances.

### Josephine Wong

Executive  
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Wednesday, July 15, 2020 4:08 PM  
**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** RE: Survey request SGZ8999X \*Vehicle in

Dear Josephine,

Enclosed preliminary revised of vehicle SGZ 8999X  
Date of survey: 15/7/2020  
Number of days (estimated) : 4 days

**We have Not authorise repair.**

**Kindly let us have your approval .**

**Please provides claim number and policy excess.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 15 July 2020 10:57 AM  
**To:** 'WONG JOSEPHINE' <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg); 'LEE KATIE' <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** RE: Survey request SGZ8999X \*Vehicle in

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Sent:** Wednesday, 15 July, 2020 10:41 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg); LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** FW: Survey request SGZ8999X \*Vehicle in

Without Prejudice

Dear LKK

Kindly assist to survey own damage s vehicle .

Details of survey as email below . Thanks

Due to the COVID-19 situation, most of our staff are working from home.  
While we remain committed to serving you, there may be delay in our customer services.  
We thank you for your kind understanding under such challenging circumstances.

## Josephine Wong

Executive  
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>

**Sent:** Wednesday, 15 July 2020 10:30 AM

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** Survey request SGZ8999X \*Vehicle in

Dear all,

Kindly arrange survey as soon as possible.

\*vehicle in workshop.

Thank you.

Best regards

**Foong Shiuh Jye**

Motors Claim Advisor

Body and Paint

BMW

Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

FAX: +65 6479 4601

Mobile: +65 9116 5779

Address: 303 Alexandra Road, Singapore 159941

Email: [foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

## **Sime Darby Motors**

### **A member of the Sime Darby Group**

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**From:** [service.pml@simedarby.com.sg](mailto:service.pml@simedarby.com.sg) <[service.pml@simedarby.com.sg](mailto:service.pml@simedarby.com.sg)>

**Sent:** Wednesday, 15 July 2020 10:01 AM

**To:** Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>

**Subject:** Message from KM\_558e

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