

Summer Lee (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Wednesday, 15 July, 2020 10:22 AM
To: Admin-D (LKKAuto); 'SUR'
Cc: Stanley Lai; Derrick Quok; Kenneth Lim
Subject: FW: Accident involved SMD8800E & SGV472Y (BD) on 27-03-20 || C10006223
Attachments: SGV472Y.pdf; SMD8800E.pdf

Hi Team,

We would like to arrange TP PRS for SMD8800E. TP chose Mr. Kenneth to survey the vehicle.

Workshop information:

MBM Wheelpower Pte Ltd
160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 575722
T 6262 8888 | F 6452 5333 | M 8138 7188

Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
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From: eryx.tan@mbmwheelpower.com.sg <eryx.tan@mbmwheelpower.com.sg>
Sent: Tuesday, 14 July 2020 5:57 PM
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Stanley Lai <stanley.lai@budgetdirect.com.sg>
Cc: Claims <claims@budgetdirect.com.sg>
Subject: RE: Accident involved SMD8800E & SGV472Y (BD) on 27-03-20 || C10006223

Dear Ivy

My client just revert back. We would like to engage LKK Kenneth for this survey.

Thank you & Best regards

Eryx Tan | Claim Advisor



T 6262 8888 | **F** 6452 5333 | **M** 8138 7188

Email: eryx.tan@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Ivy Ratilla [<mailto:ivy.r@budgetdirect.com.sg>]
Sent: Wednesday, 8 July 2020 2:08 PM
To: Stanley Lai; eryx.tan@mbmwheelpower.com.sg
Cc: Claims
Subject: RE: Accident involved SMD8800E & SGV472Y (BD) on 27-03-20 || C10006223

Without Prejudice

Dear Eryx,

Please give us update.

Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

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E ivy.r@budgetdirect.com.sg



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From: Stanley Lai <stanley.lai@budgetdirect.com.sg>
Sent: Tuesday, 7 July 2020 2:51 PM
To: eryx.tan@mbmwheelpower.com.sg
Cc: Claims <claims@budgetdirect.com.sg>; Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Subject: RE: Accident involved SMD8800E & SGV472Y (BD) on 27-03-20 || C10006223

Without Prejudice

Dear Eryx,

Thank you for your email & attached police investigation outcome.

Liability is clear and we are agreeable for Direct Settlement.

Do let us know within two (2) working days whether you agree to the appointment of the earlier mentioned motor surveyors as SJE.

Thank you.

Regards,

Stanley Lai
Executive, Claims

T +65 6540 2189

F +65 6725 0853

E stanley.lai@budgetdirect.com.sg

It pays to choose

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From: eryx.tan@mbmwheelpower.com.sg <eryx.tan@mbmwheelpower.com.sg>

Sent: Tuesday, 7 July 2020 1:29 pm

To: Stanley Lai <stanley.lai@budgetdirect.com.sg>

Cc: Claims <claims@budgetdirect.com.sg>; Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Subject: RE: Accident involved SMD8800E & SGV472Y (BD) on 27-03-20 || C10006223

Dear Stanley

Hereby attach the Police report outcome.

Thank you & Best regards

Eryx Tan | Claim Advisor



mbm wheelpower
DARE TO BE

T 6262 8888 | **F** 6452 5333 | **M** 8138 7188

Email: eryx.tan@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Stanley Lai [<mailto:stanley.lai@budgetdirect.com.sg>]
Sent: Monday, 6 July 2020 6:23 PM
To: eryx.tan@mbmwheelpower.com.sg
Cc: Claims; Ivy Ratilla
Subject: RE: Accident involved SMD8800E & SGV472Y (BD) on 27-03-20 | | C10006223

Without Prejudice

Dear Eryx,

Thank you for your earlier email.

We attach your client's video footage.

We are of the view that it is inconclusive in showing any impact from my insured's vehicle, as there had not appeared to be any collision.

We appreciate that you could provide us with further evidence showing that my insured had clearly hit your client's vehicle before we can consider your client's claim.

Thank you.

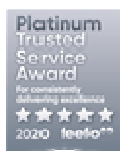
Regards,

Stanley Lai
Executive, Claims

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E stanley.lai@budgetdirect.com.sg

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From: eryx.tan@mbmwheelpower.com.sg <eryx.tan@mbmwheelpower.com.sg>
Sent: Monday, 6 July 2020 4:17 PM
To: Claims <claims@budgetdirect.com.sg>
Subject: Accident involved SMD8800E & SGV472Y (BD) on 27-03-20

Dear All,

Hereby attached the GIA report and Estimate.

**Kindly advise on the liability status & arrange for the below survey at
160 Sin Ming Drive #06-03.**

Our Client's Vehicle Number:	SMD8800E
BD Vehicle Number:	SGV472Y
Date/Time of Loss:	27/03/2020 13:35 hr

Please contact Eryx Tan @ 8138 7188 for the survey arrangement.

Thank you & Best regards

Eryx Tan | Claim Advisor

Thank you & Best regards

Eryx Tan | Claim Advisor



T 6262 8888 | **F** 6452 5333 | **M** 8138 7188

Email: eryx.tan@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

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Sin Ming AutoCity • Singapore 575722

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