

## Jia Le (LKK Auto)

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**From:** Yong, Joanne-LF <Joanne-LF.yong@aig.com>  
**Sent:** Friday, 28 August 2020 11:15 AM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: <SEEK REJECTION> Your ref: 3744172397SG [ACCIDENT INVOLVING VEHICLES SJZ1437L AND SKX4997R ON 11/07/2020]

Dear Jia Le,

Pls proceed to reject TP.

Thank you.

Best regards,  
**Joanne Yong**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #09-16 Singapore(079120)  
Tel +(65) 6419 1953

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**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Tuesday, August 25, 2020 3:07 PM  
**To:** Yong, Joanne-LF <Joanne-LF.yong@aig.com>  
**Subject:** [EXTERNAL] RE:<SEEK REJECTION> Your ref: 3744172397SG [ACCIDENT INVOLVING VEHICLES SJZ1437L AND SKX4997R ON 11/07/2020]

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Hi Joanne,

We refer to the email dated on 14/08/2020.

Kindly let us have your approval/instruction as TP is chasing.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]  
**Sent:** Monday, 24 August 2020 3:23 PM  
**To:** Jia Le (LKK Auto)

**Cc:** Yong, Joanne-LF

**Subject:** RE: Your ref: 3744172397SG [ACCIDENT INVOLVING VEHICLES SJZ1437L AND SKX4997R ON 11/07/2020]

Hi Jia Le,

Apologize, please ignore my email below.

Matter is under Joanne now.

Hi Joanne,

For your information. Scene photos & videos are ready in Merimen.

Regards,

**Lee Ming Yao, George**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Lee, Ming-Yao

**Sent:** 24 August 2020 15:22

**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** RE: Your ref: 3744172397SG [ACCIDENT INVOLVING VEHICLES SJZ1437L AND SKX4997R ON 11/07/2020]

Hi Jia Le,

Please proceed to reject claim.

Regards,

**Lee Ming Yao, George**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** 14 August 2020 15:05

**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Subject:** [EXTERNAL] RE: Your ref: 3744172397SG [ACCIDENT INVOLVING VEHICLES SJZ1437L AND SKX4997R ON 11/07/2020]

This message is from an external sender; be cautious with links and attachments.

Hi Ming Yao,

From OI's video, TP vehicle turning left, her vehicle encroached into OI's lane, OI highbeam to warn TP due to flashing headlight. TP stopped her car by the time but it was too late as OI vehicle was already too close to her vehicle. Third party should not stop her vehicle as the rear portion of her car still remained in OI's lane. Therefore, side wiping is unavoidable.

As such, we would like to reject TP claim. Kindly let us have your instruction.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]

**Sent:** Thursday, 13 August 2020 7:00 PM

**To:** Jia Le (LKK Auto)

**Subject:** RE: Your ref: 3744172397SG [ACCIDENT INVOLVING VEHICLES SJZ1437L AND SKX4997R ON 11/07/2020]

Hi Jia Le,

Apologize for late reply.

Upon checking, there is no video footage in accident reporting.

Kindly assist to obtain from insured.

Regards,

**Lee Ming Yao, George**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Jia Le (LKK Auto) <[Jiale@lkkauto.com](mailto:Jiale@lkkauto.com)>

**Sent:** 24 July 2020 16:30

**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Subject:** [EXTERNAL] Your ref: 3744172397SG [ACCIDENT INVOLVING VEHICLES SJZ1437L AND SKX4997R ON 11/07/2020]

**This message is from an external sender; be cautious with links and attachments.**

Hi Ming Yao,

OI mentioned that he had submitted video footage and all documents to insurance.

Kindly assist to upload OI video footage/scene photos in Merimen.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Friday, 28 August 2020 11:55 AM  
**To:** Lily Loi  
**Cc:** Sharon Ten; Ling Ting An; Admin A; Kaitlyn Chio  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)  
**Attachments:** SJZ1437L.mp4

Without Prejudice

Dear Lily,

### ACCIDENT INVOLVING SJZ 1437L & SKX 4997R ON 11/07/2020

We refer to the above matter.

Based on our insured's video footage, your client encroached our insured's lane and resulted the accident.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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---

**From:** Lily Loi [mailto:lily.loi@ow.sg]  
**Sent:** Friday, 21 August 2020 7:17 PM  
**To:** Jia Le (LKK Auto); Su Li (LKK Auto)  
**Cc:** Sharon Ten; Ling Ting An; Admin A; Kaitlyn Chio  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Dear Jia Le,

Received with thanks.

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

**OPTIMARKZ** PTE. LTD.

**Head office:** 6 Kung Chong Road Singapore 159143  
**Branch:** 9A Serangoon North Ave 5 Singapore 554500  
**Branch:** 452 Tagore Industrial Ave Singapore 787823

**Tel:** (+65) 6472 1313 **Fax:** (+65) 6472 2112  
**Tel:** (+65) 6484 9919 **Fax:** (+65) 6481 1011  
**Tel:** (+65) 6452 6868 **Fax:** (+65) 6452 9223

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Sent:** Friday, 21 August 2020 5:45 PM  
**To:** Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Cc:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

**WITHOUT PREJUDICE**

Dear Lily,

Attached herewith the scene photo for your reference.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lily Loi [<mailto:lily.loi@ow.sg>]  
**Sent:** Wednesday, 12 August 2020 5:00 PM  
**To:** Jia Le (LKK Auto); Su Li (LKK Auto)  
**Cc:** Sharon Ten; Ling Ting An; Admin A; Kaitlyn Chio  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Hi Jia Le,

We are pending on your insured video footage and scene photo.

Thank you.

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

---

**From:** Lily Loi  
**Sent:** Saturday, 8 August 2020 11:33 AM  
**To:** 'Jia Le (LKK Auto)' <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; 'Su Li (LKK Auto)' <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Cc:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Dear Jia Le,

We are pending on your update.  
Thank you.

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

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**Head office:** 6 Kung Chong Road Singapore 159143  
**Branch:** 9A Serangoon North Ave 5 Singapore 554500  
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**From:** Lily Loi  
**Sent:** Friday, 17 July 2020 6:10 PM  
**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Cc:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ong Hock Kong <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Dear Jia Le,

Front video 2

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//ERKZ** PTE. LTD.

**Head office:** 6 Kung Chong Road Singapore 159143  
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**From:** Lily Loi  
**Sent:** Friday, 17 July 2020 6:09 PM  
**To:** 'Jia Le (LKK Auto)' <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; 'Su Li (LKK Auto)' <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Cc:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ong Hock Kong <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Dear Jia Le,

Front video 1

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

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**From:** Lily Loi  
**Sent:** Friday, 17 July 2020 6:09 PM  
**To:** 'Jia Le (LKK Auto)' <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Cc:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ong Hock Kong <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Hi Jia Le,

We have video footage as evidence.

There was your insured encroached into our lane and caused his right side mirror collided into my right rear portion.

Total 3 video footage with send you one by one.

Thank you.

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//ERKZ** PTE. LTD.

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---

**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Sent:** Friday, 17 July 2020 4:54 PM  
**To:** Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Cc:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ong Hock Kong <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Without Prejudice

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SJZ 1437L(AIG) AND SKX 4997R ON 11/07/2020**

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

**Circumstances of Accident**

I was on way to drive out of my carpark n incoming car turning in came into my lane

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lily Loi [<mailto:lily.loi@ow.sg>]  
**Sent:** Friday, 17 July 2020 4:50 PM

**To:** Su Li (LKK Auto); Jia Le (LKK Auto)  
**Cc:** Sharon Ten; Ling Ting An; Ong Hock Kong; Admin A  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Dear Su Li & Jia Le,

Any update of the liability issue?  
Thank you.

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//WERKZ™ PTE. LTD.**

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Thursday, 16 July 2020 5:32 PM  
**To:** Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Cc:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Ong Hock Kong <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jia Le,

FYNA, our ref CC6/AIG20007296/Kds3

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

---

**From:** Lily Loi [<mailto:lily.loi@ow.sg>]  
**Sent:** Thursday, 16 July 2020 4:13 PM  
**To:** Su Li (LKK Auto); Jia Le (LKK Auto)  
**Cc:** Sharon Ten; Ling Ting An; Ong Hock Kong; Admin A  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Dear Su Li,

Did you received your OI report?  
Please advise on liability.  
Thank you

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//ERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, 15 July 2020 10:17 AM  
**To:** Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Cc:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Jake Wee <[jake.wee@ow.sg](mailto:jake.wee@ow.sg)>;  
Ong Hock Kong <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRI - SKX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Jia Le via email.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Lily Loi [<mailto:lily.loi@ow.sg>]

**Sent:** Wednesday, 15 July 2020 10:07 AM

**To:** Admin A; CS A Team

**Cc:** Sharon Ten; Ling Ting An; Jake Wee; Ong Hock Kong

**Subject:** RE: PRI - SJX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Dear Admin,

Kenneth has been conducted PRI yesterday.

Please register the claim & advise for office in charge.

Thank you.

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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**From:** Lily Loi

**Sent:** Tuesday, 14 July 2020 10:27 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Jake Wee <[jake.wee@ow.sg](mailto:jake.wee@ow.sg)>;

Ong Hock Kong <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>

**Subject:** PRI - SJX4997R CLAIMING AGAINST SJZ1437L DOA 11.07.2020 (AIG)

Dear Admin,

Kenneth has been conducted PRI today.

Please register the claim & advise for office in charge.

Thank you.

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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