

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 15 September 2020 2:22 PM
To: Vic Alpeh S. Sanghilan
Cc: Admin A; Jason Tea
Subject: RE: [REQUEST AMENDED SURVEY REPORT] RE: PRI OR SURVEY REPORT - D20002758MFSH/1
Attachments: Amended Survey Report.pdf

Dear Vic,

Enclosed herewith the amended survey report for your necessary action.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [mailto:vicsanghilan@msfirstcapital.com.sg]
Sent: Wednesday, 9 September 2020 2:21 PM
To: Jia Le (LKK Auto)
Cc: Admin A; Jason Tea
Subject: [REQUEST AMENDED SURVEY REPORT] RE: PRI OR SURVEY REPORT - D20002758MFSH/1

Your Ref: CC4/FCI20007295/Kds3q2

Dear Jia Le,

We refer further to your below email.

We received your Survey Report and we noted that the adjusted COR is at L/S \$3,800.00.

However, TP repairer had confirmed to us that adjusted COR is \$4,200.00.

Please check and kindly re-submit to us your Amended Survey Report urgently for our needful action.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Monday, 3 August 2020 2:24 pm

To: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: RE: PRI OR SURVEY REPORT - D20002758MFSH/1

Dear Jason,

Noted. We will submit our report to you soonest.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>

Sent: Monday, 3 August, 2020 2:06 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: PRI OR SURVEY REPORT - D20002758MFSH/1

Dear LKK,

LOD received from the TP Sol.

Please submit your survey or PRI report to us.

Thanks.

Regards

Jason Tea

Motor Claims

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With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 15 July 2020 1:46 pm

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20002758MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.