

**FW: Our Ref: D20002875MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 9329T (OI : FCI - TBA) and SHD 230L (TP : LKK REF - CC3/FCI20007294/Kes3) on 11/07/2020**

Eric Woo <EricWoo@msfirstcapital.com.sg>

Fri 8/21/2020 6:53 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

 3 attachments (5 MB)

CC20070152 SHA9329T 11-07-2020 PAF\_Segment\_0\_x264.mp4; AAD2007-049 LOD.pdf; [NEW LOD] - D20002875MFSH (TCS REF: AAD2007-049 -- Accident involving SHA9329T & SHD230L on 11/07/2020);

Without Prejudice

Dear Asher,

We received LOD from TP.

As per email below, please assist to reject TP claim.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of  Insurance Group

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**From:** Eric Woo

**Sent:** Monday, July 27, 2020 5:48 PM

**To:** Su Li (LKK Auto) <suli@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Serene Ler <Sereneler@msfirstcapital.com.sg>

**Subject:** RE: Our Ref: D20002875MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 9329T (OI : FCI - TBA) and SHD 230L (TP : LKK REF - CC3/FCI20007294/Kes3) on 11/07/2020

Without Prejudice

Dear Su Li,

We attached copy of the accident video for your reference.

Base on OI video, TP clearly stopped then moved off.

We are of the view that liability is on third-party.

Therefore, kindly assist to reject TP claim.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, 21 July 2020 10:30 am  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 9329T (OI : FCI - TBA) and SHD 230L (TP : LKK REF - CC3/FCI20007294/Kes3) on 11/07/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 230L at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

**Enclosed for your perusal is:**

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

**[REJECT LIABILITY] Your Ref: AAD2007-049 // ACCIDENT INVOLVING SHD 230L AND SHA 9329T ON 11/07/2020**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Wed 9/9/2020 11:58 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; jasminetan@transcab.com.sg <jasminetan@transcab.com.sg>

Cc: claims@transcab.com.sg <claims@transcab.com.sg>

 1 attachments (4 MB)

CC20070152 SHA9329T 11-07-2020 PAF\_Segment\_0\_x264.mp4;

Your Ref: AAD2007-049

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

**ACCIDENT INVOLVING SHD 230L AND SHA 9329T ON 11/07/2020**

We attached here with a copy of our insured's video footage for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client move off from stationary and collided into insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***