

Su Li (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 17 August 2020 2:55 PM
To: Su Li (LKK Auto)
Cc: Admin A; Asher Sng (LKKAuto); Claims Dept of CTI
Subject: RE: SNM20D202464/SMG4393Z/THAMYL - Accident Involving SMG 4393Z (OI : CTI - TBA) and SH 8573T (TP : LKK REF - CC3/CTI20007282/T1es3) on 10/07/2020
Attachments: SMG4393Z - oi report.pdf

Hi Su Li

Insured report attached

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, August 17, 2020 2:07 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202464/SMG4393Z/THAMYL - Accident Involving SMG 4393Z (OI : CTI - TBA) and SH 8573T (TP : LKK REF - CC3/CTI20007282/T1es3) on 10/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 16 July 2020 4:38 PM

To: Pauline Tham; Asher Sng (LKKAuto); Su Li (LKK Auto)

Cc: Claims Dept of CTI; Admin A

Subject: O/R: SNM20D202464/SMG4393Z/THAMYL - Accident Involving SMG 4393Z (OI : CTI - TBA) and SH 8573T (TP : LKK REF - CC3/CTI20007282/T1es3) on 10/07/2020

Dear Pauline,

Please revert LKK.

Note: officer in charge – Pauline 63896541.

**** Kindly quote our reference number when replying.*

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, July 16, 2020 2:31 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMG 4393Z (OI : CTI - TBA) and SH 8573T (TP : LKK REF - CC3/CTI20007282/T1es3) on 10/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 8573T at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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