

Summer Lee (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Tuesday, 14 July, 2020 2:43 PM
To: Admin-D (LKKAuto); 'SUR'
Cc: Derrick Quok; Kenneth Lim; Justin Wong
Subject: FW: Third party survey - SDQ3683Y Your insured: SJT3274H DOA: 13.07.2020 || C10006718
Attachments: SDQ3683Y 13.07.2020.pdf

Hi Team,

We would like to arrange TP survey for SDQ3683Y. Our insured has not reported yet.

Workshop information:
Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365

O. +65 6858 5151
F. +65 6858 0877

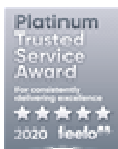
Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg

**Budget
Direct
insurance**



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Claims +65 6221 2199
Claims (Int.) +65 6540 2199

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auto  general

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From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>
Sent: Tuesday, 14 July 2020 2:07 PM
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>
Subject: RE: Third party survey - SDQ3683Y Your insured: SJT3274H DOA: 13.07.2020

Dear Ivy,

Please find the attached GIA report for your attention.

Thank you.

Regards,



Caymen
caymen@tlmotor.com.sg

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F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
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<http://www.tlmotor.com.sg>

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From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Tuesday, July 14, 2020 1:59 PM
To: caymen@tlmotor.com.sg; Claims <claims@budgetdirect.com.sg>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>
Subject: RE: Third party survey - SDQ3683Y Your insured: SJT3274H DOA: 13.07.2020

Without Prejudice

Dear Caymen,

Please send us GIA report. We will only proceed to arrange survey once we receive your report.

Regards,

Ivy Ratilla

Executive, Claims Admin

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F +65 6725 0853

E ivy.r@budgetdirect.com.sg

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From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>

Sent: Tuesday, 14 July 2020 1:57 PM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>

Subject: RE: Third party survey - SDQ3683Y Your insured: SJT3274H DOA: 13.07.2020

Dear Ivy,

Please arrange LKK for the survey asap as vehicle is in.

Thank you.

Regards,



Caymen

caymen@tlmotor.com.sg

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From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>

Sent: Tuesday, 14 July 2020 11:35 AM

To: Claims <claims@budgetdirect.com.sg>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>

Subject: Third party survey - SDQ3683Y Your insured: SJT3274H DOA: 13.07.2020

Without Prejudice

Your ref: - SJT3274H

Our ref: - SDQ3683Y

DOA: 13.07.2020

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report; - resend once ready
- b. Copy of the estimated cost of repair. – resend once ready

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and also let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favorable reply.

**** Please arrange survey asap as vehicle is grounded.**

Thank you.

Regards,



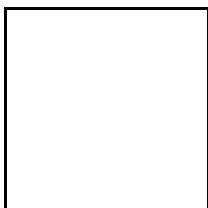
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