

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 27 May 2022 11:59
To: Yong, Joanne-LF
Cc: Admin A
Subject: RE: Our ref:8470563389SG CC4/AIG20007274/R1RA3

Hi Joanne,

We refer to your email below.

Currently taking over the case.

Checked with repairer, claimant did not send in the vehicle for repair till date.

In view on the above we will submit our wp report and close off the matter at our end.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Sent: Friday, 27 May 2022 11:23
To: Admin A <admin-a@lkkauto.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Our ref:8470563389SG CC4/AIG20007274/R1RA3

Dear All,

Refer to the above matter.

Kindly advise who handle this matter and also advise the claim status.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10

Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: Yong, Joanne-LF
Sent: Friday, February 25, 2022 10:54 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our ref:8470563389SG CC4/AIG20007274/R1RA3

Dear Jaslin,

Refer to your email below.

Pls kindly revert update.

Thank you.

Best regards,
Joanne Yong
Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, August 27, 2021 12:14 PM
To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Re: Our ref:8470563389SG CC4/AIG20007274/R1RA3

This message is from an external sender; be cautious with links and attachments.

Dear Joanne

We are currently pending for repair cost finalized.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, August 27, 2021 10:44 AM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Our ref:8470563389SG CC4/AIG20007274/R1RA3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC4/AIG20007274/R1ra3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Friday, August 27, 2021 10:41 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Our ref:8470563389SG CC4/AIG20007274/R1RA3

Dear Sir,

Refer to your reference.

Pls kindly update the claim status.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1953

Joanne-LF.yong@aig.com | www.AIG.sg