

**PRE-REPAIR INSPECTION REQUEST – SHC7767P vs SKJ9897L (OI) on D....**

From: Teo, Ericweihong  
To: admin-a@lkkauto.com, assignments@lkkauto.com  
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni  
Sent: 7/14/2020 11:37:07 AM  
Attachments:  [SHC 7767P - GIA Report.pdf](#)

---

Hi,

Please refer to the enclosed request from **Bifrost Auto Pte Ltd.**

Claim no : 7674546808SG003  
Case Owner : BERNARD JI QIAN LER

If you have any queries/concerns, please let us know.  
*Thank you.*

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213  
[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

---

**From:** claims\_ltt@bifrostauto.com <claims\_ltt@bifrostauto.com>  
**Sent:** Tuesday, July 14, 2020 9:43 AM  
**To:** Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; claims\_ltt@bifrostauto.com  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ9897L AND SHC7767P ON 12/07/2020

Without Prejudice

Hi Mr Teo,

Our client has selected LKK to survey

Kindly assign to them the soonest.

Thank you so much.

Regards

Heah

---

**From:** Teo, Ericweihong**Sent:** Mon, 13 Jul 2020 10:45:25 +0000**To:** [claims\\_ltt@bifrostauto.com](mailto:claims_ltt@bifrostauto.com)**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKJ9897L AND SHC7767P ON 12/07/2020Without Prejudice

Your Reference: SHC7767P

Our Reference : 7674546808SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

**Eric Teo Wei Hong****AIG**

Claim Adjuster II,

Singapore– Auto Express &amp; FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

**From:** Claims Dept [[mailto:claims\\_ltt@bifrostable.com](mailto:claims_ltt@bifrostable.com)]

**Sent:** Monday, July 13, 2020 4:42 PM

**To:** AIG SGP, Claims-Survey

**Cc:** Assessment; Claims Dept; Claims Dept; Accident Claims Dept

**Subject:** [EXTERNAL] PRS for our client's vehicle SHC 7767 P and your insured's vehicle SKJ 9897 L on 12.07.2020.

**This message is from an external sender; be cautious with links and attachments.**

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Chan Kee Wong, to notify you of the aforesaid accident involving our client's vehicle SHC 7767 P and your insured's vehicle SKJ 9897 L on 12.07.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SKJ 9897 L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

**PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Ms Heah

**Contact Email:** [claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com) / [claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com) / [claims\\_ltt@bifrostable.com](mailto:claims_ltt@bifrostable.com)

VEH IN (Date & Time) : 13.06.2020

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

**Error! Filename not specified.**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or

any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

#### CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

**Thanks and regards**

**Ms Heah**

**Bifrost Auto Pte Ltd**

**Accident Claims Dept**

#### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

#### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.