

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Tuesday, 14 July 2020 2:23 PM
To: Josey Loh Kah Wai - SGUser; Admin-D (LKKAuto); assignments; SUR
Cc: Motor Claims SG - SG Common
Subject: RE: [Paper Resurvey] Your Ref: 1202000013984/JL FWD VEH NO: SJN7509L Our Ref: TKS/C400-ACC-FBQ291M.20/cc

Dear Josey,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>
Sent: Monday, 13 July 2020 4:29 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>
Subject: [Paper Resurvey] Your Ref: 1202000013984/JL FWD VEH NO: SJN7509L Our Ref: TKS/C400-ACC-FBQ291M.20/cc

Hi LKK team,

Please conduct a paper resurvey on an urgent basis.

Kindly let us have the paper resurvey report soonest possible via email.

Thank you.

Regards,
Josey

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, March 20, 2020 2:27 PM
To: Venessa Chan - SGUser <venessa.chan@fwd.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>
Subject: [EXTERNAL] RE: Your Ref: 1202000013984/JL FWD VEH NO: SJN7509L Our Ref: TKS/C400-ACC-FBQ291M.20/cc

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>

Sent: Friday, 20 March, 2020 2:25 PM

To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>

Subject: Your Ref: 1202000013984/JL FWD VEH NO: SJN7509L Our Ref: TKS/C400-ACC-FBQ291M.20/cc

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

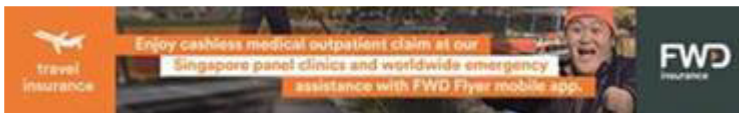


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Friday, 20 March 2020 12:09 pm

To: 'admin-a@lkkauto.com'

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>

Subject: RE: Your Ref: 1202000013984/JL FWD VEH NO: SJN7509L Our Ref: TKS/C400-ACC-FBQ291M.20/cc

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Friday, 20 March 2020 10:45 am

To: Charlotte Choy <charlotte.choy@ksteoptr.com>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>

Subject: Your Ref: 1202000013984/JL FWD VEH NO: SJN7509L Our Ref: TKS/C400-ACC-FBQ291M.20/cc

WITHOUT PREJUDICE

Dear Sir/Madam,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/S **LKK Auto Consultant** conduct the pre-repair survey (PRS) on your client's vehicle, FBQ291M. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.***

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Charlotte Choy <charlotte.choy@ksteoptr.com>

Sent: Friday, 20 March 2020 10:38 am

To: Venessa Chan - SGUser <venessa.chan@fwd.com>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>

Subject: [EXTERNAL] Re: Your Ref: 1202000013984/JL FWD VEH NO: SJN7509L Our Ref: TKS/C400-ACC-FBQ291M.20/cc

Dear Sir,

We refer to your letter of even date.

Our client **do not** agree to your list. We propose to use the following motor surveyor named herein to conduct the joint pre-repair survey as a single-joint expert:

- KTO Automobile Assessors

Please let us know within two (2) working days whether you agree to the appointment of the above motor surveyor as a single-joint expert.

(C400 PRS CCK CAR RENTAL)

Regards,

Charlotte Choy

Teo Keng Siang LLC

111 North Bridge Road

#29-07/08, Peninsula Plaza

Singapore 179098

Tel: 6333 4222 Ext (72)

Fax: 6333 5688

On Fri, Mar 20, 2020 at 9:44 AM Venessa Chan - SGUser <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Charlotte,

Refer to your email dated on 20.03.2020 of the PRI Notice of your client's vehicle FBQ291M;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan

Administrative Assistant, Claims

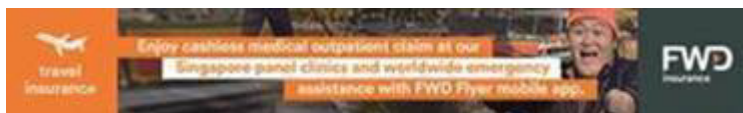


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Charlotte Choy <charlotte.choy@ksteoptr.com>
Sent: Thursday, 19 March 2020 6:11 pm
To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>; Venessa Chan - SGUser <venessa.chan@fwd.com>; Clara Li Zirong - SGUser <clara.li@fwd.com>
Subject: [EXTERNAL] Your Ref: SJN 7509 L Our Ref: TKS/C400-ACC-FBQ291M.20/cc

Dear Sirs,

We refer to the above matter.

We enclosed herewith our PRS letter for your attention.

Please let us have your list of surveyors on your urgent basis.

Thank you.

Regards,
Charlotte Choy
Teo Keng Siang LLC
111 North Bridge Road
#29-07/08, Peninsula Plaza
Singapore 179098
Tel: 6333 4222 Ext (72)
Fax: 6333 5688

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.