

Re: LOD - Our Ref: SLM 2946Y and Your Ref: SLN 605P (AXA Ref#S0M02QLQ) / DOA: 11-07-2020

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 6/9/2021 5:26 PM

To: TeamAuto Pro <teamautooffice@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

1 attachments (515 KB)

DS FORM_SLM2946Y.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at a global sum of \$9,030.00(all-in).

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>

Sent: Monday, 6 September 2021 3:15 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD - Our Ref: SLM 2946Y and Your Ref: SLN 605P (AXA Ref#S0M02QLQ) / DOA: 11-07-2020

Dear Hsiao Tong,

Without Prejudice

Ref our tele-discussion earlier, sincere apologies Final Repair Bill / Invoice was already issued before our GST date, as such GST is not applicable.

We have done a recalculation and are pleased to confirm acceptance to your revised PD offer of \$9,030.00 at 80% in our favor.

Liability	100%	80%
COR	\$ 9,200.00	\$ 7,360.00
Est LOR	\$ 1,898.19	\$ 1,518.55
Tow Fee	\$ 180.00	\$ 144.00
	\$	\$
Search Fee	7.45	7.45
PD Total		\$ 9,030.00

We further await your DV for our further necessary. Thank you Hsiao Tong.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,
Adel

Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Sat, Aug 21, 2021 at 3:31 PM TeamAuto Pro <teamautooffice@gmail.com> wrote:

Dear Hsiao Tong,

Without Prejudice

We are agreeable to 80% based on MAG however we are of the opinion that the quantum of \$9000.00 offered is too low.

Refer to below the detailed timeline for LOR/U, our demand of 20 days is justifiable.

13 Jul 20 - Mon @13:23	2 Days Notice sent	1 Day
14 Jul 20 - Tue	Pre-Survey Conducted	2 Days
15 Jul 20 - Wed	Pending Resurvey	3 Days
16 Jul 20 - Thu	Re-Survey Conducted and preparation for repair commenced	4 Days
17 Jul 20 - Fri	1st Repair Day	5 Days
18 Jul 20 - Sat	2nd Repair Day	6 Days
19 Jul 20 - Sun	Sunday	7 Days
20 Jul 20 - Mon	3rd Repair Day	8 Days
21 Jul 20 - Tue	4th Repair Day	9 Days
22 Jul 20 - Wed	5th Repair Day	10 Days
23 Jul 20 - Thu	6th Repair Day	11 Days
24 Jul 20 - Fri	7th Repair Day	12 Days
25 Jul 20 - Sat	8th Repair Day	13 Days
26 Jul 20 - Sun	Sunday	14 Days
27 Jul 20 - Mon	9th Repair Day	15 Days
28 Jul 20 - Tue	10th Repair Day	16 Days
29 Jul 20 - Wed	11th Repair Day	17 Days
30 Jul 20 - Thu	12th Repair Day	18 Days
31 Jul 20 - Fri	13th Repair Day	19 Days
01 Aug 20 - Sat	14th Repair Day	20 Days

Your current offer \$9000.00 quantum deducting COR at \$7360, GST at \$515.20, tow fee at \$144 (after deduction of 20% liability) and LTA fee at \$7.45, left us with only \$973.35 (\$1216.68 100%) to cover LOR/U.

For the sake of an amicable settlement, kindly consider our counter proposed as follows. Thank you and we await earnestly your favorable reply.

COR	\$ 9,200.00
7% GST	\$ 644.00
LOR (17 Days)	\$ 1,700.00
Tow Fee	\$ 700.00
Damages @100%	\$ 12,244.00
Damages @80%	\$ 9,795.20
Search Fee	\$ 7.45
PD Total	\$ 9,802.65

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Aug 2, 2021 at 3:03 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:
Without Prejudice

Dear Sirs/Mdm,

Apologised for late response.

Our offer is based on MAG 80% of liability.

Please review on our offer. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>
Sent: Thursday, 1 April 2021 11:09 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: LOD - Our Ref: SLM 2946Y and Your Ref: SLN 605P (AXA Ref#S0M02QLQ) / DOA: 11-07-2020

Dear Hsiao Tong,

Without Prejudice

Kindly advise basis of offer. COR agreed already exceed the offered amount of \$9000.00.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Thu, Apr 1, 2021 at 11:07 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$9,000.00(all-in)** based on MAG.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>

Sent: Monday, 18 January 2021 11:21 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD - Our Ref: SLM 2946Y and Your Ref: SLN 605P (AXA Ref#S0M02QLQ) / DOA: 11-07-2020

Dear Hsiao Tong

Without Prejudice

With reference to our LOD submitted 13-11-2020, kindly be informed that our company has been officially GST registered dated 13-01-2021, as such all COR will be subjected to a 7% GST, attached is the letter from The Inland Revenue Authority of Singapore (**IRAS**) confirming our GST status.

Kindly see attached our LOD with GST included for your reference and soonest settlement.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you.

--

Cheers,
Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Nov 20, 2020 at 3:45 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi,

For an update, we are pending mandate approval from AXA and will get back to you asap.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 13 November 2020 5:53 PM

To: TeamAuto Pro <teamautooffice@gmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: LOD - Our Ref: SLM 2946Y and Your Ref: SLN 605P (AXA Ref#S0M02QLQ) / DOA: 11-07-2020

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, our ref CC4/ASM20007269/Bps3

*** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: TeamAuto Pro [mailto:teamautooffice@gmail.com]
Sent: Friday, 13 November 2020 5:44 PM
To: Admin A
Subject: LOD - Our Ref: SLM 2946Y and Your Ref: SLN 605P (AXA Ref#S0M02QLQ) / DOA: 11-07-2020

BY EMAIL
WITHOUT PREJUDICE

Our Ref: SLM 2946Y
Your Ref: SLN 605P

Dear Sir/Mdm,

Accident Involving: SLM 2946Y and SLN 605P
Date of Accident: 11 July 2020
Location of Accident: Jalan Bukit Merah

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached.

Repair Limit as agreed	\$ 9,200.00
TOTAL LOR/U DAYS	20 DAYS 2 Days PRS (13/14 Jul) + 2 Days Resurvey (15/16 Jul) + 14 Repair Days Agreed (17/18/20/21/22/23/24/25/27/28/29/30/31 Jul, 1 Aug) + 2 Sunday (19/26 Jul)
Add Loss of Rental	\$ 2,182.80 17 Days - Inv#A41142
Add Loss of Use	\$ 240.00 3 Days
Total	\$ 11,622.80
Add Towing Fee	\$ 180.00
Add LTA Search Fee	\$ 7.45
GRAND TOTAL	\$ 11,810.25

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

Team AutoPro Pte Ltd
160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

Thank you.

--

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **TeamAutoPro North** <teamautopl@gmail.com>

Date: Tue, Jul 14, 2020 at 9:38 AM

Subject: Re: [EXTERNAL] Re: S0M02QLQ_[TP REF:SLM2946Y] _Accident Involving <SLN605P & SLM2946Y>_along_<JALAN BUKIT MERAH>on <11/07/2020 23:20>PersonalAutoLine

To: AXA - 2 Days <motor.survey@axa.com.sg>

Dear Team,

Is LKK Auto-consultant still under your panel surveyor?

If yes, can we proceed with LKK Auto-consultants the SJE if not we will have the subject passed on to our client's lawyer for further proceeding.

--

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Peach Ang

On Tue, Jul 14, 2020 at 9:25 AM do not reply <donotreply@axa.com.sg> wrote:

Dear Sir,

Please select one from the list we sent already which is as below.

List of our motor surveyors:	
1.	VP Appraisal Pte Ltd
2.	LBS Automotive Appraisal Pte Ltd
3.	Infiniti Appraisal Services
4.	AXA in house surveyor

Best Regards
Shailendra

From: TeamAutoPro North [mailto:teamautopl@gmail.com]

Sent: Monday, July 13, 2020 5:29 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: [EXTERNAL] Re: S0M02QLQ_[TP REF:SLM2946Y] _Accident Involving <SLN605P & SLM2946Y>_along_<JALAN BUKIT MERAH>on <11/07/2020 23:20>PersonalAutoLine

Dear Sirs,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK AUTOCONSULTANTS PTE LTD** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8269 9999
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

--

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client’s claim in respect of damages and consequential loss in relation to his personal injuries.

Peach Ang

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

(Newly Shifted) Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Jul 13, 2020 at 2:40 PM do not reply <donotreply@axa.com.sg> wrote:

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to motor.survey@axa.com.sg

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client’s/your customer’s vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:	
1.	VP Appraisal Pte Ltd
2.	LBS Automotive Appraisal Pte Ltd
3.	Infiniti Appraisal Services
4.	AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Regards
Shailendra

From: TeamAutoPro North [mailto:teamautopl@gmail.com]
Sent: Monday, July 13, 2020 1:24 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: [EXTERNAL] 2 DAYS SLM 2946 Y (Our Ref) and SLN 605 P (Your Ref) Dated 11TH JULY 2020,

Dear Sir/Madam,

Road Traffic Accident Involving SLM 2946 Y (Our Ref) and SLN 605 P (Your Ref)
Dated 11TH JULY 2020, Time around 2320HRS
@ JALAN BUKIT MERAH

We represent our client; WENG FANG to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SLM 2946 Y and your insured's vehicle registration number: SLN 605 P.

or efficiency purposes, we are agreeable with the appointment of **Mr Lim - LKK Auto Consultants Pte Ltd** as the SJE for subject claim. Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via email to the following personnel:-**

Contact Person	Eric Lee	8269 9999
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply

--
The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Peach Ang

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956