

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, August 27, 2021 1:36 PM
To: Tan, Bennie-WZ
Cc: Admin A; Jaslin Kok (LKK Auto); Asher Sng (LKKAuto)
Subject: RE: AIG REF: 5314890109SG-003 || TP claim: SLB2628Z (DOA: 09/07/2020) *** LKK REF: CC4/AIG20007265/ea3
Attachments: AIG_LKKInvoice1 _ AC2106057.pdf
Categories: HMK

Dear Bennie,

Attached here with our invoice.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)
Sent: Friday, August 27, 2021 1:02 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: AIG REF: 5314890109SG-003 || TP claim: SLB2628Z (DOA: 09/07/2020) *** LKK REF: CC4/AIG20007265/ea3







Dear Bennie,

We refer to the above matter.

No survey done for this case. Based on our record, last correspondence with TP repairer was in Sep 2020.

We will cancel the case in Merimen and bill Merimen fee \$11.00 + gst.

AUDIT TRAIL			
No.	On	Audit	Remarks
1	14 Jul 2020 12:42	Clim Dtl Modified	Claimant's Name: -> NG TECK PU.
2	14 Jul 2020 12:42	Clim Veh Model Changed	(204319) HONDA VEZEL 1.5 X (A).
3	14 Jul 2020 12:42	Clim Created	Reg No: SLB2628Z. Acct Date: 2020/07/09. Claim Type: TP. Insurer: AIG r: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Cheng Hoe
4	14 Jul 2020 12:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):
5	14 Jul 2020 12:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/23
6	14 Jul 2020 12:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.
7	14 Jul 2020 12:42	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia
8	14 Jul 2020 12:43	Label Added	(19):Fastlane.
9	14 Jul 2020 12:43	Adj Adjuster Assigned	[None] -> KENNETH KONG
10	15 Jul 2020 16:19	Video Downloaded	Downloaded Video - Accident
11	23 Jul 2020 08:35	Video Downloaded	Downloaded Video - Accident
12	09 Nov 2020 10:24	Video Downloaded	Downloaded Video - Accident
13	10 Nov 2020 08:57	Video Downloaded	Downloaded Video - Accident
14	22 Apr 2021 17:12	Video Downloaded	Downloaded Video - Accident
15	27 Aug 2021 00:16	Video Downloaded	Downloaded Video - Accident

Date From    Date To    A

ACTIVITY

No record

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Friday, August 27, 2021 12:33 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG REF: 5314890109SG-003 || TP claim: SLB2628Z (DOA: 09/07/2020)

Dear All

Without following up on matter at this juncture, kindly advise when the last correspondent with TP repairer.

Separately, please note we have successfully recovered OI's claim (@100%) from TP insurer.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, 26 August 2021 1:20 pm
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Re: AIG REF: 5314890109SG-003 || TP claim: SLB2628Z (DOA: 09/07/2020)

This message is from an external sender; be cautious with links and attachments.

Dear Bennie

TP workshop was pending for liability clearance before arranging for inspection.

We have checked with OI's workshop. OI proceeded with OD instead of counter claim against TP.

Kindly let us have your instruction for liability clearance, as both parties have given conflict version and no supporting evidence from both sides.

Please be informed that this case is currently handle by Asher.

Hi Asher

FYI

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Thursday, August 26, 2021 12:32 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: AIG REF: 5314890109SG-003 || TP claim: SLB2628Z (DOA: 09/07/2020)

Dear Jaslin

We are reviewing this aging matter.

Noted there are no survey photos uploaded into merimem to date.

Kindly urgently provide an update/last developments with TP on said claim.

Best Regards

Bennie Tan
Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

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