

Summer Lee (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Tuesday, 14 July, 2020 11:49 AM
To: Motor Claims, Otto Car
Cc: Claims Dept of CTI; 'Admin-D (LKKAuto)'; 'assignments'
Subject: RE: SNM20D202423/GBC2681G/TANGHL2 / Y/R: SMJ3339Y / FW: ACCIDENT INVOLVING SMJ3339Y & GBC2681G ALONG SUNGEI ROAD, ON 13 JULY 2020 @ 1345 HRS / BOON SEN

WITHOUT PREJUDICE

Dear Sirs

We refer to your email below.

We noted that you are not agreeable to our proposed list of surveyors. We will assign our panel surveyor M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the pre repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please arrange for the survey.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Motor Claims, Otto Car <melvin.ottocar@gmail.com>
Sent: Tuesday, July 14, 2020 11:32 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D202423/GBC2681G/TANGHL2 / Y/R: SMJ3339Y / FW: ACCIDENT INVOLVING SMJ3339Y & GBC2681G ALONG SUNGEI ROAD, ON 13 JULY 2020 @ 1345 HRS / BOON SEN

=== WITHOUT PREJUDICE ===

Dear sir,

1. We reject your proposed list of surveyors as single joint expert.
2. Should you appoint your own surveyor, please ask of him to contact the undersigned to arrange for a PRS.
3. Please advise if liability is clear.
4. Thank you.

Regards,
Melvin
Mobile: 9369 5044

Otto Car Pte Ltd

176 Sin Ming Drive, #02-16 Sin Ming Autocare, Singapore 575721.

On Tue, 14 Jul 2020 at 11:22, Ben Tang <Ben.Tang@sg.cntaiping.com> wrote:

Dear Sirs

We refer to your email dated 14 July 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA

Marcus Chua

Gary Soon

Kenneth Kong

Chow Bo Xiong

Adrian Ling

Ben Chua

Mohd Taufikh

Ng You Han

Steve Chen

Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards

Ben Tang

Executive

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From: Claims Dept of CTI
Sent: Tuesday, July 14, 2020 11:16 AM
To: Motor Claims, Otto Car <melvin.ottocar@gmail.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R:SNM20D202423/GBC2681G/TANGHL2 / Y/R: SMJ3339Y / FW: ACCIDENT INVOLVING SMJ3339Y & GBC2681G ALONG SUNGEI ROAD, ON 13 JULY 2020 @ 1345 HRS / BOON SEN

Dear Ben,

Please conduct PRS for **SMJ3339Y . (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Ben Tang 63896175.

***** Kindly quote our reference number when replying.**

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From: Motor Claims, Otto Car <melvin.ottocar@gmail.com>
Sent: Tuesday, July 14, 2020 10:27 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT INVOLVING SMJ3339Y & GBC2681G ALONG SUNGEI ROAD, ON 13 JULY 2020 @ 1345 HRS

=== WITHOUT PREJUDICE ===

Dear sir/ mdm,

1. Please refer to the attached Pre-Repair Survey ("PRS") notification.

2. A copy of our Client's Accident Report is as attached.

3. A video clip of the accident from our Client's dash-cam is also available for download at the following link (<https://we.tl/t-2W5v0IPOk1>). Do note that this link will expire in 7 days.

4. Please advise if liability is clear.

Regards,

Melvin

Mobile: 9369 5044

Otto Car Pte Ltd

176 Sin Ming Drive, #02-16 Sin Ming Autocare, Singapore 575721.