

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 11 August 2020 2:26 PM
To: 'Ben Tang'; SUR; assignments
Cc: 'Claims Dept of CTI'
Subject: RE: SNM20D202397/GBH2444Z/TANGHL2 / PRS/ FW: THE VEHICLE NO: SLG 1582 B / GBH 2444 Z ON 09/07/2020 ALONG CLIVE STREET TOWARD HASTINGS ROAD / BOON SEN
Attachments: SLG1582B IA.pdf

Dear Ben,

Enclosed herewith preliminary advice of SLG1582B.

Kindly assist to create claim in Merimen as we need submit our report.

The make & model: LANCER EX 1.6 AT LED TAIL LAMP

Workshop: TIP TOP CAR AUDIO & ACC CENTRE
160 SIN MING DRIVE
#03-15 SIN MING AUTO CITY
SINGAPORE 575722

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 16 July 2020 12:51 PM
To: 'Ben Tang' <Ben.Tang@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202397/GBH2444Z/TANGHL2 / PRS/ FW: THE VEHICLE NO: SLG 1582 B / GBH 2444 Z ON 09/07/2020 ALONG CLIVE STREET TOWARD HASTINGS ROAD / BOON SEN

Dear Ben,

Kindly assist to create claim in Merimen System.

Please be informed that we had inspected the vehicle SLG 1582B on 14/07/2020.

We are pending for estimate from repairer.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto)
Sent: Tuesday, 14 July 2020 11:49 AM
To: 'Ben Tang' <Ben.Tang@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202397/GBH2444Z/TANGHL2 / PRS/ FW: THE VEHICLE NO: SLG 1582 B / GBH 2444 Z ON 09/07/2020 ALONG CLIVE STREET TOWARD HASTINGS ROAD / BOON SEN

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Tuesday, 14 July, 2020 11:29 AM
To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: SNM20D202397/GBH2444Z/TANGHL2 / PRS/ FW: THE VEHICLE NO: SLG 1582 B / GBH 2444 Z ON 09/07/2020 ALONG CLIVE STREET TOWARD HASTINGS ROAD / BOON SEN

Dear LKK

Please arrange for PRS survey of TP vehicle SLG1582B.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Tip Top Car Audio & Acc. Centre <tiptopcarana@gmail.com>

Sent: Tuesday, July 14, 2020 10:40 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Subject: Re: SNM20D202397/GBH2444Z/TANGHL2 / PRS/ FW: THE VEHICLE NO: SLG 1582 B / GBH 2444 Z ON 09/07/2020 ALONG CLIVE STREET TOWARD HASTINGS ROAD / BOON SEN

Dear Ben,

Refer to your email.

We would like to engage Adrian Ling to inspection this vehicle no: SLG 1582 B.

Hope to receive your reply soon.

Thank you.

Best Regards,

Ms Alice Lim

Tip Top Car Audio & Acc. Centre

160 Sin Ming Drive #03-15 Sin Ming Auto City Singapore 575722

Tel: (65) 9631 6187

On Tue, Jul 14, 2020 at 10:18 AM Ben Tang <Ben.Tang@sg.cntaiping.com> wrote:

Dear Sirs

We refer to your email dated 14 July 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA

Marcus Chua

Gary Soon

Kenneth Kong

Chow Bo Xiong

Adrian Ling

Ben Chua

Mohd Taufikh

Ng You Han

Steve Chen

Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

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From: Claims Dept of CTI
Sent: Tuesday, July 14, 2020 10:07 AM
To: tiptopcarana@gmail.com; Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R:SNM20D202397/GBH2444Z/TANGHL2 / PRS/ FW: THE VEHICLE NO: SLG 1582 B / GBH 2444 Z ON 09/07/2020 ALONG CLIVE STREET TOWARD HASTINGS ROAD / BOON SEN

Dear Ben,

Please conduct PRS for SLG1582B.

Note: officer in charge – Ben Tang 63896175.

***** Kindly quote our reference number when replying.**

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From: Tip Top Car Audio & Acc. Centre <tiptopcarana@gmail.com>
Sent: Tuesday, July 14, 2020 9:53 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: THE VEHICLE NO: SLG 1582 B / GBH 2444 Z ON 09/07/2020 ALONG CLIVE STREET TOWARD HASTINGS ROAD

Dear Sir,

Refer to the above claim.

Please arrange to inspection this vehicle no: SLG 1582 B at my workshop?

Hope to receive your reply soon.

Thank you.

Best Regards,

Ms Alice Lim

Tip Top Car Audio & Acc. Centre

160 Sin Ming Drive #03-15 Sin Ming Auto City Singapore 575722

Tel: (65) 9631 6187