

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 28.07.2020

QBE Insurance Singapore Pte Ltd

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLN 3173Z / GBB 8796A ON 13.07.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SLN 3173Z**, which was involved in the captioned accident with your insured vehicle no: **GBB 8796A**. The vehicle owner authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,280.00
2) Loss of Use (4 days X \$100)	\$	400.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>4,682.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|--------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 13.07.2020

TO : QBE Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLN 3173Z / GBB 8796A

ALONG CTE Towards AYE After Ang Mo Kio Avenue 1 Exit.

ON 13.07.2020

I/We, Kee Khee Tee

of (NRIC No./ROC No.) S 2563201Z

of Blk 79B Toa Payoh Central # 06-17 Singapore 312079.

owner of vehicle no. SLN 3173Z in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SLN 3173Z at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner : Kee Khee Tee

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : SLN 3173Z
Our Reference : VC013809

I/We, **KEE KHEE TEE** do hereby acknowledge the sum of Singapore Dollars: **FOUR THOUSAND SIX HUNDRED AND TWO ONLY (S\$4,602.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**ISLAND LANDSCAPE & NURSERY PTE LTD**', over damage to my/our vehicle **SLN 3173Z** from an accident involving **GBB 8796A** at/along **CTE (CITY) BEFORE BRADDELL EXIT**, which occurred on **13 JUL 2020** at about **15:10hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**ISLAND LANDSCAPE & NURSERY PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 24 of (month) 9 (year) 2020


Signature

Kee Khee Tee
Claimant's Name

S 2563201Z
FIN/NRIC No.

Blk 79B Toa Payoh Central

06-17

Singapore 312079
Address


Witness's Signature

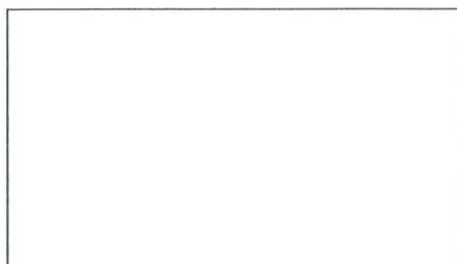
GOH CHEE BENG
Witness's Name

SXXXX327B
FIN/NRIC No.

Blk 335 serangoon

Ave 3

Singapore 550335
Address



Company stamp if applicable

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

QBE Insurance Singapore Pte Ltd

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn : Motor Claim Department

Tax Invoice : 21884

Date 28.07.2020

Vehicle No SLN 3173Z

Make/Model HONDA CIVIC 1.8L

Chassis/Eng# :

Accident Date 13.07.2020

Claim No :

Reference 0720 -21884

Policy No

	Amount
To proceed on lump sum repair	S\$ 4000.00

E. & O. E.

Total : S\$ 4000.00

GST @ 7% : S\$ 280.00

Amount Due : S\$ 4280.00


for FASTECH AUTO PTE LTD

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-081309

Date of Request: 13/07/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 13/07/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. GBB8796A
Accident Date 13/07/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB8796A	QBE Insurance (Singapore) Pte Ltd	03/08/2019-02/08/2020	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-081309
Date of Request: 13/07/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 13/07/2020
Enquiry By Tang Kok Wee, Allan
☐ Vehicle No. GBB8796A
Accident Date 13/07/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



ACCIDENT INVOLVING GBB 8796A AND SLN 3173Z ON 13/07/2020

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Fri 8/14/2020 12:42 AM

To: onlinesales@islandgroup.com.sg <onlinesales@islandgroup.com.sg>

Our Ref: CC6/QBE20007254/Ues3

14 AUG 2020

ISLAND LANDSCAPE & NURSERY PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 8796A AND SLN 3173Z ON 13/07/2020

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

FAX: 6741 4108

Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

RE: [MANDATE REQUEST] Re: VC013809 RE: Direct Settlement - Accident Involving GBB 8796A (OI : QBE - TBA) AND SLN 3173Z (TP : LKK REF - CC6/QBE20007254/Ues3) on 13/07/2020

Jenny Toh <jenny.toh@qbe.com>

Fri 9/18/2020 9:23 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>

Dear Asher

Please proceed as per advise.

Thank yiu.

Jenny Toh

Senior Assistant

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771225

[Website](#)

[LinkedIn](#)

[Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Thursday, 17 September 2020 8:54 pm

To: Jenny Toh <jenny.toh@qbe.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Andrew Lim <andrew.lim@qbe.com>

Subject: [MANDATE REQUEST] Re: VC013809 RE: Direct Settlement - Accident Involving GBB 8796A (OI : QBE - TBA) AND SLN 3173Z (TP : LKK REF - CC6/QBE20007254/Ues3) on 13/07/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Your ref : **VC013809**

Our ref : CC6/QBE20007254/Ues3q2

Dear Sirs,

ACCIDENT ON 13/07/2020 INVOLVING GBB 8796A (OI) & SLN 3173Z (TP)

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**FASTECH AUTO PTE LTD**" at **\$ 4,602.00(all-in).**

-
The summary is as follows: -

Amount Claimed	Amount Revised
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1. Cost of Repairs (with GST)	\$ 14,762.58	\$ 4,280.00
2. Loss of Use (4days x \$100)	\$ 400.00	\$ 320.00 (4days x \$80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,164.58	\$ 4,602.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, July 27, 2020 4:27 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>; Andrew Lim <andrew.lim@qbe.com>
Subject: VC013809 RE: Direct Settlement - Accident Involving GBB 8796A (OI : QBE - TBA) AND SLN 3173Z (TP : LKK REF - CC6/QBE20007254/Ues3) on 13/07/2020

Hi Su Li

Please find attached as per requested.

Thank you.

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 27 July 2020 3:44 pm
To: Andrew Lim <andrew.lim@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBB 8796A (OI : QBE - TBA) AND SLN 3173Z (TP : LKK REF - CC6/QBE20007254/Ues3) on 13/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Wednesday, 15 July 2020 10:41 AM

To: Andrew Lim; Jenny Toh

Cc: Admin A; Asher Sng (LKKAuto)

Subject: Direct Settlement - Accident Involving GBB 8796A (OI : QBE - TBA) AND SLN 3173Z (TP : LKK REF - CC6/QBE20007254/Ues3) on 13/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLN 3173Z at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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