

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 24 August 2020 9:04 AM  
**To:** geraldph@lonpac.com  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** <Seek Mandate>: Accident involving motor vehicle nos. SGR 686 T & SLG 619 L // Propose for Direct Settlement [External Confidential]  
**Attachments:** LKK Survey Report & Photos.pdf; TP\_LOD(SGR\_686T).pdf

Your ref : **19/20/20/VP05/023457**  
Our ref : CC4/LPC20007240/R1ps3n2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SLG619L(LONPAC) AND SGR686T(TP) ON 10/07/2020**

We refer to the above matter.

Our insured driver misjudged while he was making a turn and hit onto third party parked vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer repairer **"CYCLE & CARRIAGE INDUSTRIES PTE LTD"** at **\$12,875.83(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 14,581.94	\$ 12,073.83
2. Loss of Rental (8days x \$100.00)	\$ 800.00	\$ 800.00 (8days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 15,383.94</b>	<b><u>\$ 12,875.83</u></b>

Surveyor recommended 5days for repair + 1PH + 1Sunday + 1PRS = 8days .

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

-----Original Message-----

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 28 July 2020 4:36 PM

To: GERALD POH WEE BIN <geraldph@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SGR 686 T & SLG 619 L // Propose for Direct Settlement [External Confidential]

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGR 686T at M/s CYCLE & CARRIAGE INDUSTRIES (1986) PL on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 13 July, 2020 10:53 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: Accident involving motor vehicle nos. SGR 686 T & SLG 619 L // Propose for Direct Settlement [External Confidential]

Lonpac External - Confidential

Our Ref : 19/20/20/VP05/023457

Dear Summer,

Please proceed to arrange the survey and revert on Direct Settlement.

Attached copy of insured's report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

-----Original Message-----

From: Yik Chan Hoe [mailto:chanhoe.yik@cyclecarriage.com.sg]

Sent: Monday, 13 July 2020 10:34 am

To: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: Accident involving motor vehicle nos. SGR 686 T & SLG 619 L // Propose for Direct Settlement

To: Lonpac Ins

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SGR 686 T & SLG 619 L along Blk

208 Clementi Ave 6 carpark, Accident date: 10/07/2020

Dear Sir/Mdm,

This email is with regards to the above accident which has been reported by our customer.

We have since been instructed by him/her (motor vehicle number SGR 686 T), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SLG 619 L) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at chanhoe.yik@cyclecarriage.com.sg

Thanks & Regards,

Yik Chan Hoe

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center

Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872

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