## Su Li (LKK Auto)

From: Su Li (LKK Auto)

**Sent:** Tuesday, 28 July 2020 4:36 PM

To: GERALD POH WEE BIN

Cc: MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAuto)

**Subject:** RE: Accident involving motor vehicle nos. SGR 686 T & SLG 619 L // Propose for Direct

Settlement [External Confidential]

Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGR 686T at M/s CYCLE & CARRIAGE INDUSTRIES (1986) PL on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 13 July, 2020 10:53 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: Accident involving motor vehicle nos. SGR 686 T & SLG 619 L // Propose for Direct Settlement [External

Confidential]

Lonpac External - Confidential Our Ref: 19/20/20/VP05/023457

Dear Summer,

Please proceed to arrange the survey and revert on Direct Settlement.

Attached copy of insured's report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

----Original Message-----

From: Yik Chan Hoe [mailto:chanhoe.yik@cyclecarriage.com.sg]

Sent: Monday, 13 July 2020 10:34 am

To: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: Accident involving motor vehicle nos. SGR 686 T & SLG 619 L // Propose for Direct Settlement

To: Lonpac Ins

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SGR 686 T & SLG 619 L along Blk 208 Clementi Ave 6 carpark, Accident date: 10/07/2020

Dear Sir/Mdm,

This email is with regards to the above accident which has been reported by our customer.

We have since been instructed by him/her (motor vehicle number SGR 686 T), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SLG 619 L) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at chanhoe.yik@cyclecarriage.com.sg

Thanks & Regards,

Yik Chan Hoe Mercedes-Benz Body Care & Repair Center Cycle & Carriage Industries Pte Ltd Pandan Loop Service Center Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872

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