

Re: SML4183L - TP Claim GBA403S (China Taiping)**Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>**

Mon 7/20/2020 11:10 AM

To: Ken ARC <kenguan@automotiverepaircentre.com.sg>**Cc:** 'ARC Raymond' <raymond@automotiverepaircentre.com.sg>; 'Shujuan' <shujuan@automotiverepaircentre.com.sg>**'WITHOUT PREJUDICE'****SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted via email.

Thank You.

*Best Regards,**Asher Sng | Case Handler**LKK Auto Consultants Pte Ltd**phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108**Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ken ARC <kenguan@automotiverepaircentre.com.sg>**Sent:** Monday, July 20, 2020 10:48 AM**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>**Cc:** 'ARC Raymond' <raymond@automotiverepaircentre.com.sg>; 'Shujuan' <shujuan@automotiverepaircentre.com.sg>**Subject:** RE: SML4183L - TP Claim GBA403S (China Taiping)

Good morning Asher

Have you gotten the insured report? Please assist to update on the liability. Thank you.

Accident date: 9th JulyYour insured report: 11th July

With Best Regards,

Ken Ng

Whatsapp: 86153288

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Thursday, 16 July 2020 12:44 PM
To: Ken ARC <kenguan@automotiverepaircentre.com.sg>
Cc: 'ARC Raymond' <raymond@automotiverepaircentre.com.sg>; 'Shujuan' <shujuan@automotiverepaircentre.com.sg>
Subject: Re: SML4183L - TP Claim GBA403S (China Taiping)

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

We are still pending our principal to release our insured GIA report, shall revert to you once we receive our insured report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Ken ARC <kenguan@automotiverepaircentre.com.sg>
Sent: Thursday, July 16, 2020 9:42 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: 'ARC Raymond' <raymond@automotiverepaircentre.com.sg>; 'Shujuan' <shujuan@automotiverepaircentre.com.sg>
Subject: RE: SML4183L - TP Claim GBA403S (China Taiping)

Good morning Asher

Can we know the status of this claim, has China Taiping got back to you?

It has been 7 days since the accident happened, and the vehicle has been sitting in the workshop since then. We will greatly appreciate if we can get an update to this claim today so that my customer can decide on his next course of action.

Thank you for your attention.

With Best Regards,
Ken Ng
Whatsapp: 86153288

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 14 July 2020 3:43 PM
To: Ken ARC <kenguan@automotiverepaircentre.com.sg>
Cc: 'ARC Raymond' <raymond@automotiverepaircentre.com.sg>; Shujuan <shujuan@automotiverepaircentre.com.sg>
Subject: Re: SML4183L - TP Claim GBA403S (China Taiping)

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

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Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ken ARC <kenguan@automotiverepaircentre.com.sg>
Sent: Tuesday, July 14, 2020 9:31 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: 'ARC Raymond' <raymond@automotiverepaircentre.com.sg>; Shujuan <shujuan@automotiverepaircentre.com.sg>
Subject: SML4183L - TP Claim GBA403S (China Taiping)

Good morning Asher

Do you already have the details for this claim, can we have an update please?

Vehicle survey was done yesterday, attached is the accident footage for your easy reference.

With Best Regards,
Ken Ng
Whatsapp: 86153288

Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: 64688834 Fax: 64622278