Su Li (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Thursday, 16 July 2020 11:50 PM **To:** Su Li (LKK Auto); Asher Sng (LKKAuto)

Cc: Admin A

Subject: RE: SNM20D202421/C02 - Accident Involving GBA 403S (OI : CTI - TBA) and SML 4183L

(TP: LKK REF - CC6/CTI20007239/es3) on 09/07/2020

Attachments: SAS - GBA403S.PDF

Hi Asher

We append insured's SAS for your reference please.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Claims Dept of CTI

Sent: Tuesday, 14 July 2020 10:26 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com> **Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: O/R: SNM20D202421/GBA403S/LOWCT - Accident Involving GBA 403S (OI: CTI - TBA) and

SML 4183L (TP: LKK REF - CC6/CTI20007239/es3) on 09/07/2020

Dear Cecilia,

Please revert LKK.

Note: officer in charge - Cecilia 63896530.

*** Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, July 14, 2020 9:33 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBA 403S (OI: CTI - TBA) and SML 4183L (TP: LKK REF

- CC6/CTI20007239/es3) on 09/07/2020

Dear Sir / Madam,

We refer to the above matter.

Fyi – vehicle not in and still pending for survey.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted via email.

To check availability of the case handler, you may contact the undersigned.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

