

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 11 August 2020 3:48 PM
To: Claims Dept
Cc: claims; Lucas Chow; Admin A
Subject: RE: Our Ref: SLQ 3705 Z ; LKK Ref: CC4/FCI20007237/Uka3 ; First Cap Ref : D20002730MFSH
Attachments: MVA VIDEO-0.mp4

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter and attachments herein.

As requested, we attach herewith a copy of our Insured's accident video.

Based on documents at hand, our Insured vehicle was stationary at the point of collision. As such, we opine that the liability is down against your driver.

In view of the above, we have instructions from our principal to deny the third party claim and we are unable to look into your client's claim.

Kindly produce more substantial evidence for our review should your good selves disagree with our assessment.

Please confirm if you will withdraw this claim.

Thank you.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>

Sent: 11 August 2020 12:25 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>;
motor_claims@msfirstcapital.com.sg

Cc: claims <claims@bifrostauto.com>; Lucas Chow <assessment_ral@bifrostauto.com>

Subject: Our Ref: SLQ 3705 Z ; LKK Ref: CC4/FCI20007237/Uka3 ; First Cap Ref : D20002730MFSH

Dear Sirs,

We note that your insured has in-car cam video recording. Please forward us the footage to justify his statement and your principal's decision to deny the claim.

Thanks and best regards,

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan
Motor Claims Department
Tel: 9329 0237