

Shirley Hiew (LKK Auto)

From: Kenneth Kong (LKKAuto)
Sent: Friday, 11 September 2020 8:11 am
To: Shirley Hiew (LKK Auto)
Subject: Re: Immediate Advice submitted - SLS3908U - TP - 625898

Relector Serviceable
Taillamp panel repair

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 10 September 2020 11:16 AM
To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Immediate Advice submitted - SLS3908U - TP - 625898

Hi Kenneth,

Can I submit the report? MSIG is chasing.

Estimate provided by repairer, please fill in the condition for not given items.

On Fri, 21 Aug 2020 at 09:56, Claims Dept <claims_ltr@bifrostauto.com> wrote:

Without Prejudice

Dear Kenneth, I accepted your offer as per your email to me on Wed, 19 Aug 2020 at 16:17

I will follow up with our LOD to MSIG directly.

Thanks & Regards

Mr Lee, PBM
Bifrost Auto Pte Ltd
Accident Claims Dept

On Wed, 19 Aug 2020 at 16:17, Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com> wrote:

L/Sump \$4500.00 at 15%, 5days. Please check and confirmed.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 1 September 2020 4:05 pm

To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: Immediate Advice submitted - SLS3908U - TP - 625898

Hi Kenneth,

Kindly provide me the final estimate marking for SJM 4635E.

MSIG is chasing the report.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 31 August 2020 6:09 pm
To: Monica Chung <Monica_Chung@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Immediate Advice submitted - SLS3908U - TP - 625898

Dear Monica,

We will check & revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Monica Chung <Monica_Chung@sg.msig-asia.com>
Sent: Friday, 28 August 2020 6:50 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Immediate Advice submitted - SLS3908U - TP - 625898

Dear Shirley,

Please submit survey report and bill.

Thanks.

Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Regards,

Monica Chung
Executive, Claims Services
D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Wednesday, 15 July 2020 10:20 AM
To: Monica Chung <Monica_Chung@sg.msig-asia.com>
Subject: Immediate Advice submitted - SLS3908U - TP - 625898

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

This mail is associated with :
***SJM4635E (625898)**
[**SLS3908U**]
TP
ALOYSIUS LIM TZEG KWANG
Jul 9 2020 8:00AM
[SIME DARBY SERVICES PTE LTD]
Bifrost Auto Pte Ltd (sin Ming)

Dear Monica Chung Pei Zhen,

The immediate advice has been submitted for the above case. Please review and revise the reserves accordingly.

Thank you.

This is an auto-generated email. Do not reply to this email.

Sent by : Monica Chung Pei Zhen (MSIG Insurance (Singapore) Pte. Ltd.)

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