

Summer Lee (LKK Auto)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>
Sent: Monday, 13 July, 2020 1:13 PM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Motor Claims SG - SG Common; Elaine Cheong Mei Ling - SGUser
Subject: Our Ref: L.20.0561.AT//Your Ref: FBF 1651J//PRS - ACCIDENT INVOLVING FBF1651J & FBD5007D ON 25.06.2020

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



Comprehensive coverage for COVID-19

Get cash benefits and up to S\$100K sum assured.

100-day cover for S\$28. Terms & Conditions apply. Protected up to specified limits by SDIC.



From: Venessa Chan - SGUser
Sent: Monday, 13 July 2020 1:08 pm
To: Kuru & Co <kurulegal@yahoo.com.sg>
Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Elaine Cheong Mei Ling - SGUser <elaine.cheong@fwd.com>
Subject: Our Ref: L.20.0561.AT//Your Ref: FBF 1651J//PRS - ACCIDENT INVOLVING FBF1651J & FBD5007D ON 25.06.2020

Hi Anne,

Thank you for your selection of LKK Auto Consultants.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



Comprehensive coverage for COVID-19

Get cash benefits and up to S\$100K sum assured.

100-day cover for S\$28. Terms & Conditions apply. Protected up to specified limits by SDIC.



From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Monday, 13 July 2020 1:03 pm

To: Venessa Chan - SGUser <venessa.chan@fwd.com>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Elaine Cheong Mei Ling - SGUser <elaine.cheong@fwd.com>

Subject: [EXTERNAL] Re: Our Ref: L.20.0561.AT//Your Ref: FBF 1651J//PRS - ACCIDENT INVOLVING FBF1651J & FBD5007D ON 25.06.2020

Dear Sirs

Our client is agreeable to the following surveyor as the SJE: **LKK AUTO CONSULTANTS PTE LTD**

Please arrange for your surveyor to survey our client's vehicle at the following address:

MOTOPLEX PTE LTD
10 Kaki Bukit Rd 2
#01-24 First East Centre
Singapore 417868
Tel: 67476774

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey.

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards
Anne
Kuru & Co

150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

CONFIDENTIALITY CAUTION: This message is intended for the addressee(s) only and may contain confidential information and/or may be subjected to legal privilege. If you have received in error, please notify us immediately by return email, delete this message and you shall not disseminate, distribute or copy any information contained herein.

On Monday, 13 July 2020, 12:55:16 pm SGT, Venessa Chan - SGUser <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 13.07.2020 of the PRI Notice of your client's vehicle FBD5007D;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg

A banner for FWD Insurance. On the left, a woman and a child wearing face masks. The background is orange. Text on the banner: "Comprehensive coverage for COVID-19", "Get cash benefits and up to S\$100K sum assured.", "100-day cover for S\$28." Below this, in smaller text: "Terms & Conditions apply. Protected up to specified limits by SDIC." The FWD insurance logo is on the right.

Comprehensive coverage for COVID-19

Get cash benefits and up to S\$100K sum assured.
100-day cover for S\$28. Terms & Conditions apply. Protected up to specified limits by SDIC.

FWD
insurance

From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Monday, July 13, 2020 10:33 AM

To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; SG Corporate Contact <contact.sg@fwd.com>

Subject: [EXTERNAL] Our Ref: L.20.0561.AT//Your Ref: FBF 1651J//PRS

Dear Sirs

ACCIDENT INVOLVING FBD 5007D, FBF 1651J AND OTHERS ON 25.06.2020

ALONG BLK 302 JURONG EAST STREET 32 CAR PARK

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for **Muhammad Azar Bin Ibrahim**, whose vehicle registration number **FBD 5007D** was damaged in the above accident.

A copy of the Accident report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Anne

Kuru & Co

150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

CONFIDENTIALITY CAUTION: This message is intended for the addressee(s) only and may contain confidential information and/or may be subjected to legal privilege. If you have received in error, please notify us immediately by return email, delete this message and you shall not disseminate, distribute or copy any information contained herein.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.