

Su Li (LKK Auto)

From: Su Li (LKK Auto)
Sent: Monday, 20 July 2020 3:21 PM
To: HENGdingCHAO@MSFIRSTCAPITAL.COM.SG
Cc: Admin A; Khanchna (LKK Auto)
Subject: RE: SURVEY ASSESSMENT - D20002699MFSH/1 // EXPRESS SETTLEMENT
Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf

YOUR REF: D20002699MFSH
LKK REF: CC4/FCI20007219/Qks3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle YP 7989X on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)
Sent: Monday, 13 July 2020 9:46 AM
To: 'Claim Workflow System'; assignments; Admin A
Cc: HENGdingCHAO@MSFIRSTCAPITAL.COM.SG
Subject: RE: SURVEY ASSESSMENT - D20002699MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 8 July, 2020 8:03 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;
HENGdingchao@msfirstcapital.com.sg

Subject: PRI: SURVEY ASSESSMENT - D20002699MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.