

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 13 July, 2020 10:49 AM
To: assignments
Cc: Claims Dept of CTI; SK Admin; JING XIONG KHOO; Yvette Zhao
Subject: RE: SNM20D202408/GBH8120T/CHNGPW - FW: Arrange for " Pre-repair survey "for SJZ4034X_ YOUR Insured GBH8120T_ DOA 08 July 2020

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Yvette Zhao <yvette@skauto.com.sg>
Sent: Monday, 13 July 2020 10:04 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SK Admin <admin@skauto.com.sg>; JING XIONG KHOO <xiongskauto@gmail.com>
Subject: Re: SNM20D202408/GBH8120T/CHNGPW - FW: Arrange for " Pre-repair survey "for SJZ4034X_ YOUR Insured GBH8120T_ DOA 08 July 2020

Dear Adeline,

Thanks for your email,

We would like to choose 8. Adrian Ling (LKK)

Kindly arrange ASAP.

On Mon, Jul 13, 2020 at 9:59 AM Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: **SNM20D202408C02/ GBH8120T/Chngpw**

Your reference: SJZ4034X

Dear Sirs

ACCIDENT INVOLVING GBH8120T & SJZ4034X 08/07/2020

We refer to your email of 11/07/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 13 July 2020 9:36 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; yvette@skauto.com.sg; SK Admin <admin@skauto.com.sg>; JING XIONG KHOO <xionskauto@gmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202408/GBH8120T/CHNGPW - FW: Arrange for " Pre-repair survey "for SJZ4034X_ YOUR Insured GBH8120T_ DOA 08 July 2020

Dear Adeline,

Please conduct PRS for SJZ4034X.

Note : officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

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Thank you.

Claims Department

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From: Yvette Zhao <yvette@skauto.com.sg>
Sent: Saturday, July 11, 2020 9:52 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jing Khoo <xionskauto@gmail.com>; SK Admin <admin@skauto.com.sg>
Subject: Arrange for " Pre-repair survey "for SJZ4034X_ YOUR Insured GBH8120T_ DOA 08 July 2020

Dear Motor Claim Department,

Kindly arrange survey for following vehicle,

Pre-repair survey

Your Vehicle No. : GBH8120T

Our Vehicle No. : SJZ4034X

D.O.A: 08/07/2020 13:05

Location Of Accident : KPE SLIP ROAD TOWARDS DEFU LANE

Vehicle at: 8 Kaki Bukit Ave 4 #08-45, Premier@ Kaki Bukit, Singapore 415875

Please provide a list of surveyors for further inspection

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Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

23 Kaki Bukit Ave 4 #03-01, Vicom Inspection Centre (South Wing) Singapore 415933

D: +65 9296 9185 | F: +65 6702 1444 | yvette@skauto.com.sg