

## Celine Fong (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 13 July 2020 10:54 AM  
**To:** 'SL LAW PRS'; 'Lee, Ming-Yao'  
**Cc:** SUR; assignments  
**Subject:** RE: Our Ref: PD.191025; Your Ref: 2475511340SG003

Dear Lheny,

Noted with thanks.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** SL LAW PRS <prs@sllaw.com.sg>  
**Sent:** Monday, 13 July, 2020 10:52 AM  
**To:** Summer Lee (LKK Auto) <admin-d@lkkauto.com>; 'Lee, Ming-Yao' <MingYao.Lee@aig.com>  
**Cc:** 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>  
**Subject:** RE: Our Ref: PD.191025; Your Ref: 2475511340SG003

**WITHOUT PREJUDICE**

Dear Summer,

Noted. Please contact our client at 9689 2411.

Thank you.

Regards

Lheny

DID: 6909 9356 Fax: 6909 6246

Address: 11 Keng Cheow Street #02-03 Riverside Piazza Singapore 059608



**SL LAW CHAMBERS**

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**From:** Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 13 July 2020 10:48 AM

**To:** SL LAW PRS <[prs@sllaw.com.sg](mailto:prs@sllaw.com.sg)>; 'Lee, Ming-Yao' <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Our Ref: PD.191025; Your Ref: 2475511340SG003

Dear Lheny,

Appointment confirm.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** SL LAW PRS <[prs@sllaw.com.sg](mailto:prs@sllaw.com.sg)>  
**Sent:** Monday, 13 July, 2020 10:34 AM  
**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Our Ref: PD.191025; Your Ref: 2475511340SG003

**WITHOUT PREJUDICE**

Dear All,

We refer to the above matter and your email on 9<sup>th</sup> July 2020.

Please let us know the confirmed date and time of re-inspection so I can update our client.

Thank you.

Regards

Lheny

DID: 6909 9356 Fax: 6909 6246

Address: 11 Keng Cheow Street #02-03 Riverside Piazza Singapore 059608



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**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Sent:** Thursday, 9 July 2020 3:53 PM  
**To:** SL LAW PRS <[prs@sllaw.com.sg](mailto:prs@sllaw.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Our Ref: PD.191025; Your Ref: 2475511340SG003

Without Prejudice

Hi Lheny,

Thank you for the arrangement. Will appoint LKK Auto Consultants Pte Ltd for the re-inspection.

By copy to LKK, details will be sent to you on separate email. Kindly confirm on the appointment.

Regards,

**Lee Ming Yao, George**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** SL LAW PRS <[prs@sllaw.com.sg](mailto:prs@sllaw.com.sg)>

**Sent:** 09 July 2020 15:44

**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Subject:** [EXTERNAL] RE: Our Ref: PD.191025; Your Ref: 2475511340SG003

This message is from an external sender; be cautious with links and attachments.

**WITHOUT PREJUDICE**

Dear Ming Yao,

We refer to the above matter and your email on 8<sup>th</sup> July 2020.

Please be informed that our client is available for re-inspection on the below details.

**Date: 16 July 2020 (Thursday)**

**Time: 10am to 5pm**

**Address: 11 Yishun Industrial St 1, #01 – 103 Northspring Bizhub, Singapore 768089**

Please let us have your confirmation. Thank you.

Regards

Lheny

DID: 6909 9356 Fax: 6909 6246

Address: 11 Keng Cheow Street #02-03 Riverside Piazza Singapore 059608



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**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Sent:** Wednesday, 8 July 2020 6:04 PM

**To:** SL LAW PRS <[prs@sllaw.com.sg](mailto:prs@sllaw.com.sg)>

**Subject:** RE: Our Ref: PD.191025; Your Ref: 2475511340SG003

Without Prejudice

Hi Lheny,

We refer to your letter of demand.

In order to have fair view on the cost of repair, we wish to arrange for re-inspection of your client's vehicle.

Please let us know 7 days in advance for arrangement.

Thank you.

Regards,

**Lee Ming Yao, George**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Sent:** 07 July 2020 12:01

**To:** SL LAW PRS <[prs@sllaw.com.sg](mailto:prs@sllaw.com.sg)>; Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Cc:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Subject:** RE: Our Ref: PD.191025; Your Ref: 2475511340SG003

Without Prejudice

Dear Lheny,

For future LOD submission, you may email directly to [ClaimsAdminSupport@aig.com](mailto:ClaimsAdminSupport@aig.com)

Dear Ming Yao,

Fyna.

Thank you.

Best regards,

**Loh Chee Heng**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #09-16 Singapore(079120)

Tel +(65) 6419 1881

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** SL LAW PRS [<mailto:prs@slaw.com.sg>]  
**Sent:** Monday, 6 July 2020 3:27 PM  
**To:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>; Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>  
**Subject:** [EXTERNAL] Our Ref: PD.191025; Your Ref: 2475511340SG003

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**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Attached, please find a copy of our LOD and its supporting documents.

Please let us hear from you within seven (7) days hereof.

Regards

Lheny

DID: 6909 9356 Fax: 6909 6246

Address: 11 Keng Cheow Street #02-03 Riverside Piazza Singapore 059608



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**From:** SL LAW PRS  
**Sent:** Friday, 27 March 2020 2:30 PM  
**To:** [aigsgp\\_claimssurvey@aig.com](mailto:aigsgp_claimssurvey@aig.com)  
**Subject:** FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR5601X AND ET9292A ON 20/03/2020. Our Ref: PD.191025/es

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**From:** SL LAW PRS  
**Sent:** Friday, 27 March, 2020 11:48 AM  
**To:** 'Teo, Ericweihong' <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Cc:** 'Kylecjsx@gmail.com' <[Kylecjsx@gmail.com](mailto:Kylecjsx@gmail.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Szekang80@yahoo.com' <[Szekang80@yahoo.com](mailto:Szekang80@yahoo.com)>  
**Subject:** FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR5601X AND ET9292A ON 20/03/2020. Our Ref: PD.191025/es

**WITHOUT PREJUDICE**

Dear Sir/Madam,

Our client had drove down to the workshop and waited one entire day for the surveyor to inspect their vehicle.

We have noted it has been more than 2 working days since then and the Pre-Repair Inspection has not been concluded at all.

Kindly arrange with our workshop for the Pre-Repair Inspection soonest possible. Kindly take note that should you fail to conduct the pre-repair survey within the end of the working day, the said workshop will commence repairs thereafter without further reference to you.

Regards

*Eugene*

DID: 6909 5194

11 Keng Cheow Street #02-03 Riverside Piazza Singapore 059608



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**From:** SL LAW PRS

**Sent:** Thursday, 26 March, 2020 11:43 AM

**To:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Cc:** [Kylecjx@gmail.com](mailto:Kylecjx@gmail.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [Szekang80@yahoo.com](mailto:Szekang80@yahoo.com)

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR5601X AND ET9292A ON 20/03/2020.

**WITHOUT PREJUDICE**

Dear Sir/Mdm,

**ACCIDENT INVOLVING ET9292A & SLR5601X ALONG 1 MAJU AVENUE MYVILLAGE'S BASEMENT CARPARK ON 20/03/2020 @ 16:50**

Please be informed that said vehicle can be inspected at:

Workshop: Sze Kang Automobile

Address: Blk 10 Ang Mo Kio Industrial Park 2A #03-09/17 Autopoint Singapore 568047

Contact Person: Anthony (82019979 / 64812712)

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Regards  
*Eugene*

DID: 6909 5194  
11 Keng Cheow Street #02-03 Riverside Piazza Singapore 059608



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**From:** Teo, Ericweihong [<mailto:Ericweihong.Teo@aig.com>]  
**Sent:** Monday, 23 March, 2020 6:43 PM  
**To:** SL LAW PRS <[prs@sllaw.com.sg](mailto:prs@sllaw.com.sg)>  
**Cc:** [Kylecjx@gmail.com](mailto:Kylecjx@gmail.com); [Szekang80@yahoo.com](mailto:Szekang80@yahoo.com); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR5601X AND ET9292A ON 20/03/2020.



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After that, open the attachment.

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SL LAW CHAMBERS

**Advocates & Solicitors | Notary Public | Commissioner for Oaths**

11 Keng Cheow Street #02-03 Riverside Piazza, Singapore 059608 | tel: +65 6909 9355 | fax: +65 6909 6246

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**Advocates & Solicitors | Notary Public | Commissioner for Oaths**

11 Keng Cheow Street #02-03 Riverside Piazza, Singapore 059608 | tel: +65 6909 9355 | fax: +65 6909 6246

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