

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHD 7295 D**
Your Ref : **SJT 5133 T**

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 08.07.2020 @ 07:00 hours along Farrer Road TWDS Lornie Road involving vehicles SHD 7295 D and SJT 5133 T

We refer to the above-mentioned accident.

We are claiming as per below:-

| | |
|--|--------------------|
| 1. Repair Cost- Part By Part(With GST) | \$ 9984.81 |
| 2. Loss of Income for 13 Days x \$80/- per day | \$ 1040.00 |
| 3. Loss of Rental for 13 Days x \$126.47/- per day(With GST) | \$ 1644.11 |
| 4. LTA/GIA Search fee(With GST) | \$ 7.49 |
| 5. Towing Fee | \$ 80.00 |
| TOTAL | \$ 12756.41 |

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostable.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 08.07.2020 @ 07:00 hours along Farrer Road TWDS Lornie Road involving vehicles SHD 7295 D and SJT 5133 T

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHD 7295 D** at my request, I/We, **Pe Wee Kheng** ("the claimant") of **Blk 428 Ang Mo Kio Ave 3 # 03 - 2632 Singapore 560428** (address) bearing NRIC No **S xxxx684I** the owner / hirer of motor vehicle no **SHD 7295 D**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 20 day of 07 (month) 20 20 (year)



Signed by "the claimant"

Name: **Pe Wee Kheng**

NRIC No: **S xxxx684I**



Signed by Bifrost Auto Pte Ltd

Name: Rajma



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **BIFROST AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$9,984.81** (Repair Cost), **S\$1,764.70** (Loss of Use/Rental), **S\$87.45** (Disbursement) for vehicle no. **SHD 7295D** that was damaged pursuant to the accident which occurred on **08/07/2020** (date) along **FARRER RD TOWARDS LORNIE RD** (location) involving vehicle no/s **SJT 5133T**. This is pursuant to the inspection conducted on **13/07/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** (the third party claimant”) of vehicle no. **SHD 7295D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 7295D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5 (day) of May (month) 2021 (year)


Signed by appointed surveyor


Signed by “the workshop” (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Inv. No. : BA.LT.2105005
Inv. Date : 06-05-2021
Ref : 08.07.2020
Terms : 30 Days
Veh. No. : SHD 7295 D
Make & Model : Prius

| # | Description | Qty | Rate | Total | Tax |
|---|---|-----|------------|------------|----------|
| 1 | PART BY PART REPAIR AS RECOMMENDED BY SURVEYOR | 1.0 | \$9,331.60 | \$9,331.60 | \$653.21 |

Subtotal for invoice : S\$9,331.60
GST (7.0%) : S\$653.21
Total : S\$9,984.81

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1.**

Our Ref: CT20070100

Date: 20 July 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/07/2020 @ 07:00 hrs
ALONG FARRER RD TOWARDS LORNIE RD
INVOLVING SJT5133T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7295D** (the "Taxi"). The Taxi was hired to **PE WEE KHENG IC NO SXXXX684I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Jul 2020 / 12:23:15

Receipt Date/Time : 09 Jul 2020 / 12:23:15

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200709-001438

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|-----|--|-------------------------------|------------------------|------------------------------|
|-----|--|-------------------------------|------------------------|------------------------------|

Result of Insurance Enquiry - SJT5133T

As at 08 Jul 2020/07:00:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SJT5133T

Enquiry Fee

20200709122225196749

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

411911XXXXXX7094 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



You Call, We Tow - Fast . Secured . Reliable

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpress towing.sg>

CASH SALE/WORK ORDER

No. 189970

Date:

8/7/20

寶號

Messrs: C TM

車號

Vehicle No: SHD 7295D

車型

Model No: Prius

時間(日/夜)

Time (day/night):

由

Location: Coyang

到

To: Sin Ming

Cash \$:

\$80/-

其他

Others:

經手人

Authorised By:

Tow Truck

Driver Name:

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Sunday, August 16, 2020 3:45 PM
To: JASONLEONG1307@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT BETWEEN SHD 7295D & SJT 5133T ON 08/07/2020

Our Ref: CC4/AIG20007178/Bka3

LEONG TENG HUA
[Policy Holder]

Dear Sir/Madam,

ACCIDENT BETWEEN SHD 7295D & SJT 5133T ON 08/07/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|----------------------------------|--|----------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 09 Jul 2020 18:05 | Clm Dtl Modified | Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. | [A] HOW MEI KWAN |
| 2 | 09 Jul 2020 18:05 | Clm Veh Model Changed | (206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A). | [A] HOW MEI KWAN |
| 3 | 09 Jul 2020 18:05 | Clm Created | Reg No: SHD7295D. Acct Date: 2020/07/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Bifrost Auto Pte Ltd (HQ) | [A] HOW MEI KWAN |
| 4 | 09 Jul 2020 18:05 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN |
| 5 | 09 Jul 2020 18:05 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2020/07/20 | [A] HOW MEI KWAN |
| 6 | 09 Jul 2020 18:05 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 7 | 09 Jul 2020 18:05 | Clm Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [I] Merimen Administrator |
| 8 | 09 Jul 2020 18:06 | Label Added | (19):Fastlane. | [A] HOW MEI KWAN |
| 9 | 09 Jul 2020 18:06 | Adj Adjuster Assigned | [None] -> BRYAN TANI | [A] HOW MEI KWAN |
| 10 | 16 Jul 2020 11:19 | TP Ins Updated | TPRegNo:SLT5133T -> SJT5133T. | [I] Subramaniam, Divyashni |
| 11 | 17 Jul 2020 12:53 | Clm Registration Modified | Init.Est.:8,000 - 9,000->17,500 - 20,000. | [A] HOW MEI KWAN |
| 12 | 24 Feb 2021 08:29 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 13 | 24 Feb 2021 08:29 | Clm Dtl Modified | JPJ Reg. Date: -> 2018/12/06. | [A] JOANNE LEE KHANG MIN |
| 14 | 24 Feb 2021 08:29 | Clm Details Notified | | [A] JOANNE LEE KHANG MIN |
| 15 | 28 Feb 2021 14:05 | Adj Mandate Request | Cur.Reg:12013.43:Liability: 100% *Quantum: (a)CORw/GST: \$9,984.81+ (b)LOR(11days x \$126.47): \$1,391.17 + (c)LOI(11days x \$50): \$550.00 + (d)LTA/GIA search fee: \$7.45 + Towing Fee:\$80.00 = Total: \$12,013.43 *8 recommendation repair days + 1PH + 1S | [A] CHEW HSIAO TONG |
| 16 | 08 Apr 2021 12:28 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2020/07/20. Mandate Remarks: *subject to all docs in place Cost of Repair : \$9,984.81 Loss of Income : \$500.00 10 days @ S\$ 50/day Loss of Rental : \$1,264.70 10 days @ S\$ 126.47/day LTA/ GIA Search Fee : | [I] Ler, Bernard-JQ |
| 17 | 08 Apr 2021 12:28 | Adj Mandate Set | Approved:11836.96:*subject to all docs in place Cost of Repair : \$9,984.81 Loss of Income : \$500.00 10 days @ S\$ 50/day Loss of Rental : \$1,264.70 10 days @ S\$ 126.47/day LTA/ GIA Search Fee : \$7.45 Towing Fee : \$80.00 T | [I] Ler, Bernard-JQ |

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|--|----------|----------|--------|
| 2535498 | 09 Jul 2020 18:12:00 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SHD7295D | SLT5133T | 11.00 |
| 2672113 | 24 Feb 2021 08:29:14 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SHD7295D | SJT5133T | 11.00 |

