

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 April 2021 2:32 PM
To: Claims Dept
Cc: Joseph Koh; claims_ltm@bifrostable.com; claims_ltv@bifrostable.com; Admin A; Claims Dept
Subject: RE: SHD 7295 D /DOA 08/07/2020 / LOD *** LKK REF: CC4/AIG20007178/Dpa3 Settlement Acceptance
Attachments: DV_SHD7295D.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept <claims_ltr@bifrostable.com>
Sent: Wednesday, 28 April 2021 3:06 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Joseph Koh <claims@bifrostable.com>; claims_ltm@bifrostable.com; claims_ltv@bifrostable.com; Admin A <admin-a@lkkauto.com>; Claims Dept <claims_lts@bifrostable.com>
Subject: Re: SHD 7295 D /DOA 08/07/2020 / LOD *** LKK REF: CC4/AIG20007178/Dpa3 Settlement Acceptance

Without Prejudice

Dear Hsiao Tong

Thank you for your settlement email.

We accept your settlement offer dated Sun, 25 Apr 2021 at 12:23.

Please send us your DV and advise if there is any specific documents/process required of swift payment clearance.

Thank you & Best Regards

Mr Yee
Bifrost Auto Pte Ltd
Accident Claims Dept

On Sun, 25 Apr 2021 at 12:23, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 9,984.81
2. Loss of Rental (10days x \$126.47)	\$ 1,264.70
3. Loss of Income (10days x \$50.00)	\$ 500.00
4. LTA/GIA Search Fee	\$ 7.45
5. Towing Fee	\$ 80.00
Total	\$ 11,836.96

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 24 February 2021 1:51 PM
To: Claims Dept <claims_ltr@bifrostauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Joseph Koh <claims@bifrostauto.com>; claims_ltm@bifrostauto.com <claims_ltm@bifrostauto.com>;
claims_ltv@bifrostauto.com <claims_ltv@bifrostauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SHD 7295 D /DOA 08/07/2020 / LOD *** LKK REF: CC4/AIG20007178/Dpa3

Without Prejudice

Dear Sirs/Mdm,

We are pending for mandate/instruction from AIG.

We will follow up and get back to you. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims Dept <claims_ltr@bifrostauto.com>

Sent: Saturday, 20 February 2021 9:41 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joseph Koh <claims@bifrostauto.com>; claims_ltm@bifrostauto.com; claims_ltv@bifrostauto.com; Admin A <admin-a@lkkauto.com>

Subject: Re: SHD 7295 D /DOA 08/07/2020 / LOD *** LKK REF: CC4/AIG20007178/Dpa3

WITHOUT PREJUDICE

Morning Hsiao Tong.

May we have an update on this case so that we can have a quick and amicable settlement soonest.

Thanks.

Regards,

Mr Cheng

Bifrost Auto Pte Ltd

Accident Claims Dept

On Mon, 1 Feb 2021 at 09:17, Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_lts@bifrostable.com>

Sent: Saturday, 30 January, 2021 12:22 PM

To: Admin A <admin-a@lkkauto.com>

Cc: claims_ltr@bifrostable.com; Joseph Koh <claims@bifrostable.com>; claims_ltm@bifrostable.com; claims_ltv@bifrostable.com

Subject: Re: SHD 7295 D /DOA 08/07/2020 / LOD

WITHOUT PREJUDICE

Dear Sir/Mdm,

Enclosed herewith our client's letter of demand with supporting documents.

Kindly let us have your reply within the next 14 days upon receipt of this letter.

To add on, based on NIMA protocol, since the work/repair process for the above-said vehicle falls into 02 weekends & PRI of 02 days, therefore, there will be a **total of 13 days including repair days** as stated in my LOD, kindly issue your DV for this closure.

If you have any inquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostable.com

Thank you & Best Regards

Miss Leong

Bifrost Auto Pte Ltd

Accident Claims Dept

On Mon, 26 Oct 2020 at 11:00, Claims Dept <claims_lts@bifrostable.com> wrote:

Without Prejudice

Dear Sir / Mdm

We have not heard any news from you, appreciate it if you were able to forward us the final marking / final finalisation for the said taxi.

Looking forward to hearing from you soon.

Thanks & Regards

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Bifrost Auto Pte Ltd
Accident Claims Dept