

Jasper Chua (LKK Auto)

From: Tricia Woo <tricia.onlinemotorworks@gmail.com>
Sent: July 2, 2021 10:13 AM
To: Jasper Chua (LKK Auto)
Subject: Re: PC2270T D.O.A: 20/06/2020

Hi Jasper,

This case has already handed to our lawyer, pls liaise with the lawyer.

Regards,
Tricia

On Mon, Feb 8, 2021 at 3:57 PM Jasper Chua (LKK Auto) <jasperchua@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

Kindly send us the LOD for our necessary action.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)
Sent: Monday, 28 December 2020 9:38 AM
To: Tricia Woo <tricia.onlinemotorworks@gmail.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: PC2270T D.O.A: 20/06/2020

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at L/S **\$4,050.00** (before GST) with **6** repair days.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

From: Tricia Woo <tricia.onlinemotorworks@gmail.com>
Sent: Monday, 30 November 2020 3:31 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: Re: FW: PC2270T D.O.A: 20/06/2020

Hi Jasper,

We agree to \$ 4,050 / 6 days of lump sum repair.

Regards,

Tricia

On Tue, Nov 24, 2020 at 9:52 AM Jasper Chua (LKK Auto) <jasperchua@lkkauto.com> wrote:

Dear Tricia,

Any updates on the finalised amount ?

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Wednesday, 18 November 2020 9:36 AM
To: Tricia Woo <tricia.onelinemotorworks@gmail.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: PC2270T D.O.A: 20/06/2020

Hi Tricia,

Kindly confirm the finalised amount

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Rasul (LKKAuto)
Sent: Friday, 13 November, 2020 11:48 AM
To: Tricia Woo
Subject: RE: PC2270T D.O.A: 20/06/2020

Hi Tricia,

Refer to attachment

Parts prices quoted were high, we have to reduce as to follow market prices.

Finalised amount is at \$ 4,050 / 6 days of lump sum repair

Kindly confirm the amount

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tricia Woo [<mailto:tricia.onlinemotorworks@gmail.com>]

Sent: Friday, 24 July, 2020 12:02 PM

To: Rasul (LKKAuto)

Subject: Re: PC2270T D.O.A: 20/06/2020

Hi Rasul,

Kindly advise if you would like to head down for the after repair survey or do i email you the after repair photos.

Regards,

Tricia

On Wed, Jul 15, 2020 at 2:49 PM Rasul (LKKAuto) <Rasul@lkkauto.com> wrote:

Hi Tricia,

Received with thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tricia Woo [mailto:tricia.onlinemotorworks@gmail.com]

Sent: Wednesday, 15 July, 2020 1:57 PM

To: Rasul (LKKAuto)
Subject: Re: PC2270T D.O.A: 20/06/2020

Hi Rasul,

Kindly refer to attached.

Regards,

Tricia

On Tue, Jul 14, 2020 at 8:45 AM Rasul (LKKAuto) <Rasul@lkkauto.com> wrote:

Hi Trica,

The GIA report it's dark, can u kindly re-send again

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
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Pte Ltd

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From: Tricia Woo [mailto:tricia.onelinemotorworks@gmail.com]
Sent: Monday, 13 July, 2020 11:55 AM
To: Rasul (LKKAuto)
Subject: PC2270T D.O.A: 20/06/2020

Hi Rasul,

Kindly refer to attached.

Regards,

Tricia

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: July 2, 2021 11:48 AM
To: 'Manivel Priyadarshini'
Cc: Mekavathanan Sarangapani; Admin A
Subject: OUR REF: MCT20060224/01 YOUR REF: CC/LDS/228/21/OLM LKK REF : CC4/III20007175/R1bs3
Attachments: EMAIL OF TP PASS LAWYER 02072021.pdf

Dear Priya,

TP engaged lawyer and no DS, we will proceed to submit our survey report and survey bill.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Manivel Priyadarshini [mailto:manivel@iii.com.sg]
Sent: June 30, 2021 4:24 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: FW: [EXTERNAL] - Fw: OUR REF: MCT20060224/01 YOUR REF: CC/LDS/228/21/OLM LKK REF : CC4/III20007175/R1bs3

Dear Jasper,

Received LOD from Leong chua & wong are we still engaging DS for this case?

Kindly upload the survey report please.

Thank You

Best Regards,

Priya Manivel

Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711
[Tel:63476100](tel:63476100),Ext-284



From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 24 June 2021 4:45 pm
To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>
Subject: [EXTERNAL] - Fw: OUR REF: MCT20060224/01 YOUR REF: CC/LDS/228/21/OLM LKK REF : CC4/III20007175/R1bs3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jasper,

FYNA, CC4/III20007175/R1bs3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Sent: Thursday, 24 June 2021 3:05:00 PM (UTC+08:00) Kuala Lumpur, Singapore
To: KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Manivel Priyadarshini <manivel@iii.com.sg>
Subject: FW: OUR REF: MCT20060224/01 YOUR REF: CC/LDS/228/21/OLM

LKK team

There is no survey Report from LKK ?

TPI any claim ?

Meka

Priya - Please upload to merimen

Main		Offer Processing	Cla
CLAIM SUBFOLDER DETAILS			
Insured:	-, ID : -		
Main Claimant:	TIONG HENG TRANSPORT PTE. LTD.		
Vehicle Reg. No.:	PC2270T		
Claim Type:	TP / MCT20060224 ... [MRMCaseID: SG944898]		
Vehicle Reg. No. (Insured):	SH9545T		
Repairer:	One Line Motorworks Trading (HQ) PROFILE 11 TUAS BAY CLOSE #06-02/06-03 WEST STAR		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... Final		



From: Carine Kek Phei Ser <Carine@iii.com.sg>
Sent: Tuesday, 15 June 2021 11:09 am
To: david@lcw.com.sg
Cc: Manivel Priyadarshini <manivel@iii.com.sg>
Subject: OUR REF: MCT20060224/01 YOUR REF: CC/LDS/228/21/OLM

Dear Sirs,

We are in receipt of your letter of demand which is receiving our attention.

We shall revert to you shortly. Kindly note that we are preserving our rights to conduct a medical re-examination on your client, re-inspection/inspection of your damage vehicle or property (whichever is relevant) where necessary.

In the meanwhile, if your client is claiming for injuries and is considering claiming for paid wages, please provide a letter from his/her employers confirming the following :

- a. A letter from your client's employers confirming that your client was paid wages/ salaries during his/her medical leave period and they did not indemnify him/her medical expenses if he/ she is claiming for injuries ;
- b. Medical Certificate (s) showing that your client was on medical leave as claimed if he/she is claiming for injuries
- c. That your client has made a WICA claim under Ministry of Manpower if he/she is claiming for injuries

Please refrain from forwarding physical copies to us via mail, as we only accept soft copies of the same.

Please ensure you forward a copy of your client's Warrant To Act for our perusal and retention

For all future cases, please direct all your LODs to us via email at lod@iii.com.sg.

Also for ease of reference we have included the names and email addresses of our Colleagues . Our files/cases are handled based on the suffix of our insured vehicle. You can write to our Colleagues directly (based on the appended list) and you must copy our HOD, Head of Claims, Mr Mekavathanan at Mekavathanan@ii.com.sg

Name of Officer	Initials	Email Address	Suffix
Aida	ZS	aida@iii.com.sg	1
Sherini	SP	sherini@iii.com.sg	2
Sundari	SN	sundari@iii.com.sg	3
Dhanya	BP	dhanya@iii.com.sg	4
Priya	MP	manivel@iii.com.sg	5
Gabriel	WH	gabriel@iii.com.sg	6
Derrick	DT	derricktan@iii.com.sg	7
Derrick	DT	derricktan@iii.com.sg	8
Sherini	SP	sherini@iii.com.sg	9
Gabriel	WH	gabriel@iii.com.sg	0

Best Regards

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