Khanchna (LKK Auto)

From: Khanchna (LKK Auto)

Sent: Monday, November 16, 2020 9:37 AM

To: 'Md Noor, Norsiah'

Cc: Admin A

Subject: AIG REF: TP / 1622422817SG - ACCIDENT BETWEEN SMT 1806B & SLR 7189G (OI)

ON 09/07/2020

Attachments: Email from TP workshop.pdf

Dear Ms. Norsiah,

We refer to the above matter and your e-mail below.

Kindly be informed that the TP does not have any accident video and the TP is withdrawing the claim.

As such, we will proceed to submit our WP and close accordingly.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah < Norsiah. Md Noor@aig.com >

Sent: Friday, November 6, 2020 4:30 PM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Seeking approval to Reject TP claim - AIG REF: TP / 1622422817SG - ACCIDENT BETWEEN SMT 1806B & SLR

7189G (OI) ON 09/07/2020

Dear Khanchna,

Please request for evidence from third party and assist to do conduct inspection on insured vehicle.

Thank you

Kind regards

Khanchna (LKK Auto)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, November 16, 2020 9:24 AM

To: Khanchna (LKK Auto)

Cc: Admin A

Subject: RE: ACCIDENT BETWEEN SMT 1806 B AND YOUR INSURED SLR 7189 G ON 9/7/2020

Dear Khanchna,

Our client withdraw the claim and we will proceed close off this case.

Thank you.

Best Regards, Tony Foong Claims Advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W) 55 Ubi Road 1 Singapore 408699 p. +65 6366 2323, d. +65 67689828

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Friday, 6 November 2020 9:25 AM

To: Claims Dept **Cc:** Admin A

Subject: RE: ACCIDENT BETWEEN SMT 1806 B AND YOUR INSURED SLR 7189 G ON 9/7/2020

Without Prejudice

Dear Tony,

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)

Sent: Friday, November 6, 2020 5:05 PM

To: sales@bizlinkgroup.com.sg

Cc: Admin A

Subject: SLR7189G & SMT1806B ON 09/07/2020 ALONG/AT FIDELIO ST IN FRONT OF OPERA

ESTATE PRIMARY SCHOOL

Our Ref: CC3/AIG20007171/Aks3

BIZLINK RENT A CAR PTE LTD [POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLR7189G & SMT1806B ON 09/07/2020 ALONG/AT FIDELIO ST IN FRONT OF OPERA ESTATE PRIMARY SCHOOL

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte. Ltd to resolve the third party claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Both parties have given conflicting versions of accident. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have any evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 15/11/2020, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Kindly let us have a copy of accident video/scene photos (if any).

"Please note that section 2 excess shall be recovered from you should it be applicable under your policy upon settlement of this claim."

Thank you.

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com|</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)