

## Su Li (LKK Auto)

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**From:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Sent:** Monday, 20 July 2020 10:19 AM  
**To:** Su Li (LKK Auto); Asher Sng (LKKAuto)  
**Cc:** Admin A  
**Subject:** CTPIS ref: SNM20D202392/C02. Accident Involving SLQ 3705Z (OI : CTI - TBA) and SHC 8736Y (TP : LKK REF - CC3/CTI20007170/T1es3) on 07/07/2020  
**Attachments:** SAS - SLQ3705Z.PDF

Hi Asher

Please refer to attached SAS.

Kindly be advised that we are not agreeable to Direct Settlement as our insured is claiming against TP.

In the event you are able to obtain the video footage and/or Police investigation result, please forward the same to us for our review.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

### **Cecilia Low (Ms)**

Senior Executive  
Claims

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) [mailto:suli@lkkauto.com]

**Sent:** Thursday, 16 July 2020 2:05 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Subject:** Direct Settlement - Accident Involving SLQ 3705Z (OI : CTI - TBA) and SHC 8736Y (TP : LKK REF - CC3/CTI20007170/T1es3) on 07/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 8736Y at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)