

Khanchna (LKK Auto)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: 7 September 2020 2:40 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Jason Tea
Subject: RE: MANDATE REQUEST ON QUANTUM & LIABILITY - SURVEY ASSESSMENT - D20002717MFSH/1 // EXPRESS SETTLEMENT VIA LKK REF: CC4/FCI20007167/R1ka3

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Khanchna,

We refer to your below email.

We agree to your recommendation to settle the matter @ **\$4,160.88 (all in).**

Kindly wait for 2 weeks' time before making offer to TP as we had just recently sent out letter to our Insured. If you will not hear from us on September 15,2020, you may proceed accordingly.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 7 September 2020 11:51 am
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: MANDATE REQUEST ON QUANTUM & LIABILITY - SURVEY ASSESSMENT - D20002717MFSH/1 // EXPRESS SETTLEMENT VIA LKK REF: CC4/FCI20007167/R1ka3

YOUR REF: D20002717MFSH/1

LKK REF: CC4/FCI20007167/R1ka3

Dear Vic,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

We seek your approval to offer third party repairer “ ” at **\$4,160.88 (all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (W/GST)	\$ 8,831.41	\$ 3,980.88
2. Loss of Use (3 days x \$60)	\$ 180.00	\$ 180.00
Total	\$ 9,011.41	<u>\$ 4,160.88</u>

Surveyor recommended 3 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: 16 July 2020 10:22 AM

To: 'Jason Tea' <JasonTea@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002717MFSH/1 // EXPRESS SETTLEMENT VIA LKK REF: CC4/FCI20007167/R1ka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SGJ 929K on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 9 July, 2020 2:49 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; JASONTEA@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20002717MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.