

MS First Capital Insurance Ltd
 36 Robinson Road
 #16-01 City House
 Singapore 068877
 Attention: Motor Claims

“Without Prejudice”

Your Ref :

Our Ref :

Date : 28 July 2020

Subject : **ACCIDENT INVOLVING VEHICLES SGJ929K & SHA1959C ON 07.07.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	3980.88
Loss of use	:	S\$	180.00 (S\$60.00 x 3 days)
Total	:	S\$	4160.88

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Copy of Certificate of Insurance
3. Copy of Letter of Authorisation

Performance Motors
 Limited
 1800-Call-BMW
 (1800-2255-269)

www.pml.com.sg

303 Alexandra Road
 Sime Darby
 Performance Centre
 Singapore 159941
 Tel Sales 6319 0100
 Tel Aftersales:
 6319 0111
 Fax 6474 7770

315 Alexandra Road
 #01-01
 Sime Darby
 Business Centre
 Singapore 159944
 Tel Sales 6319 0511
 Tel Aftersales
 6319 0527
 Fax 6479 6624

280
 Kampong Arang Rd
 East Coast Centre
 Singapore 438180
 Tel Aftersales
 6319 0888
 Fax 6344 1332

Registered office
 305 Alexandra Road
 #02-01
 Vantage
 Automotive Centre
 Singapore 159942

Co. Reg. No.
 197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

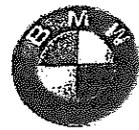
Yours sincerely

Cresendo Lagman
 Customer Service Manager, Body & Paint

Bernard Wan
 Service Manager – Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SGJ929 K & SHA 1959 C ON 7/7/2020.

I, Yang Fei Jonathan owner of Vehicle Registration No. SGJ929 K hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Name: Jonathan Yang (Date) 14/07/2020

NRIC No.: 5832331011

In the presence of:

CHUA KEE SIN
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159971

Name: CHUA KEE SIN

(Date)

NRIC No.:

14/07/2020

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002717MFSH/1
ACCIDENT DATE : 07/07/2020
ACCIDENT LOCATION : ALONG SLIP ROAD TOWARDS MOULMEIN ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : MOHD SAAT B ABD LATIFF
INSURED VEHICLE : SHA1959C
INVOLVED PARTY : SGJ929K
SETTLEMENT SUM : \$4,160.88

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : YANG FEI JONATHAN

Signature and Date :

 30 Sep 20

WITNESS : Teo Jingting Ruth Tiffiny

Signature and Date :

 30/9/20

*** Without Prejudice for any
Personal Injury Claim**

303, Alexandra Road
Sime Darby Performa
Singapore 159941
Tel. 63190100 (Sale)
63190111 (Aft)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()**SERVICE TAX INVOICE**

Repair Order No. : B1 1469539	Page No. : 1 of 2
Date IN : 14/07/2020	Invoice Number : 2259694 / WSB
Motor Claim Advisor: Chua Kee Sin	Invoice Date : 24/07/2020
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -Mr Yang Fei Jonathan
3 Berwick DriveSingapore
Singapore 559894**- INVOICE TO - 303**MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SGJ929K	WBA8E36020NU82564	28/02/2018	318I	22616

- - - - L A B O U R 1 - - - -

	<u>NETT</u>
To replace rear bumper including remove attachment to facilitate repair.	850.00
To respray rear bumper.	934.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00
To remove and install tailpipe trim chrome including rear exhaust silencer alignment and conduct checks for leak.	150.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 07.07.2020. 3RD PARTY CAR : SHA1959C.	
YOUR REF NO : D20002717MFSH.	
VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 14.07.2020 AT 2PM. AUTHORISED REPAIR BY MR JASON TEA FROM MS FCI INSURANCE ON 09.07.2020 VIA EMAIL.	
PROPOSE LOSS OF USE = \$60X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
Total Labour 1:	<u>2,164.00</u>

- - - - P A R T S - - - -

	Retail	
	Qty	Price
		<u>NETT</u>
TRIM STRIP CHROME	1	133.85
REAR BUMPER PANEL PRIMED (LINES)	1	1,178.85
(DG/SL) ADHESIVE SET K6	1	53.05
SET MOUNTING PDC/PMA SENSOR REAR	1	67.30
TAILPIPE TRIM CHROME	1	123.40
Total Parts :		<u>1,556.45</u>

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road
Sime Darby Performa
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
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64796624 ()

**SERVICE TAX INVOICE**

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Motor Claim Advisor: Chua Kee Sin	Invoice Date : 24/07/2020
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

Labour Charges : 2,084.00	Total Labour & Parts Charges : S\$ 3,720.45
Parts Charges : 1,556.45	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 3,720.45
	GST @ 7% : S\$ 260.43
	Invoice Total Amount Include GST : S\$ 3,980.88

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 3,980.88

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



Khanchna (LKK Auto)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: 7 September 2020 2:40 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Jason Tea
Subject: RE: MANDATE REQUEST ON QUANTUM & LIABILITY - SURVEY ASSESSMENT - D20002717MFSH/1 // EXPRESS SETTLEMENT VIA LKK REF: CC4/FCI20007167/R1ka3

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Khanchna,

We refer to your below email.

We agree to your recommendation to settle the matter @ **\$4,160.88 (all in).**

Kindly wait for 2 weeks' time before making offer to TP as we had just recently sent out letter to our Insured. If you will not hear from us on September 15,2020, you may proceed accordingly.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company
Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 7 September 2020 11:51 am
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: MANDATE REQUEST ON QUANTUM & LIABILITY - SURVEY ASSESSMENT - D20002717MFSH/1 // EXPRESS SETTLEMENT VIA LKK REF: CC4/FCI20007167/R1ka3

YOUR REF: D20002717MFSH/1

LKK REF: CC4/FCI20007167/R1ka3

Dear Vic,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

We seek your approval to offer third party repairer "" at **\$4,160.88 (all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (W/GST)	\$ 8,831.41	\$ 3,980.88
2. Loss of Use (3 days x \$60)	\$ 180.00	\$ 180.00
Total	\$ 9,011.41	<u>\$ 4,160.88</u>

Surveyor recommended 3 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: 16 July 2020 10:22 AM

To: 'Jason Tea' <JasonTea@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002717MFSH/1 // EXPRESS SETTLEMENT VIA LKK REF: CC4/FCI20007167/R1ka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SGJ 929K on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 9 July, 2020 2:49 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; JASONTEA@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20002717MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.