

## Summer Lee (LKK Auto)

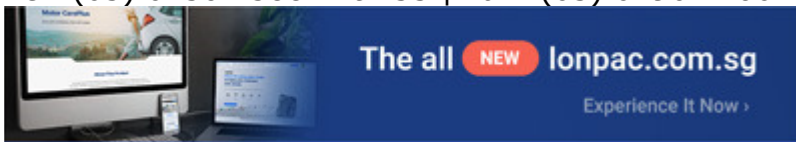
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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 9 July, 2020 9:15 AM  
**To:** 'assignments@lkkauto.com'  
**Cc:** KO SIEW LING  
**Subject:** FW: TP Second opinion - SLF 5544 R; DOL : 05/11/2019; 19/19/20/VP02/311238 [External Confidential]  
**Attachments:** 311238-adj rpt.pdf; 311238-police docs.pdf; 311238-vehicle details.pdf  
**Sensitivity:** Confidential

Dear Shirley,

Should you require further documents, please email to Ko Siew Ling.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** GERALD POH WEE BIN  
**Sent:** Thursday, 9 July 2020 8:42 am  
**To:** 'assignments@lkkauto.com' <assignments@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; KO SIEW LING <slko@lonpac.com>  
**Subject:** FW: TP Second opinion - SLF 5544 R; DOL : 05/11/2019; 19/19/20/VP02/311238 [External Confidential]  
**Sensitivity:** Confidential

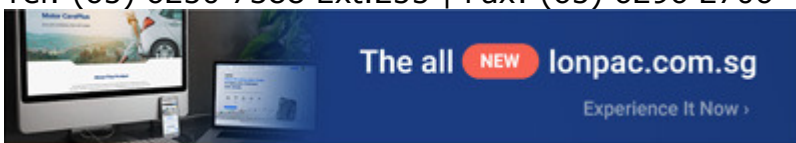
## Lonpac External - Confidential

PART I

Dear Shirley,

Please assist our Head Office in their request

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

**From:** KO SIEW LING

**Sent:** Wednesday, 8 July 2020 5:35 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>

**Subject:** TP Second opinion - SLF 5544 R; DOL : 05/11/2019; 19/19/20/VP02/311238 [External Confidential]

**Sensitivity:** Confidential

## **Lonpac External - Confidential**

Dear Gerald,

Would appreciate if you could help to get a second opinion from your panel adjusters on the reasonability of cost of repairs to the claimant's vehicle vis a vis the circumstances of accident as well as the **market value of the vehicle at the material time of accident.**

Attached please find the following:-

- 1) Claimant's survey report and photographs.
- 2) Vehicle registration details.
- 3) Police reports.

I will split into few emails as the size is too large.

Thanks and regards,

Siew Ling

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*Lonpac External - Confidential data is for use by authorised external parties only.*