PRE-REPAIR INSPECTION REQUEST - GBA9953L vs SKG1989Z (OI) on D.O.A.: 06/07/2020

From: Teo, Ericweihong

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Sent: 7/9/2020 9:51:06 AM

Attachments: 1007072020 171152 BRN3C2AF46F4866 0000017862.pdf 1007072020 144253 BRN3C2AF46F4866 0000017838.pdf 1007072020 144253 BRN3C2AF46F4866 0000017838.pdf

Hi,

Please refer to the enclosed request from **SUPREME AUTO SERVICE PTE LTD**.

Claim no : 2279140103SG003 (this is the lastest claim no.)

Case Owner : BERNARD JI QIAN LER

If you have any queries/concerns, please let us know.

Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: admin@supreme.sg <admin@supreme.sg>

Sent: Wednesday, July 8, 2020 11:39 AM

To: Teo, Ericweihong < Ericweihong. Teo@aig.com >

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam,

Divyashni <Divyashni.Subramaniam@aig.com>; dylan@supreme.sg; admin@supreme.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKG1989Z AND GBA9953L ON 06/07/2020

Dear Eric,

We shall select Kenneth Kong from LKK to conduct the SJE

Thank you

Best regards

Dylan Chew

From: Teo, Ericweihong

Sent: Wed, 8 Jul 2020 03:25:53 +0000

To: admin@supreme.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni, dylan@supreme.s

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKG1989Z AND GBA9953L ON 06/07/2020

Without Prejudice

Your Reference: GBA9953L Our Reference: 3183077791SG005

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd

7/9/2020

Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: <u>admin@supreme.sg</u> <<u>admin@supreme.sg</u>>

Sent: Tuesday, July 7, 2020 11:48 PM

To: Teo, Ericweihong < Ericweihong.Teo@aig.com>; dylan@supreme.sg

Cc: <u>admin@supreme.sg</u>

Subject: Re: FW: Supreme Auto Service

Dear Eric,

I confirm it was my mistake, the correct VRN should be SKG1989Z, our client correct VRN is GBA9953L.

Thank you.

Best regards

Dylan Chew

From: Teo, Ericweihong

Sent: Tue, 7 Jul 2020 11:06:01 +0000

To: Dylan Chew
Cc: SUPREME ADMIN

Subject: Re: FW: Supreme Auto Service

Dear Dylan,

Please be informed that according to the LTA search results provided, our VRN should be SKG1989Z.

Also, can you please assist to confirm the TP VRN as well?

This is because according to OI GIA report, TP VRN is stated as GM9953L.

Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Dylan Chew < dylan@supreme.sg > Sent: Tuesday, July 7, 2020 5:35 PM

To: Teo, Ericweihong < Ericweihong.Teo@aig.com> Cc: SUPREME ADMIN <admin@supreme.sg> Subject: [EXTERNAL] Re: FW: Supreme Auto Service

This message is from an external sender; be cautious with links and attachments.

Dear Eric

The correct vehicle number shall be SKG 1898Z.

Best regards,

Dylan Chew

On 7/7/2020 5:10 pm, Teo, Ericweihong wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息,请开启附件。

้นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้ เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨 부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka

Click here by 2020-07-14 17:10 +08 to read your message. After that, open the attachment.

More Info

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From: Ericweihong.Teo@aig.com

To: admin@supreme.sg

Cc: dylan@supreme.sg ,Yinrul.Hor@aig.com ,NoorMariesa.AbuKassim@aig.com ,Divyashni.Subramaniam@aig.com

Subject: aigencrypt FW: [EXTERNAL] Supreme Auto Service Date: Tue, 7 Jul 2020 09:10:16 +0000

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Re-send
Dear Sir/ Madam,
Kindly confirm if you wish to claim against VRN SGK1989Z?
If so, kindly provide us the LTA search result for our necessary action.
Thank you.
Regards,
Eric Teo Wei Hono
AIG
Claim Adjuster II,
Singapore- Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
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Ericweihong.Teo@aig.com | www.aig.com

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----Original Message----
From: admin@supreme.sg <admin@supreme.sg>
Sent: Tuesday, July 7, 2020 2:44 PM
To: Hor, Yinrul <Yinrul.Hor@aig.com>; dylan@supreme.sg
Subject: [EXTERNAL] Supreme Auto Service

This message is from an external sender; be cautious with links and attachments.

Image data has been attached.

For any clarification, kindly contact us at 64528211

Best regards,
Admin
SUPREME AUTO SERVICE PTE LTD
email: admin@supreme.sg
fax: 64517423
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From: Ericweihong.Teo@aig.com
To: admin@supreme.sg
Cc: dylan@supreme.sg ,Yinrul.Hor@aig.com ,NoorMariesa.AbuKassim@aig.com ,Divyashni.Subramaniam@aig.com Subject: aigencrypt FW: [EXTERNAL] Supreme Auto Service
Date: Tue, 7 Jul 2020 09:10:16 +0000
Re-send
Dear Sir/ Madam,
Kindly confirm if you wish to claim against VRN SGK1989Z?
If so, kindly provide us the LTA search result for our necessary action.
Thank you.
Regards,
Eric Teo Wei Hong
AIG
Claim Adjuster II,
Singapore- Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd. Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com
----Original Message----
From: admin@supreme.sg <admin@supreme.sg>
Sent: Tuesday, July 7, 2020 2:44 PM
To: Hor, Yinrul <Yinrul.Hor@aig.com>; dylan@supreme.sg
Subject: [EXTERNAL] Supreme Auto Service
This message is from an external sender; be cautious with links and attachments.
Image data has been attached.
For any clarification, kindly contact us at 64528211
Best regards,
Admin
SUPREME AUTO SERVICE PTE LTD
email: admin@supreme.sg
fax: 64517423
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