

15/5/2010

INS. CASE OWNER:

Richard

CC 3 /EQ1150 09394

1K W 039

LKK:

IDAC:

## ASSIGNMENT

Surveyor:

Kenneth

DOI:

5/6/15

Date / Time:

5/6/15

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJA 5296 E

Name of Insured:

Chio Sang Ong

Insured Tel No.:

HP:

90692687

Excess Sec II :SS

D.O.A:

4/6/15

Is driver the owner? (YES / NO)

Nature of Accident:

Claim No.:

DM15 H000909/RA

Policy No.:

PMPPTQ14-003765

Make / Model:

Suzuki Swift

Place of Accident:

Twek Bukit Timah out Nowton Circle

If NO, Driver Name / Age:

Driver Tel No.:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

(V/L: YES / NO Insured Liability:

% Final ? Yes / No

SJC 5328 L



INSRS:

WSP: Trans Caba

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

## FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

SJC 5328 L - NA / NC 12007881 / W152

d.o.a - 19/4/15

SJA 5296 E - X

d.o.a - X

## STAGE

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List:

Others:

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

7/6/15  
Jivian

16/6

Email to wkshop liability unclear

confirm accident details. inform TP claim.  
agree to settle at best 50/50. ward  
NCD will be affected. water fund out

28/6/16

Email from EO to submit w/P.

29/6/16

## FINAL SETTLEMENT

Date:

Confirm with

Final Liability:

50 % (Agreed / Assessed)

BOLA-SN No.: 011

Repair Cost:

SS

Loss of Rental:

SS

Loss of Use:

SS

Disbursement:

Legal Cost:

SS

Total:

SS

Global Sum: SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

W/P

\$400-00





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ15009394/Kwa3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 08-06-2015	
			Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJA 5796E	Veh. Inspected	SHC 5328L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	05/06/2015	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	04/06/2015	Inspection Date	05/06/2015	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 42 SUNGEI KADUT ST 1 SINGAPORE 729346			
<b>5a.</b>		<b>Remarks</b>		
		A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.		



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/EQ115009394/Kwa3

Date: 08.06.2015

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD  
Attn : Richard

Dear Richard,

**PRELIMINARY ADVICE OF VEHICLE NO.**

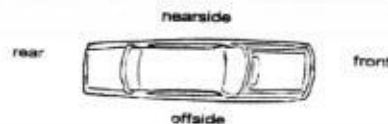
**SHC 5328L**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 05.06.2015 at the premises of M/s Trans-cab Auto Services Pte Ltd - Sungei Kadut and have the following to report:-

Workshop Estimate Amount	: S\$	13,499.41
Revised Estimate Amount	: S\$	890.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:  
The vehicle sustained damages at the  
O/S Body



Comments/Present Status:  
Damages Consistent  
Estimated normal period for repairs: 1.5 days

Yours faithfully,

KENNETH KONG  
Licensed Appraiser

**TRANS-CAB AUTO SERVICES PTE LTD**  
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346  
 TEL NO.6287 6666 FAX NO.6366 8862  
 CO/GST REG NO.201019626G  
**SHC 5328L - EQ**

**ROEL**

*Not Authorised*  
*1-B1 8890.00*  
*Resurvey 34 point*

Vehicle No.:	<b>SHC 5328L - ROEL</b>
Chassis No.:	VF1ABL15AUC276880
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE
Date of Accident :	04.06.2015
Third Party Insurer :	<b>EQ</b>

		PART		LIST
1	1	BUMPER COVER FRT	\$	<i>See</i> 968.78 X
2	1	HEADLAMP RH	\$	<i>See</i> 911.10 X
3	1	FENDER PANEL FRT RH	\$	<i>See</i> 602.95 X
4	1	DOOR PANEL FRT RH	\$	<i>See</i> 2,188.20 X
5	1	DOOR MIRROR RH	\$	<i>See</i> 1,141.08 X
6	1	DOOR MOULDING FRT RH	\$	<i>See</i> 136.01 X
7	1	DOOR SEAL FRT RH	\$	<i>See</i> 56.02 X
8	1	DOOR HANDLE OUTER FRT RH	\$	<i>See</i> 198.55 X
9	1	DOOR HANDLE CAP FRT RH	\$	<i>See</i> 20.34 X
10	1	DOOR HANDLE SEAL FRT RH	\$	<i>See</i> 6.07 X
11	1	ROCKER PANEL OUTER RH	\$	<i>See</i> 759.61 X
12	1	DOOR PANEL REAR RH	\$	<i>See</i> 2,188.20 X
13	1	DOOR HANDLE OUTER RR RH	\$	<i>See</i> 198.55 X
14	1	DOOR MOULDING RR RH	\$	<i>See</i> 137.21 X

<b>TOTAL</b>	\$	<b>9,512.68</b>
<b>10%</b>	\$	<b>951.27</b>
	\$	<b>8,561.41</b>

**Special Nett**

1	1SET	FRONT BUMPER CLIP	\$	<i>See</i> 66.00 X
2	1SET	WHEELARCH CLIP RH	\$	<i>See</i> 66.00 X
3	1SET	REAR BUMPER CLIP	\$	<i>See</i> 66.00 X
4	1	CAP HUB RH FRT	\$	<i>See</i> 35.00 X
5	1	RIM RH FRT	\$	<i>See</i> 385.00 X
6	1	TYRE RH FRT	\$	<i>See</i> 330.00 X
7	1	DOOR STICKER "Trans-cab"RH	\$	<i>See</i> 80.00 60SN
8	1	DOOR STICKER "Classic"RH	\$	<i>See</i> 30.00 15SN
9	1	DOOR STICKER "6555-3333"	\$	<i>See</i> 80.00 60SN

<b>TOTAL</b>	\$	<b>1,138.00</b>
<b>TOTAL PARTS</b>	\$	<b>9,699.41</b>

**TRANS-CAB AUTO SERVICES PTE LTD**

NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346

TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

**SHC 5328L - EQ****ROEL**

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	1,400.00	<i>3001</i>
To Check Electrical Lighting Concerned.	\$	170.00	<i>151</i>
Putty and spray painting of the affected portion.	\$	1,500.00	<i>4401</i>
To check steering geometry and computer wheel alignment	\$	<i>nn</i> 220.00	<i>X</i>
To transfer of tire, rim and on wheel balancing.	\$	<i>nn</i> 170.00	<i>X</i>
To transfer of door fittings, attachment and perform water seepage test.	\$	<i>nn</i> 170.00	<i>X</i>
To rust-proofing of the affected areas.	\$	<i>nn</i> 170.00	<i>X</i>

<b>TOTAL</b>	<b>\$</b>	<b>3,800.00</b>
--------------	-----------	-----------------

<b>Over All Total</b>	<b>\$</b>	<b>13,499.41</b>
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**(PARTS BY PARTS) Repair Days****10 Days***1 1/2 days*

## Mei Kwan (LKK Auto)

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**From:** Richard Ang <[richard.ang@eqinsurance.com.sg](mailto:richard.ang@eqinsurance.com.sg)>  
**Sent:** Tuesday, 9 June, 2015 9:08 AM  
**To:** Mei Kwan (LKK Auto)  
**Cc:** KKLau; Vivian Lau; Thin Thin; Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SJA5796E (OI : EQI - DM15HO00989/RA) AND SHC5328L (TP : LKK REF - CC3/EQI15009394/Kwa3) on 04.06.2015  
**Attachments:** SJA5796E.PDF  
**Importance:** High  
**Categories:** HMK

### WITHOUT PREJUDICE

Our ref : DM15HO00989/RA  
Your ref : CC3/EQI15009394/Kwa3

Dear Mei Kwan,

We refer to your email dated 8<sup>th</sup> June 2015.

As requested, we enclosed our insured's GIA report for your necessary action.

Thanks & Regards,

*Richard Ang*

Executive, Claims  
EQ Insurance Company Limited  
5 Maxwell Road  
#17-00, Tower Block  
MND Complex  
Singapore 069110  
Tel : (65) 6496 9032  
Fax : (65) 6223 4190  
Email : [richard.ang@eqinsurance.com.sg](mailto:richard.ang@eqinsurance.com.sg)

---

**From:** Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Monday, 8 June, 2015 6:58 PM  
**To:** Richard Ang  
**Cc:** KKLau; Vivian Lau; Thin Thin; Admin A  
**Subject:** Direct Settlement - Accident Involving SJA5796E (OI : EQI - TBA) AND SHC5328L (TP : LKK REF - CC3/EQI15009394/Kwa3) on 04.06.2015

### **WITHOUT PREJUDICE**

Dear Richard,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5328L at M/s. Trans-cab Auto Services Pte Ltd - Sungei Kadut.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Text size + -

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Company  
Owner ID: 200303878K

### Vehicle Details

Vehicle No.: SHC5328L  
Vehicle to be Exported: Yes  
Intended De-registration Date: 04 Jun 2015  
Vehicle Make: RENAULT  
Vehicle Model: LATITUDE 2.0L DCI AUTO D/AB 4DR  
Primary Colour: Red  
Manufacturing Year: 2013  
Engine No.: M9R8839C000932  
Chassis No.: VF1ABL15AUC276880  
Maximum Power Output: 127.0 kW (170 bhp)  
Open Market Value: \$19,998.00  
Original Registration Date: 21 Mar 2014  
First Registration Date: 21 Mar 2014  
Transfer Count: 0  
Actual ARF Paid: \$12,498.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 20 Mar 2022  
PARF Rebate Amount: \$9,373.00

### Intended COE Rebate Details

COE Expiry Date: 20 Mar 2022  
COE Category: A - Car (up to 1600cc & 97kW (130bhp))  
COE Period (Years): 8  
PQP Paid: \$58,745.00  
COE Rebate Amount: \$46,996.00  
**Total Rebate Amount: \$56,369.00**

### Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 04 Jun 2015

OK

Land Transport Authority

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**Vivian Lau**

---

**From:** Vivian Lau  
**Sent:** Wednesday, 10 June, 2015 10:45 AM  
**To:** 'jasminetan@transcabservices.com.sg'; 'claims@transcabservices.com.sg'; zhewei.kek@transcabservices.com.sg; 'tzeyong.lui'  
**Cc:** Thin Thin  
**Subject:** Your Ref: SHC 5328L, Our Ref: CC3/EQI15009394/Kwa3, Accident Involving SHC 5328L & SJA 5796E on 04/06/2015

WITHOUT PREJUDICE

Your Ref: SHC 5328L  
Our Ref: CC3/EQI15009394/Kwa3

Dear Sir/Madam,

**Accident Involving SHC 5328L & SJA 5796E on 04/06/2015**

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either parties' version. Enclosed herewith a copy of our insured's accident report for your perusal.

Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(403933)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ115009394/Kwa3

18 June 2015

**Chia Sung Ong**

Blk 305 Bukit Batok Street 31

#10-93

Singapore 650305

Dear Sir/Madam,

**ACCIDENT INVOLVING SJA 5796E & SHC 5328L ON 04/06/2015**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

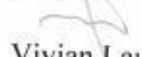
Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 30/06/2015, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*  
*(Motor Claims Dept)*

**Trans-cab Auto Services Pte Ltd**

No. 58 Defu Lane 1 Singapore 539498

Tel No. : 6287 6666 Fax No. : 6287 7764

Co./GST Reg. No. 201019626G

b3 - reopen

W

Our Reference : AD 1506 - 064

Your Reference : STA 5796E

Date : 08 JUL 2015

**EQ INSURANCE BERHAD**

133 Cecil Street

#04-02 Keck Seng Tower

Singapore 069535

Attention : Motor Claims Dept

**WITHOUT PREJUDICE  
BY HAND**

Dear Sir / Madam

**ACCIDENT INVOLVING** STA 5796E **AND** SHC5328L  
**ON** 4/6/2015 **AT** 1010 **HRS ALONG** Newton Circus

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	:	\$ <u>952.30</u>
2.	Loss of Rental for <u>3</u> days @ \$ <u>122.68</u> per day	:	\$ <u>368.04</u>
3.	Loss of Income for _____ days @ \$ _____ per day	:	\$ _____
4.	LTA Search Fee	:	\$ <u>6.00</u>
5.	Survey Fee	:	\$ _____
<b>TOTAL</b>		:	\$ <u>1326.34</u>

We enclose a copy of the following documents for your consideration :-

- |    |                                 |    |                                 |
|----|---------------------------------|----|---------------------------------|
| a. | GIA report lodged by our driver | d. | Rental rate and mileage records |
| b. | Certificate of Insurance        | e. | Authorization To Act            |
| c. | Original final repair bil       | f. | Survey Report                   |

Kindly let us have your discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours faithfully

TRANS-CAB AUTO SERVICES PTE LTD



JASMINE TAN

General Manager

Note : Please fax or email to [claims@transcabservices.com.sg](mailto:claims@transcabservices.com.sg) for any future correspondence.

**Trans-Cab Auto Services Pte Ltd**

58 Defu Lane 1 Singapore 539498

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note****TO:****EQ INSURANCE COMPANY LIMITED**

5 Maxwell Road

#17-00 Tower Block, MND Complex

069110 Singapore

ATTENTION:

INVOICE NO. : INV1506-324

DATE : 29. June 2015

REFERENCE N : AAD1506-064

TERMS :

DUE DATE : 29. June 2015

PAGE : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5328L;DOA 04.06.15(PART-BY-PART-15)	1	952.30	952.30

Total SGD Excl. GST : 890.00 ✓

7% GST : 62.30

Total SGD Incl. GST : 952.30

\*\*\*\* NINE HUNDRED FIFTY TWO AND 30/100 SGD

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

4. June 2015

To Whom It May Concern

Dear Sir / Madam,

**Accident on 04/06/15 10:10 AM at Newton Circus**

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5328L. The taxi was hired to WOO KIAM SING a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$132.68 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

This is a computer generated print-out. No signature is required.



**Enquire Vehicle & Owner Information ( Vehicle No. SJA5796E As At 04 Jun 2015 / 10:10:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(ROEL)SHC5328L

**Current Owner Details**

Owner ID Type: Singapore NRIC

Owner ID: S1637323J

Owner Name: CHIA SUNG ONG

Registered Address Type: HDB / HUDC

Registered Block/House No.: 305

Registered Street Name: BUKIT BATOK STREET 31

Registered Unit No.: # 10 - 93

Registered Building Name: -

Registered Postal Code: 650305

**Current Vehicle Details**

Vehicle No.: SJA5796E

Make Description/Model: SUZUKI / SWIFT 1.2 A

Insurance Company Name: EQ INSURANCE COMPANY LTD



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**Vivian Lau**

---

**From:** Mei Kwan (LKK Auto)  
**Sent:** Monday, 27 June, 2016 3:53 PM  
**To:** Janet Tan; Vivian Lau  
**Cc:** Admin A; Hsiao Tong; Zayyer  
**Subject:** RE: Our ref: DM15HO00989/JT, Your ref: CC3/EQI15009394/Kwa3-Acc on 4/6/15 involving SJA5796E and SHC5328L along Newton Circus \*\*\* LKK REF: CC3/EQI15009394/Kwa3

Dear Janet,

We refer to our tele-conversation a while ago.

As spoken, we will submit WP report to your good office.

*By copy to Vivian,*

*For your information and necessary action please.*

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Janet Tan [mailto:[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)]

**Sent:** Monday, 27 June, 2016 3:47 PM

**To:** Admin A; Mei Kwan (LKK Auto)

**Subject:** Our ref: DM15HO00989/JT, Your ref: CC3/EQI15009394/Kwa3-Acc on 4/6/15 involving SJA5796E and SHC5328L along Newton Circus

Dear Mei Kwan,

We refer to the subject matter.

Please advise the development of the third party property damage claim to date as we have now received an injury claim from the driver of SHC5328L claiming 7 days MC.

Please let us have the survey report if possible.

Best Regards

Janet Tan

Claims Executive

EQ Insurance Company Limited

5 Maxwell Road,

#17-00 Tower Block,

MND Complex

Singapore 069110

6223 9433 (Tel)

6496 9032 (DID)

6223 4190 (Fax)

Website: [www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI15009394/Kwa3q2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 30-06-2016



Code : EQI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJA 5796E	Veh. Inspected	SHC 5328L
Policy No.	DMPPHQ14-003765	Coverage (\$)	0.00
Claim No.	DM15HO00989/RA	Excess (\$)	0.00
Assign From		Assign Date	05/06/2015

## 2. Vehicle Particulars & Condition

Make & Model	RENAULT LATITUDE (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	VF1ABL15AUC276880	Colour	METALLIC WHITE/RED
Odometer	137900	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	FALKEN	4 mm
L/H Front Tyre	215/60 R16	FALKEN	4 mm
R/H Rear Tyre	215/60 R16	GOODYEAR	2 mm
L/H Rear Tyre	215/60 R16	GOODYEAR	2 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	04/06/2015	Inspection Date	05/06/2015
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO. 42 SUNGEI KADUT ST 1 SINGAPORE 729346		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 5328L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	BUMPER COVER FRT	SERVICEABLE	968.78	-
1	HEADLAMP RH	SERVICEABLE	911.10	-
1	FENDER PANEL FRT RH	TO REPAIR SEE LABOUR	602.95	-
1	DOOR PANEL FRT RH	TO REPAIR SEE LABOUR	2,188.20	-
1	DOOR MIRROR RH	SERVICEABLE	1,141.08	-
1	DOOR MOULDING FRT RH	SERVICEABLE	136.01	-
1	DOOR SEAL FRT RH	SERVICEABLE	56.02	-
1	DOOR HANDLE OUTER FRT RH	SERVICEABLE	198.55	-
1	DOOR HANDLE CAP FRT RH	SERVICEABLE	20.34	-
1	DOOR HANDLE SEAL FRT RH	SERVICEABLE	6.07	-
1	ROCKER PANEL OUTER RH	TO REPAIR SEE LABOUR	759.61	-
1	DOOR PANEL REAR RH	TO REPAIR SEE LABOUR	2,188.20	-
1	DOOR HANDLE OUTER RR RH	SERVICEABLE	198.55	-
1	DOOR MOULDING RR RH	SERVICEABLE	137.21	-
	LESS 10% DISCOUNT		-951.27	-
			8,561.40	-
<b>SPECIAL NETT ITEMS</b>				
1	SET FRONT BUMPER CLIP (SN)	NOT NECESSARY	66.00	-
1	SET WHEELARCH CLIP RH (SN)	NOT NECESSARY	66.00	-
1	SET REAR BUMPER CLIP (SN)	NOT NECESSARY	66.00	-
1	CAP HUB RH FRT (SN)	SERVICEABLE	35.00	-
1	RIM RH FRT (SN)	SERVICEABLE	385.00	-
1	TYRE RH FRT (SN)	SERVICEABLE	330.00	-
1	DOOR STICKER 'TRANS-CAB' RH (SN)	NECESSARY	80.00	60.00
1	DOOR STICKER 'CLASSIC' RH (SN)	NECESSARY	30.00	15.00
1	DOOR STICKER '6555-3333' (SN)	NECESSARY	80.00	60.00
			1,138.00	135.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF FENDER PANEL FRT RH,DOOR PANEL FRT RH,ROCKER PANEL OUTER RH AND DOOR PANEL REAR RH .		1,400.00	300.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	15.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		1,500.00	440.00
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO TRANSFER OF TIRE, RIM AND ON WHEEL ALIGNMENT.	NOT NECESSARY	170.00	-
	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	170.00	-
			3,800.00	755.00
	<b>GRAND TOTAL</b>		<b>13,499.40</b>	<b>890.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>890.00</b>

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KONG SENG CHEONG

Licensed Appraiser

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