

## Hsiao Tong (LKKAUTO)

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**From:** sinsheng engineeringservices <sinsheng1981@gmail.com>  
**Sent:** Monday, 13 July 2020 6:08 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: <OFFER> Your Ref: YP7134X \*Our Ref: CC4/III19006523/R1pa3 [ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019]

Hi Hsiao Tong,

We agreed to your offer.  
Kindly please revert your DV to us.

*Thank You*  
*Regards*

**Pei Jin**  
*Sin Sheng Engineering Services*  
*No 8 Tuas Ave 18*  
*Singapore 638892*  
*(Level 3\_Office)*  
*(Level 5\_Workshop)*  
*Tel: 6863 9595*  
*Fax: 6863 6477*

On Mon, 13 Jul 2020 at 11:20, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$2,250.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 7 July 2020 12:18 PM  
**To:** sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: <REJECTION> Your Ref: YP7134X \*Our Ref: CC4/III19006523/R1pa3 [ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019]

Without Prejudice

Dear Sirs/Mdm,

We are pending instruction from III.

We are following up and will get back to you asap.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

**From:** sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)>

**Sent:** Tuesday, 7 July 2020 11:35 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: <REJECTION> Your Ref: YP7134X \*Our Ref: CC4/III19006523/R1pa3 [ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019]

Hi Hsiao Tong,

Kindly please assist to update the status of my claim.

*Thank You*

*Regards*

**Pei Jin**

*Sin Sheng Engineering Services*

*No 8 Tuas Ave 18*

*Singapore 638892*

*(Level 3\_Office)*

*(Level 5\_Workshop)*

*Tel: 6863 9595*

*Fax: 6863 6477*

On Wed, 24 Jun 2020 at 13:57, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your email.

We are seeking further instruction from Ill and will get back to you asap.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

**From:** sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)>  
**Sent:** Tuesday, 23 June 2020 1:37 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: <REJECTION> Your Ref: YP7134X \*Our Ref: CC4/III19006523/R1pa3 [ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019]

Hi Hsiao Tong,

We noted that MSIG had already settled your insured's claims (PD & Injury) at 50% basis.

Liability has been apportioned equally between our client and your insured.

Please revert with your offer of settlement.

*Thank You*

*Regards*

***Pei Jin***

*Sin Sheng Engineering Services  
No 8 Tuas Ave 18*

*Singapore 638892*

*(Level 3\_Office)*

*(Level 5\_Workshop)*

*Tel: 6863 9595  
Fax: 6863 6477*

On Tue, 16 Jun 2020 at 13:21, sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Hsiao Tong,

We noted that MSIG had already settled your insured's claims (PD & Injury) at 50% basis.

Liability has been apportioned equally between our client and your insured.

Please revert with your offer of settlement.

*Thank You*

*Regards*

**Pei Jin**

*Sin Sheng Engineering Services*

*No 8 Tuas Ave 18*

*Singapore 638892*

*(Level 3\_Office)*

*(Level 5\_Workshop)*

*Tel: 6863 9595*

*Fax: 6863 6477*

On Mon, 8 Jun 2020 at 11:25, sinsheng engineerservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Hsiao Tong,

We noted that MSIG had already settled your insured's claims (PD & Injury) at 50% basis.

Liability has been apportioned equally between our client and your insured.

Please revert with your offer of settlement.

*Thank You*

*Regards*

**Pei Jin**

*Sin Sheng Engineering Services*

*No 8 Tuas Ave 18*

*Singapore 638892*

*(Level 3\_Office)*

*(Level 5\_Workshop)*

*Tel: 6863 9595*

*Fax: 6863 6477*

On Wed, 3 Jun 2020 at 12:15, sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Hsiao Tong,

We noted that MSIG had already settled your insured's claims (PD & Injury) at 50% basis.

Liability has been apportioned equally between our client and your insured.

Please revert with your offer of settlement.

*Thank You*

*Regards*

**Pei Jin**

*Sin Sheng Engineering Services*

*No 8 Tuas Ave 18*

*Singapore 638892*

*(Level 3\_Office)*

*(Level 5\_Workshop)*

*Tel: 6863 9595*

*Fax: 6863 6477*

On Wed, 13 Nov 2019 at 08:58, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

No video footage submitted by our insured.

We have reviewed the matter and based on both parties report, your client was turning out from minor road while our insured driver was on main road. Under Motor Accident Guide, any vehicle entering another road should exercise greater caution.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)>  
**Sent:** Friday, 1 November 2019 4:43 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: <REJECTION> Your Ref: YP7134X \*Our Ref: CC4/III19006523/R1pa3 [ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019]

Hi Hsiao Tong,

Attached LOC document and ATA for your attention please.

Kindly assist to revert us with the liability issue/offer if direct settlement is in order

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

*Thank You  
Regards*

**Pei Jin**  
*Sin Sheng Engineering Services  
No 8 Tuas Ave 18*

*Singapore 638892*

*(Level 3\_Office)*

*(Level 5\_Workshop)*

Tel: 6863 9595  
Fax: 6863 6477

On Tue, 29 Oct 2019 at 12:52, sinsheng engineeringservices <[sinsheng1981@gmail.com](mailto:sinsheng1981@gmail.com)> wrote:

Hi Hsiao Tong,

Please be informed that normally taxi must have video footage, so can you please provide video footage?

**\*\* KINDLY NOTE THAT WE ARE ALLOCATED AT NO 8 TUAS AVE 18 (LEVEL 5), SINGAPORE 638892 WITH IMMEDIATE EFFECT \*\***

Thank You  
Regards

**Pei Jin**  
Sin Sheng Engineering Services  
No 8 Tuas Ave 18

Singapore 638892

(Level 3\_Office)

(Level 5\_Workshop)

Tel: 6863 9595  
Fax: 6863 6477

On Sat, 26 Oct 2019 at 13:24, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Your Ref: **YP7134X**

**Without Prejudice**

Our Ref: CC4/III19006523/R1pa3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SHC 2233X(III) & YP 7134X ON 03/04/2019**

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. Based on both parties report, your client was turning out from minor road while our insured driver was on main road. We are of the view that our driver is not liable.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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