

## Summer Lee (LKK Auto)

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**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Wednesday, 8 July, 2020 5:48 PM  
**To:** 'assignments'; 'Admin-D (LKKAuto)'  
**Subject:** FW: SNM20D202234/SMR9403M/TANGHL2 / Y/R: FBF2471E / FW: PRI : Accident Involving our client FBF2471E & Your Insured SMR9403M on 23/06/2020

Dear LKK

Please arrange for PRS survey of TP bike FBF2471E.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** PD Admin <pd@weliase.com>  
**Sent:** Wednesday, July 8, 2020 2:38 PM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>; PD Admin <pd@weliase.com>  
**Subject:** Re: SNM20D202234/SMR9403M/TANGHL2 / Y/R: FBF2471E / FW: PRI : Accident Involving our client FBF2471E & Your Insured SMR9403M on 23/06/2020

Dear Mr.Ben,

We would like to appoint **Marcus Chua** to survey the vehicle.  
Kindly let us know the time and keep in touch with the contact person Davis 9096 6559 .

Thank you!

Regards  
PRI Team  
Hua Chin (2000) Trading Motor Service Centre

On Fri, 3 Jul 2020 at 12:37, Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)> wrote:

Dear Sirs

We refer to your email dated 03 July 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA

Marcus Chua

Gary Soon

Kenneth Kong

Chow Bo Xiong

Adrian Ling

Ben Chua

Mohd Taufikh

Ng You Han

Steve Chen

Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards

Ben Tang

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI

**Sent:** Friday, July 3, 2020 12:06 PM

**To:** [pd@weliase.com](mailto:pd@weliase.com); Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R:SNM20D202234/SMR9403M/TANGHL2 / Y/R: FBF2471E / FW: PRI : Accident Involving our client FBF2471E & Your Insured SMR9403M on 23/06/2020

Dear Ben,

Please conduct PRS for **FBF2471E** .

Note: officer in charge – Ben Tang 63896175.

**\*\*\* Kindly quote our reference number when replying.**

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### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** PD Admin <[pd@weliase.com](mailto:pd@weliase.com)>

**Sent:** Friday, July 3, 2020 11:49 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; PD Admin <[pd@weliase.com](mailto:pd@weliase.com)>

**Subject:** PRI : Accident Involving our client FBF2471E & Your Insured SMR9403M on 23/06/2020

Dear Sir,

We refer to subject-mattered accident.

Our Client: FBF2471E

Your Insured: SMR9403M

DOA: 23/06/2020

A copy of our client's GIA Report and Police Report has been attached herewith for your necessary action.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair inspection of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Hua Chin (2000) Trading Motor Service Centre

50 Bukit Batok Street 23

Singapore 659578

Contact Person:

Davis 9096 6559

Kindly get in touch with the contact person soonest possible before going down to survey.

Thank you.

Regards,  
PRI TEAM  
Hua Chin (2000) Trading Motor Service Centre